SIGNATURE THERAPIES

TIME RITUALS™
1 hour 50 minutes
Monday – Thursday, $325
Friday – Sunday, $345
2 hour 50 minutes
Monday – Thursday, $475
Friday – Sunday, $495
Book a length of time and enjoy the most holistic experience possible, by allowing our therapists to utilise their individual talents to create and customise treatments to your unique individual needs.

INNER STRENGTH
1 hour 50 minutes
Monday – Thursday, $325
Friday – Sunday, $345
Using a blend of healing and balancing aromatherapy oils, this nurturing treatment uses massage to ease physical tension and emotional anxiety resulting from a traumatic experience or stressful time in one’s life.

ORIENTAL QI
1 hour 50 minutes
Monday – Thursday, $325
Friday – Sunday, $345
A simple, effective, and authentic spa experience. This relaxing, hands-on body massage ritual works on the energy of the meridians’ using the benefits of essential oils.
MASSAGE

All of our massage treatments are customised for each guest. Your therapist will perform a thorough consultation to understand your needs, before designing a treatment drawing from a number of massage techniques to increase muscle relation, improve circulation and increase overall wellbeing.

ORIENTAL ESSENCE

1 hour 20 minutes  
Monday – Thursday, $215  
Friday – Sunday, $235

Using custom-blended Oriental oils and tailored movements inspired by traditional Oriental therapies, this tension-busting massage treats the whole body. Focuses on the traditional stress-holding areas of the back, neck and shoulders.

HOT STONE THERAPY

1 hour 20 minutes  
Monday – Thursday, $235  
Friday – Sunday, $255

Inspired by traditional Native American Indian practices, this relaxing massage uses heated stones to generate energy and create a sense of balance. It also helps relieve deep-seated muscle tension.

THERAPEUTIC MASSAGE

1 hour 20 minutes  
Monday – Thursday, $235  
Friday – Sunday, $255

Firm pressure is used with specific techniques to dissolve your body’s aches and pains, targeting areas of tension using elbows and forearms to achieve an effective deep tissue massage.

*MATERNITY MASSAGE

Due to COVID-19 we have suspended offering treatments for expectant mothers.
HOLISTIC SKIN CARE

The ESPA skincare range is a collection of individual products rich in essential oils, plant extracts and marine elements sometimes all three-combined resulting in products which are tri-active. Deeply relaxing and de-stressing oils, revitalizing seaweeds and natural ingredients help to achieve outstanding results.

PERSONALISED FACIAL
50 minutes
Monday – Thursday, $175
Friday – Sunday, $195

1 hour 20 minutes
Monday – Thursday, $225
Friday – Sunday, $245

Beginning with a facial assessment to determine your skin type, our therapist will select products from our ESPA facial range to create a facial experience tailor made to your skin’s needs
ADVANCED SKIN CARE

There are no two individuals with the same skin. This is the philosophy of Biologique Recherche. Their teams of doctors have worked for the past four years creating a made-to-measure skin care for each individual. This customized approach to skin care is revolutionary.

ABSOLUTE

1 hour 50 minutes  Monday – Thursday, $475  
Friday – Sunday, $495

This luxurious balancing and anti-aging facial combines oxygenation and bioenergy massage to revitalize and regenerate. Coupled with a remodelling face machine, specially formulated products boost collagen and cell repair while toning and firming the skin. This treatment also improves elasticity and lightens age spots and dark circles.

LIFTING

1 hour 20 minutes  Monday – Thursday, $375  
Friday – Sunday, $395

An efficient cocktail of micro-crystalline algae, natural amino acids, masks and serums that exfoliate, restructure, firm, hydrate and protect. Combined with modulating techniques and massage, Lifting redefines facial contours, giving an instant lifting effect while accelerating the collagen’s ability to regenerate leaving skin younger looking and soft to the touch.

SIGNATURE

50 minutes  Monday – Thursday, $275  
Friday – Sunday, $295

This signature multi-faceted and customized treatment, focused on the face, neck, décolleté and hands is designed to instantly show improvements. Beginning with a deep cleansing and exfoliation, followed by a lifting facial massage with varying serums and facial masks, this treatment is recommended for all skin types.

HYDRAFACIAL MD

Single session or series of treatments... Experience immediate results with this multifaceted customizable facial targeting a multitude of concerns including fine lines, rosacea, acne and dull, tired skin.

1 hour 20 minutes  Monday – Thursday, $365  
Friday – Sunday, $385

This all-encompassing session includes an intensive treatment for wrinkles and fine lines or sunspots. Lymphatic drainage reduces puffiness while LED light therapy targets hyperpigmentation or sensitive skin. A cooling gel mask and relaxing scalp massage complete this results-oriented, invigorating treatment.

50 minutes  Monday – Thursday, $265  
Friday – Sunday, $285

Enhance the session with blue and red LED light therapy, targeting hyperpigmentation, acne, problematic or sensitive skin. Or choose lymphatic drainage to detox or reduce puffiness

35 minutes  Monday – Thursday, $195  
Friday – Sunday, $215

With deep cleaning, exfoliation, painless extractions and intense hydration plus Vortex-Fusion of antioxidants, peptides and hyaluronic acid, it is sure to become a beauty favourite.
FINISHING TOUCHES

MANDARIN ORIENTAL MANICURE
40 minutes $70
A complete manicure during which hands are cleansed, exfoliated, treated and nourished.

MANDARIN ORIENTAL PEDICURE
70 minutes $95
A complete pedicure during which feet are cleansed, exfoliated, treated and nourished.

HOLISTIC HAND TREATMENT
25 minutes $50
A relaxing treatment using aromatherapy oils including a gentle exfoliation and hand massage. Finishes with the polish of your choice.

HOLISTIC FOOT TREATMENT
50 minutes $75
Includes a gentle skin softening exfoliation as well as a relaxing acupressure point massage using aromatherapy oils. Feet are enveloped with hydrating body butter for nourishment before the polish of your choice is applied.

SHELLAC ADD-ON
15 minutes $20
This flawless treatment involves zero dry time, no nail damage, resilient mirror finish, strong protected nails and flawless colour for up to 14 days.

SHELLAC REMOVAL
20 minutes $25

POLISH CHANGE
15 minutes $20
COVID-19 SPA TERMS & CONDITIONS

HOURS
Spa  Wednesday – Thursday  10:00 am – 6:00 pm  
      Friday – Sunday  9:30 am – 7:30 pm
Fitness Centre  Exclusively by appointment for 60-minute sessions of up to six guests,  
      due Health Department regulations  
      Monday – Thursday  10:00 am – 6:00 pm  
      Friday – Sunday  9:30 am – 7:30 pm
Hotel Pool  Exclusively by appointment for 30-minute sessions of up to four guests  
      (or six from the same household), due to Health Department regulations  
      Monday – Thursday  10:00 am – 6:00 pm  
      Friday – Sunday  9:30 am – 7:00 pm

*All hours are subject to change daily.

RESERVATIONS
For appointments, please call (202) 787 6100.

CLEANLINESS
Our Spa has always upheld strict hygiene protocols  
and the well-being of our guests has always been a  
priority. As we look forward to welcoming you, we  
would like to reassure you that additional protocols  
have been introduced so you feel safe and  
protected while you visit with us. In keeping with  
our commitment to cleanliness, safety and hygiene,  
is always a priority and our equipment is sterilized  
and sanitized after each service and treatment.

REVISED RESERVATIONS POLICY
Due to COVID-19, we are temporarily limiting  
the number of daily appointments available, to  
allow for adequate sterilization and disinfecting  
procedures between guests and services. Appointment times will be staggered, and by  
reservation only. The health and safety of our  
clients and staff is very important to us. For this  
reason, walk-in appointments will not be accepted. No group bookings of more than four guests will be allowed and based on availability. Guests of  
The Spa at Mandarin Oriental must be 18 years of age or older.

ARRIVAL AND TREATMENTS
Guests will be required to wear face masks in the  
Spa and throughout their time during services. All  
therapists and service professionals will wear the  
necessary personal protective equipment. Upon  
arrival at the Spa guests will undergo temperature  
screening. Guests will be required to change in  
the treatment rooms as locker rooms, relaxation  
lounges, and in-door heat and water facilities are  
closed to allow for adequate social distancing, and  
in compliance with local D.C. guidelines. Lockers  
will not be available to store personal belongings. We recommend guests of the hotel arrive in their  
robos. We recommend arriving 10 minutes before  
your service starts. Guests will not be allowed to  
enter the Spa if they arrive more than 15  
minutes before the start of service. Arriving late  
will limit the treatment time, thus decreasing its  
effectiveness and your enjoyment. Your treatment  
will end at the scheduled time, so the next guest is  
not delayed. The full value of your treatment  
will be charged. Please click below for a list of  
The District of Columbia’s Phase 2 guidelines  
https://coronavirus.dc.gov/phasetwo

MOBILE PHONES AND CAMERA
To offer an atmosphere of tranquility, mobile  
phone usage is not permitted in the Spa. In order  
to protect our guest’s privacy, cameras or video  
are not permitted in the locker area or heat and  
water facilities.

SERVICE CHARGE
A nonadjustable 20% percent service charge  
will be included on your bill for your service  
professionals. Additional gratuities may be added  
at your discretion.

CANCELLATION POLICY
If you must cancel or reschedule your  
appointment, please notify the Spa at least  
24-hours in advance to avoid being charged a  
100% cancellation fee. No show appointments will  
incur a 100% charge. A valid credit card number is  
required at the time of booking.

LOSS OR DAMAGE
We regret that we cannot be responsible for any  
loss or damage of personal articles.

ACCIDENTS OR INJURIES
The Spa at Mandarin Oriental, Washington DC  
shall not be liable for any accident or injury  
suffered by any member or guest.

SPA BOUTIQUE
To continue your spa regimen at home, all spa  
products used in the treatments and services are  
available in our spa boutique.

REFUND POLICY
During COVID-19 unopened retail products cannot  
be exchanged or returned. No cash or credit card  
refunds will be processed.

*HEALTH CONDITIONS
If you are experiencing a fever, cough, or sore  
throat, please reschedule your appointment for  
when you are no longer symptomatic. If you  
have been to a COVID-19 impacted area or have  
been in close contact with a person infected with  
COVID-19, we ask that you please reschedule your  
appointment for 14 days past the date of contact.

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