



THE SPA
AT
MANDARIN ORIENTAL
WASHINGTON D.C.

SIGNATURE THERAPIES

TIME RITUALS™

1 hour 50 minutes

Monday – Thursday, \$325

Friday – Sunday, \$345

2 hour 50 minutes

Monday – Thursday, \$475

Friday – Sunday, \$495

Book a length of time and enjoy the most holistic experience possible, by allowing our therapists to utilise their individual talents to create and customise treatments to your unique individual needs.

INNER STRENGTH

1 hour 50 minutes

Monday – Thursday, \$325

Friday – Sunday, \$345

Using a blend of healing and balancing aromatherapy oils, this nurturing treatment uses massage to ease physical tension and emotional anxiety resulting from a traumatic experience or stressful time in one's life.



MASSAGE

All of our massage treatments are customised for each guest. Your therapist will perform a thorough consultation to understand your needs, before designing a treatment drawing from a number of massage techniques to increase muscle relation, improve circulation and increase overall wellbeing.

ORIENTAL ESSENCE

1 hour 20 minutes

**Monday – Thursday, \$215
Friday – Sunday, \$235**

Using custom-blended Oriental oils and tailored movements inspired by traditional Oriental therapies, this tension-busting massage treats the whole body. Focuses on the traditional stress-holding areas of the back, neck and shoulders.

HOT STONE THERAPY

1 hour 20 minutes

**Monday – Thursday, \$235
Friday – Sunday, \$255**

Inspired by traditional Native American Indian practices, this relaxing massage uses heated stones to generate energy and create a sense of balance. It also helps relieve deep-seated muscle tension.

*MATERNITY MASSAGE

Due to COVID-19 we have suspended offering treatments for expectant mothers.



HOLISTIC SKIN CARE

The ESPA skincare range is a collection of individual products rich in essential oils, plant extracts and marine elements sometimes all three-combined resulting in products which are tri-active. Deeply relaxing and de-stressing oils, revitalizing seaweeds and natural ingredients help to achieve outstanding results.

PERSONALISED FACIAL

50 minutes

Monday – Thursday, \$175

Friday – Sunday, \$195

1 hour 20 minutes

Monday – Thursday, \$225

Friday – Sunday, \$245

Beginning with a facial assessment to determine your skin type, our therapist will select products from our ESPA facial range to create a facial experience tailor made to your skin's needs



ADVANCED SKIN CARE

There are no two individuals with the same skin. This is the philosophy of Biologique Recherche. Their teams of doctors have worked for the past four years creating a made-to-measure skin care for each individual. This customized approach to skin care is revolutionary.

ABSOLUTE

1 hour 50 minutes

Monday – Thursday, \$475

Friday – Sunday, \$495

This luxurious balancing and anti-aging facial combines oxygenation and bioenergy massage to revitalize and regenerate. Coupled with a remodelling face machine, specially formulated products boost collagen and cell repair while toning and firming the skin. This treatment also improves elasticity and lightens age spots and dark circles.

LIFTING

1 hour 20 minutes

Monday – Thursday, \$375

Friday – Sunday, \$395

An efficient cocktail of micro-crystalline algae, natural amino acids, masks and serums that exfoliate, restructure, firm, hydrate and protect. Combined with modulating techniques and massage, Lifting redefines facial contours, giving an instant lifting effect while accelerating the collagen's ability to regenerate leaving skin younger looking and soft to the touch.

SIGNATURE

50 minutes

Monday – Thursday, \$275

Friday – Sunday, \$295

This signature multi-faceted and customized treatment, focused on the face, neck, décolleté and hands is designed to instantly show improvements. Beginning with a deep cleansing and exfoliation, followed by a lifting facial massage with varying serums and facial masks, this treatment is recommended for all skin types.

HYDRAFACIAL MD

Single session or series of treatments... Experience immediate results with this multifaceted customizable facial targeting a multitude of concerns including fine lines, rosacea, acne and dull, tired skin.

1 hour 20 minutes

Monday – Thursday, \$365

Friday – Sunday, \$385

This all-encompassing session includes an intensive treatment for wrinkles and fine lines or sunspots. Lymphatic drainage reduces puffiness while LED light therapy targets hyperpigmentation or sensitive skin. A cooling gel mask and relaxing scalp massage complete this results-oriented, invigorating treatment.

50 minutes

Monday – Thursday, \$265

Friday – Sunday, \$285

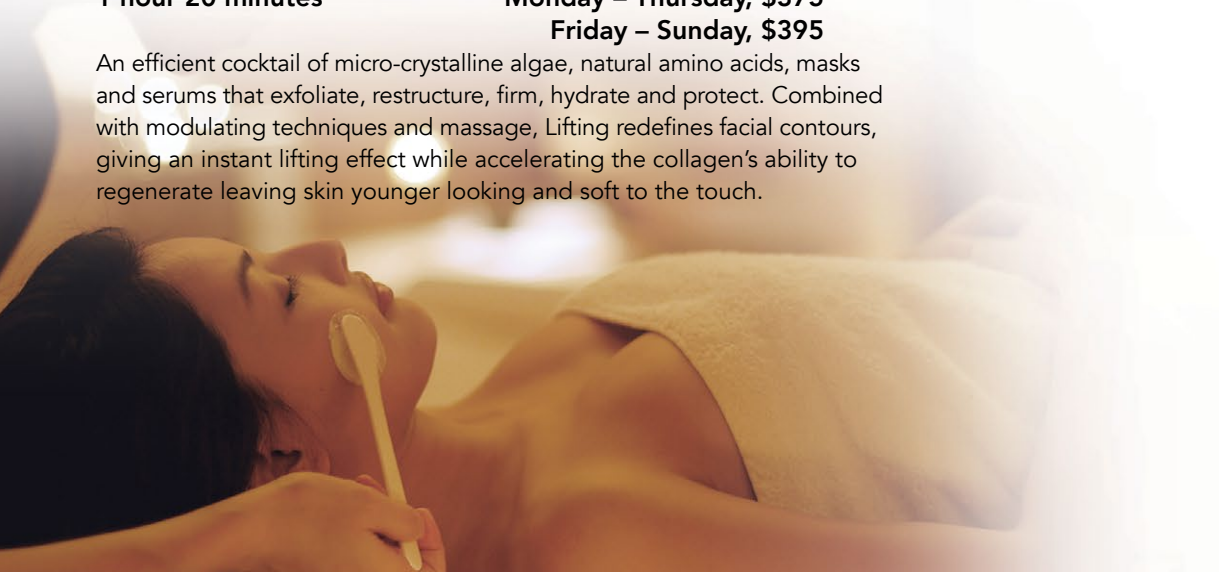
Enhance the session with blue and red LED light therapy, targeting hyperpigmentation, acne, problematic or sensitive skin. Or choose lymphatic drainage to detox or reduce puffiness

35 minutes

Monday – Thursday, \$195

Friday – Sunday, \$215

With deep cleaning, exfoliation, painless extractions and intense hydration plus Vortex-Fusion of antioxidants, peptides and hyaluronic acid, it is sure to become a beauty favourite.



FINISHING TOUCHES

MANDARIN ORIENTAL MANICURE

40 minutes **\$70**

A complete manicure during which hands are cleansed, exfoliated, treated and nourished.

MANDARIN ORIENTAL PEDICURE

70 minutes **\$95**

A complete pedicure during which feet are cleansed, exfoliated, treated and nourished.

HOLISTIC HAND TREATMENT

25 minutes **\$50**

A relaxing treatment using aromatherapy oils including a gentle exfoliation and therapeutic massage with hot stone therapy. Finishes with the polish of your choice.

HOLISTIC FOOT TREATMENT

50 minutes **\$75**

Includes a gentle skin softening exfoliation as well as a relaxing acupressure point massage using aromatherapy oils. Feet are enveloped in warm paraffin wax for nourishment, before the polish of your choice is applied.

SHELLAC ADD-ON

15 minutes **\$20**

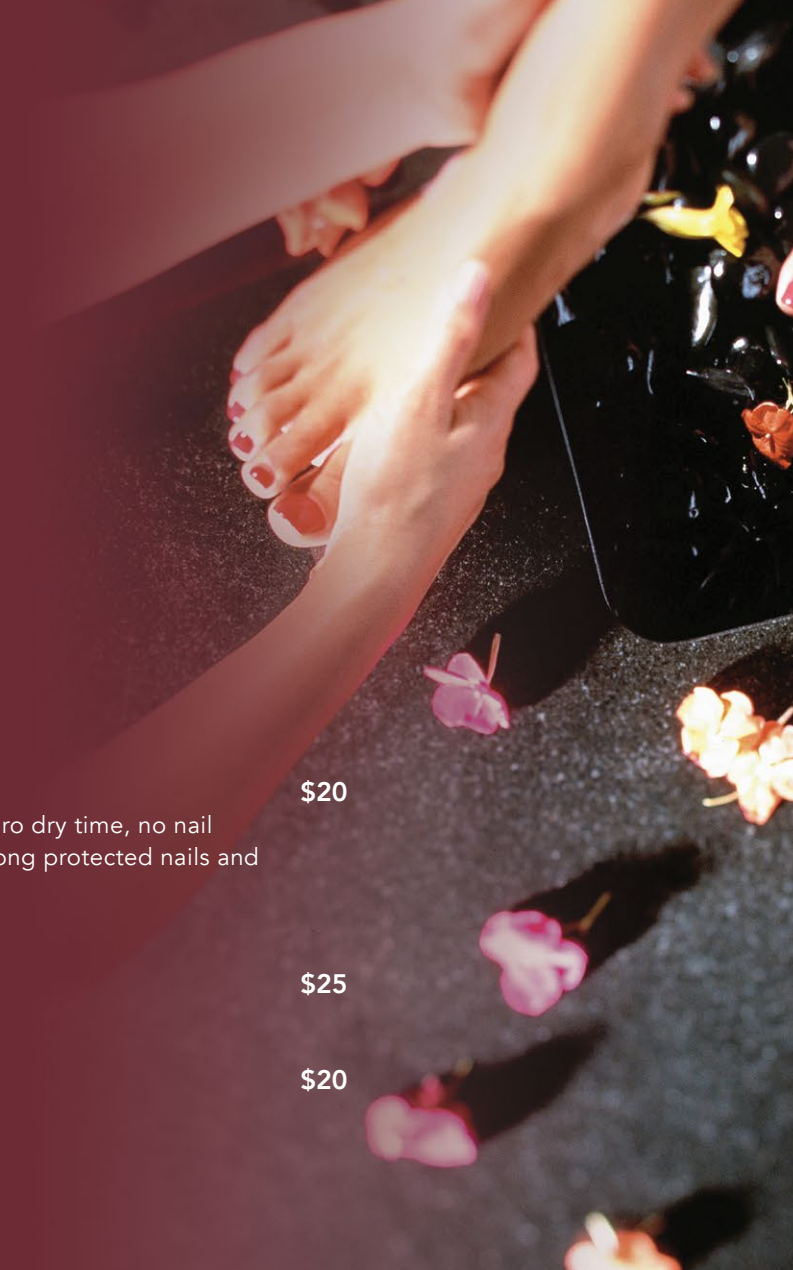
This flawless treatment involves zero dry time, no nail damage, resilient mirror finish, strong protected nails and flawless colour for up to 14 days.

SHELLAC REMOVAL

20 minutes **\$25**

POLISH CHANGE

15 minutes **\$20**



COVID-19 SPA TERMS & CONDITIONS

HOURS

Monday – Thursday 10:00 am – 6:00 pm
Friday – Sunday 9:30 am – 7:30 pm

Fitness Centre Exclusively by appointment for 60-minute sessions of up to six guests, due Health Department regulations

Wednesday – Thursday 10:00 am – 6:00 pm Opens 2:00 pm Wednesday, September 2
Friday – Sunday 9:30 am – 7:30 pm

Hotel Pool Exclusively by appointment for 45-minute sessions of up to four guests (or six from the same household), due to Health Department regulations

Wednesday – Thursday 10:00 am – 6:00 pm
Friday – Sunday 9:30 am – 7:30 pm

*All hours are subject to change daily.

RESERVATIONS

For appointments, please call (202) 787 6100.

CLEANLINESS

Our Spa has always upheld strict hygiene protocols and the well-being of our guests has always been a priority. As we look forward to welcoming you, we would like to reassure you that additional protocols have been introduced so you feel safe and protected while you visit with us. In keeping with our commitment to cleanliness, safety and hygiene, is always a priority and our equipment is sterilized and sanitized after each service and treatment.

REVISED RESERVATIONS POLICY

Due to COVID-19, we are temporarily limiting the number of daily appointments available, to allow for adequate sterilization and disinfecting

procedures between guests and services.

Appointment times will be staggered, and by reservation only. The health and safety of our clients and staff is very important to us. For this reason, walk-in appointments will not be accepted. No group bookings of more than four guests will be allowed and based on availability. Guests of The Spa at Mandarin Oriental must be 18 years of age or older.

ARRIVAL AND TREATMENTS

Guests will be required to wear facemasks in the Spa and throughout their time during services. All therapists and service professionals will wear the necessary personal protective equipment. Upon

arrival at the Spa guests will undergo temperature screening. Guests will be required to change in the treatment rooms as locker rooms, relaxation lounges, and in-door heat and water facilities are closed to allow for adequate social distancing, and in compliance with local D.C. guidelines. Lockers will not be available to store personal belongings. We recommend guests of the hotel arrive in their robes. We recommend arriving 10 minutes before your service starts. Guests will not be allowed to enter the Spa if they arrive more than 15 minutes before the start of service. Arriving late will limit the treatment time, thus decreasing its effectiveness and your enjoyment. Your treatment will end at the scheduled time, so the next guest is not delayed. The full value of your treatment will be charged. Please click below for a list of The District of Columbia's Phase 2 guidelines <https://coronavirus.dc.gov/phasetwo>

MOBILE PHONES AND CAMERA

To offer an atmosphere of tranquility, mobile phone usage is not permitted in the Spa. In order to protect our guest's privacy, cameras or video are not permitted in the locker area or heat and water facilities.

SERVICE CHARGE

A nonadjustable 20% percent service charge will be included on your bill for your service professionals. Additional gratuities may be added at your discretion.

CANCELLATION POLICY

If you must cancel or reschedule your appointment, please notify the Spa at least 24-hours in advance to avoid being charged a 100% cancellation fee. No show appointments will incur a 100% charge. A valid credit card number is required at the time of booking.

LOSS OR DAMAGE

We regret that we cannot be responsible for any loss or damage of personal articles.

ACCIDENTS OR INJURIES

The Spa at Mandarin Oriental, Washington DC shall not be liable for any accident or injury suffered by any member or guest.

SPA BOUTIQUE

To continue your spa regimen at home, all spa products used in the treatments and services are available in our spa boutique.

REFUND POLICY

During COVID-19 unopened retail products cannot be exchanged or returned. No cash or credit card refunds will be processed.

*HEALTH CONDITIONS

If you are experiencing a fever, cough, or sore throat, please reschedule your appointment for when you are no longer symptomatic. If you have been to a COVID-19 impacted area or have been in close contact with a person infected with COVID-19, we ask that you please reschedule your appointment for 14 days past the date of contact.



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