

We have taken every responsible precaution to ensure your comfort and safety, however in the unlikely event of an emergency, we recommend you familiarize yourself with our basic safety instructions.

Emergency Number

In case of an emergency dial 6666 from any house phone. This number should be used only for an emergency and not for connecting with different services within the hotel. Should the hotel telephone system be down please use your mobile device to dial 2103 8888.

Fire Safety – Weekly fire alarm system test

The hotel carries out fire alarm system tests on a weekly basis, usually mid-week and always during the day. You will be notified of the time and date one day prior to the test. On this day, you will hear sirens for approximately 1 minute, at this time only there is no need to evacuate.

Should the alarm sound for more than 1 minute, please commence the evacuation procedure. On some occasions the time of the fire alarm system tests may change. The hotel will always advise you in writing by a notice placed in your room on the day prior to the test.

Safety Recommendations

We recommend you familiarize yourself with your surroundings on reaching your bedroom.

- Take note of the location of the two nearest fire exits.
- Count the number of doorways between your room and at least two emergency exits.
- Check the location of the nearest fire alarm call point. (red break glass box)
- Check the control of your room's air conditioning unit and how to switch it off.
- Leave your room key in an accessible place.
- Always take your room key with you when leaving.
- Carefully check the evacuation plan located on your room door.
- An adult must accompany and supervise children under 16 years old on the balcony at all times.

Evacuation

In case the sirens sound please follow the evacuation plan affixed to your room door and always follow the fire exit signs. In the unlikely event of an evacuation the following is recommended

- Stay calm and do not panic.
- Leave your belongings in the room.
- If you must open a door always touch the door with your back hand and only do so if it is cool and safe to do so.
- After passing through a door always close this behind you so the fire cannot spread.
- The hotel has fire doors on each corridor and all bedrooms are fitted with fire doors.
- You must evacuate the building by the safest and nearest fire exit.
- If there is smoke in the corridor, stay low and count the doors to the nearest fire exit.
- Do not try and use a lift to exit during a fire alarm activation. The lifts will not respond to your call.
- Once outside the building, go to the assembly point.
- Once outside, never re-enter the building until the 'all clear' is given by the chief fire officer.

If it is unsafe to leave your room, or your escape routes are obstructed.

- Return to your bedroom.
- Turn off your air conditioning.
- Contact reception or dial 6666 and state your location.

Assembly point

Evacuation maps and assembly points are placed in each guestroom, behind the entry door.