



— THE —  
ORIENTAL SPA  
— HONG KONG —



# THE ORIENTAL SPA

Located on the 5th and 6th floor of The Landmark Mandarin Oriental, Hong Kong, we are an oasis of well-being, spread over 25,000 square feet, where the boundaries of East and West blend in harmony with holistic treatments and experiences to balance your well-being.

The Spa, Beauty, Fitness and Wellness experiences are results-driven and curated from the soul and spirit of Asian heritage, combined with state-of-the-art technology.

## CATEGORIES

### **BEAUTY & SKINCARE:**

Facial, Body Treatment, and Skincare.

### **VOYAGE, SENSE OF DISCOVERY:**

A Crafted Journey of Magic and Wonderful Memories.

### **WELLNESS, BODY, AND SKIN:**

The Oriental Spa Heritage and Specialties

### **BASTIEN GONZALEZ PEDI:MANI:CURE STUDIO:**

The Award-winning French Podiatrist Specialist

# BEAUTY AND SKINCARE

*Radiance, Reshape, Repeat*

## HANDS ON FACIAL EXPERIENCE BY DR. LEVY SWITZERLAND

*Award-winning technology protected by an international medical patent, Dr. LEVY Switzerland® formula is the fruit of Dr. LEVY's 15 years of work in stem cell research. It is based on the 2012 Nobel Prize of Medicine research. The supercharged ArganCellActiv® complex contains the exclusive ArganCDV™, a plant-derived stem cell extract scientifically proven to revitalize dermal stem cells. The primary source of collagen, elastin, and hyaluronic acid production.*

### THE ORIENTAL / TIME REVERCELL™ / 60 MINUTES

**RENEW · BRIGHTEN · REVITALIZE**

Visibly lift and firm your skin with this contouring treatment. Harnessing the power of age-reversing plant stem cells, this treatment uses the signature Levy-Tate Lift Massage designed to stimulate and tone the neck, jawline, forehead, lips, and eyes, in combination with microcurrent therapy for deep muscle activation. Emerge with a lifted, sculpted facial contour.

### THE LANDMARK / THE MEDI-LUXE® EXPERIENCE / 90 MINUTES

**AMPLIFY · PROTECT · NOURISH**

Reawaken your skin's own youth with this comprehensive hero treatment combining age-reversing plant stem cells, plumping hyaluronic acid and the signature Levy-Tate Lift Massage for a visibly firmer, more youthful, and radiant looking skin.

### THE POWER LIFT / FOR HIM / 60 MINUTES

**LIFT · DEFINE · REJUVENATE**

Targeted towards male-centric skincare needs, this carefully crafted treatment deep cleanses and revitalizes the skin. Your eyes are treated to a depuffing and wrinkle-reducing enhancer, while age-reversing plant stem cells are infused with toning microcurrent, for a visibly refreshed look.

#### MEDI-LUXE® EXPRESS | ADD-ON

**INTENSIFY-EYE | 15 minutes**

**PERFECT POUT | 15 minutes**

**FLASH FIRING | 30 minutes**

## HANDS ON FACIAL EXPERIENCE BY SUBTLE ENERGIES

*Specialised in results-driven aromatherapy, natural skincare and wellness solutions, Australian-based Subtle Energies offers an innovative range of bioactive aesthetic products that effectively addresses multiple skin and body concerns. These products provide immediate superficial effects while also working on a cellular level to achieve long-lasting benefits. Experience a ground-breaking skincare revolution fueled by Subtle Energies' unwavering commitment to quality, purity, and innovation.*

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### **GOLD TOUCH / AGE-DEFYING FACIAL / 90 MINUTES**

Combining collagen and elastin-boosting actives, this age-defying facial features potent ingredients such as Mogra, Queen of Jasmines and 24k Gold that will penetrate skin's dermal layers, effectively renewing and regenerating skin cells with a sustained result. It also brings a radiant glow to the skin by oxygenating deeply on a cellular level, reducing fine lines and wrinkles whilst addressing emotional needs such as stress, anxiety and hormonal balance.

### **NATURAL FILLER / VEGAN COLLAGEN FACIAL / 90 MINUTES**

Experience the transformative power of vegan collagen, meticulously designed to mimic human collagen, providing deep hydration and acting as a natural filler solution to restore youthful elasticity and plumpness. Unlock a radiant, age-defying complexion by harnessing the latest biotechnology with vitamin-rich actives such as Kakadu Plum, Ashwagandha and Bacillus Ferment, which are known to restore and strengthen skin integrity.

### **SUBTLE ENERGIES / AROMATHERAPY FACIAL / 60 MINUTES**

This all-purpose facial features potent ingredients that will deeply penetrate the skin's dermal layers to effectively renew and regenerate skin cells with a sustained result.

## BTL THE LATEST TECHNOLOGY AND BEAUTY TREATMENTS

*Our quest for flawless beauty and optimal skin health has led us to discover the perfect blend of advanced technology and The Oriental Spa techniques. The cutting-edge, patented machine made in the USA, is a non-invasive and efficient solution for skin tightening, fat loss, fat control, and texture enhancement. This revolutionary treatment employs the exclusive use of both Radiofrequency and Ultrasound waves through a single applicator.*

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### THE BODY / SLIM – FIRM – SHAPE / TWO AREAS

**45 minutes**

Area of focus: abdomen, upper arm, bra roll, thigh area, and buttock

\*Maximum two areas of focus per treatment

\*\* Each area 20 minutes

### THE FACE / ULTIMATE / FULL

**1 hour and 30 minutes**

Driven by results and finished with extreme precision, this facial by patented technology allows the utilization of Radiofrequency and Ultrasound waves simultaneously to generate and restore collagen for a brighter-looking complexion.

#### ADD-ON

**THE EYE | ULTIMATE | 20 minutes**

**THE NECK | ULTIMATE | 20 minutes**



# THE VOYAGE EXPERIENCE

*Discover, Connect, Rejoice*

*The Oriental Spa cultivates sanctuary and mindfulness through a range of bespoke treatments to your personal quests. Embark on a curated journey of magic and endless possibilities by a team of professionals and experts.*

## COUPLE WELLNESS SANCTUARY

### SANCTUARY SUITE

The Oriental Spa introduces the Sanctuary Suite - a private bliss with crafted treatments and plans that imprint happiness to your special moments. The private suite includes private steam room, spacious vitality pool with aromatic essential oil, and treatment area for your ultimate relaxation.

### YIN AND YANG

**2 hours and 30 minutes**

The treatment starts with 90-minute Oriental Essence Massage performed in the Sanctuary Suite, followed by private relaxation time with refreshments.

### MEMORIES

**A half day retreat**

Indulge yourself with your soulmate in a luxurious retreat at The Sanctuary Suite.

The "MEMORIES" couple experience is crafted to curate lasting wellness memories.

Begin the wholesome journey with a Yoga experience to awaken your senses and navigate to the intimate Sanctuary Suite for a 90-minute Oriental Essence Massage to unwind, detox and revive.

Followed by a 60-minute Facial Treatment chosen carefully from our extensive treatment menu to deliver unmatched results. The last hour of your MEMORIES is for you to seal this incredible journey with the private facilities in Sanctuary Suite to linger the relaxation and nourishment.

\*The relaxing hour can be tailored to your preferences

## INDIVIDUAL WELLNESS SANCTUARY

### REJUVENATE & RESTORE

120 minutes

A complete wellness journey empowered by award-winning Subtle Energies' age-defying collection, featuring a holistic facial and body therapy with the potent rejuvenating actives such as Queen of Jasmines and 24k Gold for stress relief, emotional balance and muscle relaxation.

\*It can be enjoyed in The Sanctuary Suite as a couple treatment with terms and conditions apply.

### SLEEP SUPPORT THERAPY

105 minutes

Effective and restorative, this signature therapy is based on clinical research and ancient practices to help address sleep concerns and insomnia. By incorporating guided meditation, yogic pranayama, full body and facial Marma Massage, and the application of nasal oil (Nasya), this holistic treatment aims to restore emotional and hormonal balance, enhance vital energy, and achieve holistic sleep support.

### EMPOWERING ME - A WOMAN'S JOURNEY

150 minutes

Celebrate your inner and outer beauty with our rejuvenating therapy that focuses on emotional and hormonal balance. Begin with a gentle meditation followed by a full body massage by applying ancient active oils that are renowned for empowerment and renewal. Reenergize yourself with a results-driven facial treatment that is tailored to bring harmony and nourishment to your skin, utilizing potent actives such as Mogra, Saffron and Himalayan Rose.



# WELLNESS, BODY, & SKIN

*Revive, Energize, Rewind*

## THE ORIENTAL SPA SIGNATURE

### ORIENTAL QI

**1 hour and 30 minutes**

A simple, effective, and authentic spa experience. This relaxing, hands-on body massage works on the energy of the meridians with benefits of essential oils.

An in-depth consultation in this ritual will ensure a specialized experience to restore balance.

### INTELLIGENT MOVEMENT

**1 hour and 30 minutes**

The Intelligent Movement Treatment is designed to compromised posture and mobility by modern lifestyle, which typically includes head-forward posture, internally rotated shoulders, anterior pelvic tilt, and tight hamstrings. This groundbreaking treatment includes trigger point release, deep muscle manipulation, stretching and elongation of muscles - all designed to soften and release tension with enhanced mobility.

### DIGITAL WELLNESS ESCAPE

**1 hour and 30 minutes**

Concentrating on the head, eyes, neck, shoulders, hands and feet, this restorative massage treatment aims to ease stresses and strains resulting from the frequent use of digital devices.

Guests are encouraged to enjoy their spa experience and escape from the digital influenced world.

### TIME RITUALS™

**2 – 3 hours**

Tailor to your quest and schedule with holistic wellness experiences. Our therapists utilize their individual talents to customize bespoke treatments to your unique individual needs for self-care.

### JET LAG CURE

**1 hour and 30 minutes**

A body treatment to restore energy after long distance travel. Choose a reviving or relaxing treatment according to the time of the day to help your body to navigate to a new time zone. This treatment includes body brushing, full body massage with blended essential oil and stretches.

**THE ORIENTAL SPA SPECIALTIES**  
**THE WATER THERAPY AND TRADITIONAL CHINESE MEDICINE**

**HAMMAM – GENTLEMEN ONLY**

**1 hour and 30 minutes**

This experience includes a steam to relax and detoxify the body followed by an application of aroma body soap, a full body scrub using the kese glove, hair washing ritual and scalp massage. Completed with full body stretching massage and body lotion application, your skin is left hydrated with tension released.

**RASUL - LADIES ONLY - PRIVATE OR GROUP OF 2-4 PEOPLE**

**1 hour and 30 minutes**

The authentic experience can be enjoyed in a group (up to a maximum of four guests) for an intimate time with your besties. Enjoy in a private mosaic Rasul chamber, a deluxe skin smoothing treatment which blends mineral rich mud, steam, and heat to provide an experience that cleanses, releases toxins - leaving you feeling completely renewed with radiance.

**OUR HERITAGE - THE TRADITIONAL CHINESE MEDICINE**

A selection of specialized treatments designed to optimize balance and wellbeing with Chinese philosophy.

**Chinese Meridian Massage**

Focusing on acupressure points and the subtle energy channels influencing the directional flow of Qi in the body, the massage can restore physical and mental balance.

**Additional - 30 minutes Cupping**

Using light-bulb shaped jars suctioned to various points on the body, cupping is an ancient form of therapeutic massage to reactive stagnant Qi and invigorate the system. Cupping is effective in relieving arthritic pain and is often practiced together with acupuncture and massage for evaluated benefits.

*\*This treatment addition can only be reserved in combination with Chinese Meridian Massage and Oriental Essence Massage.*

## **THE ORIENTAL SPA BODY MASSAGE EXPERIENCE**

### **BLISSFUL MARMA MASSAGE**

Through long, firm, and flowing movements, combined with therapeutic techniques at different levels of pressure, you will experience effective relaxation and instantly relieve all tension caused by stress.

The marma therapy and chakra balance work together in this rejuvenating experience to align your vital energy centers and enhance your overall wellbeing.

This 90-minute massage includes a Subtle Energies signature facial marma massage with potent aromatic actives designed to enhance the skin with collagen production and circulation, simultaneously releasing stress and reducing anxiety.

### **ORIENTAL ESSENCE MASSAGE**

Using custom-blended oils and movements inspired by traditional Oriental therapies, this tension-busting massage treats the whole body. Focuses on the traditional stress-holding areas of the back, neck, and shoulders.

### **LYMPHATIC DRAINAGE MASSAGE**

The lymphatic system is key in helping rid the body of toxins that can cause illness. This full body massage stimulates the lymphatic system to encourage detoxification, reduce water tension and create a feeling of healthy wellbeing.

### **TRADITIONAL THAI MASSAGE**

Performed wearing loose style clothing, this traditional Thai massage is conducted on a futon. A combination of gentle rocking motions, rhythmic acupressure and assisted stretching helps to deeply relax and revitalize body and mind. Increases flexibility, relieves joint and muscle tension, and balances the body's energy system.

### **PREGNANCY MASSAGE**

Rest at leisure as your body is soothed and your skin is indulged. This massage is designed specifically to answer the needs of developing mother and baby for the nurture that you both deserve.

## **BODY EXPERIENCES**

### **THE BODY SCULPTING**

**Slim – Firm – Shape**

**45 minutes**

Driven by a commitment to achieving remarkable results with utmost precision, this treatment combines the advanced technology to use patented Radiofrequency and Ultrasound waves simultaneously, ideal for slimming, firming, and eliminating fat cells effectively.

Area of focus: Abdomen, Upper Arm, Bra Roll, Thigh Area, and Buttock

### **SMOOTH VELVET BODY TREATMENT**

**1 hour and 30 minutes**

Leaving your skin as smooth as velvet, this treatment includes full body exfoliation, back massage, and body wrap. Ideal treatment for nourishing skin and releasing tension.

### **MUM'S COCOON**

**1 hour and 30 minutes**

Ease the stresses of pregnancy and new motherhood with this nourishing, regenerative body scrub and wrap treatment. Essential rose oil penetrates deep into the skin to encourage cell renewal and help the healing process, whilst specially selected oils restore skin's condition and refine stretch marks.

### **QUINTESSENCE BODY SCRUB**

**30 minutes**

This luxurious and invigorating scrub blends Mandarin Oriental's signature Body Oil - infused with essences of tropical ginger, frankincense, and mandarin - with organic, mineral-rich sea salt to leave the skin smooth, replenished and exotically fragrant.

**PEDI-MANI-CURE STUDIO**  
by Bastien Gonzalez *B*

**BASTIEN DUO** PERFORMED BY STUDIO MANAGER\*

**1 hour and 15 minutes**

This award-winning treatment combines the expert talents of a Podiatrist and the soothing touch of a professional Manicurist. The unique treatment concepts, developed by experts in the French medical pedicure field with specialized, innovative products. Performed by a passionate, highly qualified, meticulously trained team. It is a unique treatment method for feet, hands and nails and includes an indulgent synchronized massage.

**BASTIEN DUO**

**1 hour and 15 minutes**

This synchronized four-hand treatment focuses on the pedicure and manicure for the ultimate luxury and complete relaxation.

**BASTIEN PEDICURE** PERFORMED BY STUDIO MANAGER\*

**1 hour**

This pedicure performed by a certified podiatrist gently resolves specific concerns including corns, calluses, or rigidity of the epidermis, leaving feet silky soft and fragrant and the nails naturally shiny. The treatment ends with a relaxing massage designed by an osteopath to relieve leg tension, discomfort, and heaviness.

## **BASTIEN PEDICURE**

**1 hour**

A comprehensive pedicure, with gentle buffing to restore the natural beauty of the nails, revealing healthy, shiny nails without lacquer; a skin treatment that effectively eliminates irregularities and dryness; a deeply relaxing massage from the toes to the knees to relieve any tension and heaviness.

## **BASTIEN MANICURE**

**45 minutes**

An outstanding manicure in three steps: cuticle and nail treatment, followed by a natural beauty finish to the nails and a thorough massage of the forearms, wrists, hands, and fingers.

### **ADD-ON**

**COLOUR TOUCH | 15 minutes**

**FRENCH TOUCH | 20 minutes**

**SHELLAC REMOVAL | 15 minutes**

**BLACK DIAMOND SCRUB TOUCH | 20 minutes**

**PARAFFIN TOUCH | 30 minutes**

## **BGA INSOLES®**

Bastien Gonzalez's cutting-edge customized podiatric cure, the BGA InSoles®, debuts exclusively at The Landmark Mandarin Oriental, Hong Kong.

### **BGA INSOLES EXAMINATION**

**30 minutes**

Your made-to-measure consultation performed by a certified podiatrist, analyzes posture through a detailed foot-weight analysis to enable a custom prescription for each foot. Our expertly trained Studio Manager will help to select the most appropriate style and material to ensure the BGA InSoles® are the perfect fit for your feet and shoes.

### **BGA ELEGANT INSOLES**

**60 minutes**

Thermoformed BGA InSoles® are tailor-made to provide the comfort needed for everyday to soften impact shock, prevent pain and avoid blisters. The InSoles® improve the stability of one's favorite work and street shoes, thanks to their unique B-shape design.

### **BGA SPORT INSOLES**

**60 minutes**

Thermoformed BGA InSoles® keep the foot perfectly stable, particularly during sports when impact can be especially severe. BGA Sport InSoles® improve movement and provide a high level of personal comfort. Three types of BGA InSoles® are available, each custom designed according to personal needs from improving posture, enhancing performance to preventing injuries. Suitable for a wide range of sports and outdoor activity.

# THE SPA VALUE PACKAGES

## THE REGULAR

priced HKD22,500 valued at for HKD25,000

## THE MANDARIN

priced HKD42,500 valued at for HKD50,000

## THE ORIENTAL

priced HKD80,000 valued at for HKD100,000

### **Terms and conditions:**

The Regular and The Mandarin packages are valid for one year from the date of purchase.

The Oriental package is valid for 18 months from the date of purchase.

No extension allowed. All packages must be redeemed during the validity period.

All the packages are valid for Spa, Fitness and Wellness services (excluding retail items).

The packages cannot be used in conjunction with other credits, discounts, vouchers, or promotional offers.



CATEGORY	TREATMENT	PRICE   WEEKDAYS	PRICE   WEEKENDS & PH	MINUTES
<b>Beauty and Skin Care</b>	Time ReverCell™	\$2,600	\$2,800	60
	The Medi-Luxe® Experience	\$3,600	\$3,900	90
	The Power Lift	\$2,600	\$2,800	60
	The Body   Slim – Firm – Shape	\$3,800		45
	The Face   Ultimate	\$4,900		90
	Natural Filler   Vegan Collagen Facial	\$2,950	\$3,150	90
	Gold Touch   Age-Defying Facial	\$2,650	\$2,850	90
	Subtle Energies   Aromatherapy	\$1,950	\$2,150	60
	The Eye   Ultimate – Add-On	\$1,800		20
	The Neck   Ultimate - Add-On	\$1,800		20
	Intensify-EYE – Add-On	\$1,200		15
	Perfect Pout – Add-On	\$1,200		15
Flash Firming – Add-On	\$1,700		30	
<b>The Voyage</b>	Sanctuary Suite	\$1,600		60
	Yin and Yang	\$5,700	\$6,000	150
	Memories	\$10,900	\$11,800	210
	Rejuvenate & Restore – individual	\$2,900	\$3,000	120
	Sleep Support Therapy	\$2,480	\$2,480	105
	Empowering Me, A Woman's Journey	\$3,650	\$3,850	150
<b>The Oriental Spa Signature</b>	Oriental Qi	\$2,180	\$2,380	90
	Intelligent Movement	\$2,180	\$2,380	90
	Digital Wellness Escape	\$2,180	\$2,380	90
	Jet Lag Cure	\$2,080	\$2,200	90

CATEGORY	TREATMENT	PRICE   WEEKDAYS	PRICE   WEEKENDS & PH	MINUTES
<b>The Oriental Spa Signature</b>	Time Rituals™	\$2,900	\$3,000	120
	Time Rituals™	\$3,800	\$4,000	180
<b>Our Specialist</b>	HAMMAM	\$2,280		90
	RASUL	\$2,280		90
	Chinese Meridian Massage	\$1,580	\$1,700	60
	Chinese Meridian Massage	\$2,050	\$2,200	90
	Additional - Cupping	\$980		30
<b>The Body Massage Experience</b>	Blissful Marma Massage	\$1,580	\$1,700	60
	Blissful Marma Massage	\$2,050	\$2,200	90
	Oriental Essence Massage	\$1,580	\$1,700	60
	Oriental Essence Massage	\$2,050	\$2,200	90
	Lymphatic Drainage Massage	\$1,580	\$1,700	60
	Lymphatic Drainage Massage	\$2,050	\$2,200	90
	Traditional Thai Massage	\$1,580	\$1,700	60
	Traditional Thai Massage	\$2,050	\$2,200	90
	Pregnancy Massage	\$1,580	\$1,700	60
<b>Body Experiences</b>	The Body Sculpting	\$3,800		45
	Smooth Velvet Body Treatment	\$2,280		90
	Mum's Cocoon	\$2,280		90
	Quintessence Body Scrub	\$980		30

CATEGORY	TREATMENT	PRICE   WEEKDAYS	PRICE   WEEKENDS & PH	MINUTES
	BASTIEN DUO – Studio Manager	\$2,150		75
	BASTIEN DUO	\$1,900		75
	BASTIEN PEDICURE – Studio Manager	\$1,450		60
	BASTIEN PEDICURE	\$1,150		60
	BASTIEN MANICURE	\$980		45
	BGA INSOLES EXAMINATION	\$690		30
	BGA ELEGANT INSOLES	\$2,100		60
	BGA SPORT INSOLES	\$2,100		60
	Colour Touch - Add-On	\$220		15
	French Touch - Add-On	\$250		20
	Shellac Removal - Add-On	\$175		15
	Black Diamond Scrub Touch - Add-On	\$330		20
	Paraffin Touch - Add-On	\$695		30
	Full Arm	\$600		
	Bikini	\$450		
	Brazilian	\$700		
	Full Face	\$800		
<b>Waxing</b>	Forehead	\$350		
	Full Leg	\$700		
	Upper Leg	\$500		
	Lower Leg	\$400		



CATEGORY	TREATMENT	PRICE   WEEKDAYS	PRICE   WEEKENDS & PH	MINUTES
	Stomach	\$650		
	Underarm - Add-On	\$300		
	Upper Lip - Add-On	\$250		
	Cheek – Add-On	\$350		
	Eyebrow - Add-On	\$300		
<b>Men's Waxing</b>	Shoulder	\$500		
	Back	\$800		
	Chest	\$500		
	Stomach	\$500		
<b>Fitness and Wellness</b>	Personal Training One-on-One	\$1,150		60
	Pilates One-on-One	\$1,285		60
	Yoga One-on-One	\$1,350		60
	Yoga One-on-One	\$1,720		90
	Yoga Group Class	\$450		60
	HIIT Group Class	\$500		30
	Swimming Lesson	\$1,250		45
<b>The Regular Package</b>	Total Value \$25,000	\$22,500	Valid for	One Year
<b>The Mandarin Package</b>	Total Value \$50,000	\$42,500	Valid for	One Year
<b>The Oriental Package</b>	Total Value \$100,000	\$80,000	Valid for	A Year & Half

# INFORMATION, TERMS & CONDITION

## OPENING HOURS

Fitness Centre:	Mon – Sun	6:00 AM – 10:00 PM*
Swimming Pool:	Mon – Sun	6:00 AM – 10:00 PM
Heat & Water Facility:	Mon – Sun	8:00 AM – 10:00 PM
Spa Treatments:	Mon – Sun	9:30 AM – 8:30 PM
Spa Contact	Phone number:	+852 2132 0011
	Fax number:	+852 3172 8011
	Email:	lmhkg-spa@mohg.com
	Website:	

\* The Fitness Centre is available 24 hours for in-house guests. Please contact the concierge team on G/F or via ext. 3047 if you require assistance from 10pm onwards.

## ADVANCED BOOKINGS

We highly recommended booking your treatment in advance to ensure that your preferred time and service is available.

## CANCELLATION POLICY

Please allow 24 hours' notice of cancellation to avoid charges. Cancellations within 24 hours will incur 50% charge.

Cancellation within 12 hours or a no show will incur 100% charge. A credit card number is required at the time of booking.

## SPA ETIQUETTE

Our spa is a place of rest and relaxation. Please respect the right of all spa guests to privacy and serenity. Please refrain from using digital devices and taking photographs in our spa and wellness facilities.

## SPA ARRIVAL

We recommend that you check in at the spa reception at least 60 minutes before your first scheduled appointment. This allows us to have a brief conversation with you about your treatment expectations and gives you ample time to visit the spa's heat and water oasis. Please understand that if you arrive late, we will not be able to extend your scheduled treatments.

## AGE REQUIREMENT

The minimum age requirement for access to the spa and fitness center is 16 years old.

## HEALTH CONDITIONS

Please advise us of any health conditions, allergies, or injuries which could affect your service when making your spa reservation.

### **PREGNANCY**

Spa Treatments are not encouraged during the first semester of Pregnancy. We have specially designed treatments for expectant mothers. Please allow the Spa Concierge to guide you in selecting which treatment.

### **CLEANINESS**

In keeping our commitment to cleanliness, safety and hygiene, our equipment is sterilized and sanitized after service and treatment.

### **LOSS OR DAMAGE**

We regret that we cannot be responsible for any loss or damage or personal articles. Please keep all valuables locked in your locker during your visit. For the protection of your clothing, we ask that you wear the robe provided.

### **ACCIDENTS OR INJURIES**

The Spa at The Landmark Mandarin Oriental shall not be liable for any accident or injury suffered by any member or guest.

### **RESTRICTIONS ON THE USE OF FACILITIES**

The use of alcohol and tobacco is strictly prohibited. Proper sport attire must be worn while exercising in different venues. Sports shoes are required in the fitness center.

### **SPA BOUTIQUE**

To continue your spa regimen at home, all spa products used in the treatments and services are available in our spa boutique.

### **REFUND POLICY**

Unopened retail products can be exchanged within ten days of purchase, if presented with the original receipt. No cash or credit card refunds will be processed.

### **SERVICE CHARGE**

Service charge at 10% is added to all spa treatments.



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