

WELCOME TO DOHA

At the crossroads between the East and the West, Doha has long attracted explorers and visitors from different lands. Merchants of the famed Silk Route brought their diverse and enriching cultures with a myriad of goods, such as spices, silk, tea and pearls.

Mandarin Oriental, Doha is located in the heart of Msheireb Downtown Doha, one of the largest urban redevelopment projects in the world with the vision of reconnecting residents and visitors to the traditions and heritage of Qatar. Within walking distance to numerous landmark attractions, the hotel provides a great vantage point to explore Msheireb Downtown Doha and the city. Our Concierge will be delighted to assist with visit plans and how best to explore this amazing city.

With distinctive dining experiences, guests can enjoy unique cuisines and flavours from destinations around the world, as well as delicious local dishes. Find out more details of our culinary offerings in the Facilities section or contact any of our colleagues for recommendations. Explore The Spa, an oasis of calm and tranquility offering holistic journeys of relaxation and rejuvenation. Mandarin Oriental's renowned signature programmes and treatments are tailored to provide bespoke experiences for every guest.

I hope you find this directory useful, should you have any queries, please feel free to contact our Concierge or any of our colleagues to assist. I wish you an enriching stay and experience.



Thomas Kinsperger
General Manager

DESTINATION

Doha Overview

Doha, the capital of Qatar, is one of the Middle East's key business and flight hubs. A derivative of the Arabic word for bay or gulf, 'dohat', Doha is named after the bay area surrounding the city's Al Corniche.

In the early 20th century, Doha became known for the pearl trade, which played a pivotal commercial role in the city. However, it was the discovery of oil in 1940 that heralded Doha's economic and social rise, transforming the city into a global player.

On the world sporting scene, Doha hosted its first major sports event, the Qatar Open in 1993 followed by the Asian Games in 2006, which led to the development of Aspire Zone, a 250-hectare sporting complex. Football is the most popular sport in Qatar, the city is set to host football's most prestigious event in 2022, FIFA World Cup. In addition, Qatar will host for the second time the prestigious Asian Games in 2030.

Today, Doha is one of the Middle East's most dynamic metropolises and is a phenomenal destination for architecture lovers with impressive modern buildings juxtaposed along traditional structures. The Museum of Islamic Art, National Museum of Qatar, Qatar National Library, Qatar National Convention Centre and Imam Abdul Wahhab Mosque are great representations of architectural masterpieces.

Hotel & Location

Mandarin Oriental, Doha is an intimate and stylish urban retreat located in the centre of Msheireb Downtown Doha, the lifestyle and cultural heart of the city. The hotel blends chic and contemporary design with touches of Qatari heritage, bringing new levels of luxury to Qatar. Guests can expect an inviting ambiance, exquisite décor and bespoke service, where traditional Middle Eastern charm meets Mandarin Oriental's legendary hospitality.

Overlooking Barahat Msheireb, a creatively designed climate-controlled town square, Mandarin Oriental, Doha enjoys a unique setting in Doha's newest and most exciting neighbourhood. Msheireb Downtown Doha offers an array of retail, dining, entertainment and cultural attractions in the historical heart of Doha. With its central location, the hotel is within walking distance to Souq Waqif and a short distance to the business area of West Bay and other leading attractions.

The Msheireb Downtown Doha project is the vision of Her Highness Sheikha Moza bint Nasser to preserve and reconnect the city and its residents with its traditions and heritage and to re-create a sense of community and togetherness. Spread over 31-hectares and comprising over 100 buildings, Msheireb Downtown Doha is a huge engineering feat which aims to revive the old commercial heart of Doha to become the world's first sustainable downtown regeneration project.



Quick Facts

Climate & Weather

The weather in Qatar is generally warm throughout the year, with the hottest months usually between May and September. The average temperatures during the summer months can reach over 40 degrees Celsius. During the cooler months, it may come as a surprise that temperature drops between 15 to 25 degrees Celsius in December, January and February.

Language

The official language of Qatar is Arabic. English is widely used for business and communication.

Currency

The Qatari Riyal (QAR) is the country's official currency. The exchange rate is pegged to the US Dollar at USD 1 to QAR 3.64.

Transportation

For transportation arrangements during your stay, please contact the Concierge. We advise guests to use hotel arranged transportation, licensed taxis or limousine services.

Msheireb Metro Station

One of the world's largest metro stations, Msheireb Metro Station is located just 5 minutes walking distance from the hotel. Linking all of Doha's top attractions, landmark locations and Hamad International Airport. Please contact Concierge to assist with ticket purchases and advise travel timetable.



Respecting the Local Culture

Qatar is a conservative country, with a pre-dominant Muslim community. It is important for visitors to be sensitive and respect the local culture.

Dress Code

The general rule is to dress conservatively and avoid revealing attire.

For Ladies

- Please ensure the entire torso is covered, without exposing shoulders, upper parts of the chest or arms
- Trousers, shorts or dresses should not be shorter than knee length
- Avoid overly tight or transparent/sheer clothing
- Abaya (the traditional Qatari dress) or Hijab (headscarf) is not mandatory
- Dress code in hotels or private clubs may be more relaxed

For Men

- The general rule is to wear long trousers or long shorts and shirts which cover shoulders and torso
- Do not wear baseball caps in bars/clubs
- Qataris don't take offence when a non-Qatari wears the national dress; a long, flowing white garment called the Thobe and the headdress called the Ghutra

Alcohol Consumption

Guests will be asked to present official identification, such as a passport or Qatari ID card, for registering prior to entering a bar. Please refrain from public drunkenness and display's of intoxication as this may lead to prosecution by local authorities.

Public Displays of Affection

We advise our guests to avoid any public displays of affection or intimate behaviour which can be offensive to local residents and may be punishable by law.

Top Attractions

Qatar offers a range of attractions to suit all visitors. Whether travelling for business or leisure, our Concierge can provide recommendations.

National Museum of Qatar (10-minute drive from the hotel)

Designed by French architect, Jean Nouvel, the National Museum of Qatar is inspired by a natural desert rock formation known as the "desert rose." This unique building embraces the newly restored Palace of Sheikh Abdullah bin Jassim Al-Thani, which itself represents the heart of Qatari identity. Visitors are immersed in a journey through Qatar's history with three "chapters" - Beginnings, Life in Qatar, and The Modern History of Qatar presented across eleven galleries.

Museum of Islamic Art (5-minute drive from the hotel)

Located on Al Corniche promenade, the iconic Museum of Islamic Art houses a fascinating collection of exhibits from three continents spanning over 1,400 years. Designed by the late master architect I. M. Pei, the landmark building is an architectural masterpiece. From the intricate treasures, to the uninterrupted view of the city's magnificent skyline from outside, this is a must for anyone visiting Doha.



Msheireb Museums (5-minute walk from the hotel)

The Msheireb Museums span four historic heritage houses celebrating Qatar's national history and a living showcase of traditional Qatari architecture. The houses reveal unique aspects of Qatar's cultural and social development to help preserve the country's historical treasures. The museums offer a great insight into the history of Qatar and Msheireb Downtown Doha.

Qatar National Library (20-minute drive or by Metro from the hotel)

Qatar National Library acts as a steward of Qatar's national heritage and preserves the Heritage Collection, which consists of valuable texts and manuscripts related to the Arab-Islamic civilization. The nation's public library currently boasts more than one million books in its collections, along with more than 500,000 eBooks, periodicals and newspapers, and special collections. There are also relaxation areas, workstations, exhibition spaces and a children's library.

Souq Waqif (10-minute walk from the hotel)

A labyrinth of colour and culture, Souq Waqif is a maze of restaurants, galleries and stalls lined with cobbled alleys and avenues, reminiscent of a traditional Qatari town. Traditional music, art and cultural shows – as well as an eclectic mix of shops – add to the ambience of this special place. The top two attractions to visit are the Gold Souq and Falcon Souq.

Al Bidda Park

Al Bidda Park is Qatar's largest park located in the heart of Doha, providing a peaceful escape from the bustling city. The park includes expansive areas with dedicated tracks for biking as well open-air playgrounds, outdoor exercise equipment and other recreational and service facilities. Guests can conveniently visit Al Bidda Park from Msheireb Metro Station to the Al Bidda Metro Station.

Please contact Concierge for opening hours and transportation arrangements.

Shopping

Qatar has a variety of shopping destinations not to be missed from traditional Souq's to world-class shopping malls. These include restaurants and cafes, supermarkets, cinemas, arcades, indoor play areas, ski slopes and live entertainment.

Souq Waqif and Gold Souq (10-minute walk from the hotel)

Here, shoppers can buy a myriad of local items such as dates, honey and seasonal delicacies to perfumes, jewellery, textiles, clothing, handicrafts and souvenirs as well as spices and goods from destinations of the old trade routes. At the Gold Souq across the street, shoppers can find a variety of jewellery, both traditional and contemporary pieces.

Al Hazm (15-minute drive from hotel)

Al Hazm is Doha's top luxury retail and dining destination. Translated from Arabic, Al Hazm means "the higher grounds", and is designed to pay tribute to grand Italian design. Home to the finest restaurants, trendiest cafes and select fashion labels from local and international designers.

Galleries Lafayette (15-minute drive from hotel)

Spread around 15,000 sqm of exquisitely designed retail space, Galleries Lafayette is an architectural beauty on 21 High Street - the ultimate outdoor shopping destination within Katara Cultural Village. Strategically positioned at a prestigious location between West Bay and The Pearl, Galleries Lafayette creates a new Parisian lifestyle experience for local and international shoppers alike.

Doha Festival City (20-minute drive from hotel)

Doha Festival City is the largest shopping and entertainment complex in Qatar. Home to over 500 retail stores and dining outlets, it is also home to four theme parks for the whole family and children of different ages.

Mall of Qatar (20-minute drive from hotel)

Mall of Qatar has a beautiful round landscaped garden atrium. The mall consists of a wide range of fast fashion shops, as well as luxury brands, and over 100 food and beverage outlets.

Villaggio Mall (20-minute drive from hotel)

One of the most popular shopping malls amongst locals. Visitors can enjoy a Venetian inspired setting with gondola rides and an array of shopping choices. It has a large selection of restaurants and cafes, along with an ice rink and amusement area for families.

Sightseeing

From water sports to camping, nature to architecture, Qatar offers a range of activities to suit all visitors. Whether travelling for business or leisure, our Concierge can provide recommendations and assist to book sightseeing tours or adventures.

Al Zubarah

Located an hour's drive from the city area of Doha and located on the north-west coast of Qatar. Al Zubarah is an archaeological site where the immaculately restored Al Zubarah Fort stands. It is an UNESCO World Heritage site and one of the most extensive and best preserved 18th–19th century settlements in the region. For lucky visitors, they may even catch a rare sight of an oryx, the country's iconic symbol.

Dhow Cruise

The dhow is a traditional Qatari fishing boat, the primary means of transportation and for fishing and pearling in the past. Most of these traditional dhows are restored and now offer visitors a mesmerizing experience cruising along the coast and Al Corniche.

Dune Bashing

Dune bashing is an exhilarating experience which visitors can enjoy in the comfort of a luxury sport utility vehicle handled by professional drivers. Upon leaving from the city centre, visitors can expect to traverse sand dunes of the Qatari desert to the amazing inland sea. The adventure continues from day into evening with a "dine under the stars" experience where guests can enjoy traditional grills at an Arabian lounge with modern comfort.

Kayaking in Al Thakira Mangroves

Al Thakira mangroves, located just north of the seaside city of Al Khor, present a large expanse of natural greenery. A great way to explore the mangroves is by kayak. Morning and afternoon trips are available and can be booked in advance.

FACILITIES

Restaurants & Bar

IZU

Inspired by Chef Izu's travels, IZU's menu showcases Mediterranean cuisine bursting with layers of flavours. The restaurant features three seating areas, comprising an indoor ground floor, outdoor terrace with air cooling features and a mezzanine floor.

Ground level (facing Barahat Msheireb town square)

Dress code - Casual

Liang

Experience an unmatched journey of culinary discovery at Liang, showcasing authentic Cantonese recipes and selected traditional provincial dishes from across China. The restaurant's name, Liang, translates to the beam of light reflected by the moon in Chinese. Emphasizing the Moon as a key symbol in both cultures, the restaurant's name aims to celebrate the connection between Qatari and Chinese tradition.

Barahat Msheireb (adjacent to Gelato)

Dress code - Casual

Mosaic

Mosaic brings authentic cuisines and flavours from Mandarin Oriental destinations around the world through its nine exciting open kitchen stations - Japanese Sushi, Arabic Grill, Asian Wok, Rotisserie, Tandoori Oven, Yakitori Charcoal Grill, Traditional Bread Oven, Dessert Kitchen and Juice & Smoothie Bar. Visit Mosaic for an inspiring journey of flavours around the world.

Level 8

Dress code - Casual

Aqua

Situated adjacent to Mosaic, Aqua offers a relaxed al fresco rooftop dining experience in a serene atmosphere. Aqua's delectable menu options include easy-sharing dishes for guests to enjoy, accompanied by creative signature cocktails and mocktails bursting with refreshing flavours.

Level 8

Dress code - Casual

The Mandarin Cake Shop

Whether you're celebrating a special occasion and want an edible masterpiece to take home, you're hosting an intimate get-together with friends over cake and coffee, or you're simply craving a tempting treat, The Mandarin Cake Shop is the only destination for those with a discerning sweet tooth.

Serviced Apartments - North tower (facing hotel main entrance)

Dress code - Casual

Gelato

Expect to be tempted by a colourful array of homemade gelato and creative frozen desserts in a vibrant venue located in the bustling Barahat Msheireb town square. Enjoy these enticing desserts either at Gelato or as you explore Msheireb Downtown Doha.

Ground level (facing Barahat Msheireb town square)

Dress code - Casual

Baraha Lounge and Mandarin Lounge

Elegant venues, with spectacular views of Barahat Msheireb or the hotel's private terrace courtyard, ideal for socialising with friends or clients over exclusive selections of coffee, tea and pastries. Savour the refinement and heritage of tea and afternoon tea, a tradition stemming from the Orient and Europe, since the days of the spice trade.

Level 2

Dress code - Casual

Ambar

Relax in a discreet and stylish setting inspired by the amber glow of the setting sun. Ambar's seasoned mixologist is on hand to create artisanal cocktails to suit every taste, along with a collection of fine and rare beverages.

Level 2

Dress code - Smart casual

Note - Identification (original passport, Qatari or GCC photo ID card is required for entry)

Please contact the Operator for restaurant opening hours.

Spa & Wellness

The Spa at Mandarin Oriental, Doha

An oasis of calm and tranquility which immerses guests in a seamless and holistic journey of relaxation and rejuvenation. Guests can expect tailored therapies based on the Orient's ancient philosophy of "zen" and balance to suit different guest needs and lifestyles. For more information, please contact Spa Concierge.

Level B2

Ladies' Hair and Beauty Salon and Men's Grooming Lounge

The hotel offers comprehensive hair and grooming services with a separate hair and beauty salon for ladies' and a grooming lounge for men.

Ladies' Hair and Beauty Salon (Level B2)

Men's Grooming Lounge (Level B1)

Fitness & Wellness Centre

A fully equipped fitness centre including a ladies' fitness centre, offer a range of contemporary exercise equipment including cardio and strength equipment by Technogym.

Level B1

Swimming Pool

The 25-metre rooftop pool offers spectacular views with private cabanas to enjoy the abundant sunshine. The pool is temperature controlled and adjoined by a smaller dipping pool. For more information and opening hours, please contact the Spa Concierge.

Level 8

Other Facilities

Ballroom & Event Venues

The hotel offers various unique venues for meeting and events. The Almas Grand Ballroom can seat up to 400 guests or 250 guests with additional set up for banquets and has an exclusive adjoining Bridal Suite.

Seven additional function rooms on the same level are accessible by a spacious foyer equipped with dedicated show kitchens. For more details, please call the Operator to connect you with our Events team.

Level B1

Business Centre

The Business Centre is available 24-hours a day. Secretarial services or private meeting spaces are available, please contact the Concierge for assistance.

Level 2

The Boutique

Visit and shop for bespoke Mandarin Oriental signature gifts or exclusively selected local merchandise. Select from The Spa's collection of aromatic scents and wellness products by Aromatherapy Associates for your at-home spa experience.

Level B2

AMENITIES, SERVICES & GUIDELINES

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Babysitting

Bathrobe

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W

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Accessibility Facilities/Services

The hotel is accessibility friendly, with services and facilities catering to the convenience and comfort of guests. Please advise Reception of your accessibility needs when checking-in, or please contact for assistance.

Baby Cribs

For the comfort and safety of your child, we are pleased to offer selectively chosen cribs and baby care amenities. Please contact Housekeeping for assistance.

Babysitting

We can assist to provide babysitting services for our guests with children. For details and assistance, please contact Concierge.

Bathrobe

We have provided two bathrobes for use during your stay. If you wish to purchase a bathrobe, please contact The Boutique.

Check-in and Check-out Time

Please be advised that check-in time is at 3pm and check-out time is at 12 noon. If you wish to extend your check-out time, please contact Reception for assistance.

Check-in and Registration

All guests staying at the hotel must check-in and register with official identification, such as a valid passport, local Qatari or GCC ID card. Visitors of guests staying at the hotel must also register with official identification at Reception before proceeding to guestrooms.

Concierge

Concierge service is available for your convenience for transportation, tours, restaurant bookings, city information and to assist with any arrangements during your stay.

Courier, Delivery, Mail & Postal

Packaging and courier services can be arranged for your convenience. If you wish to send or receive mail, documents and parcels, please contact Concierge for assistance.

Currency Exchange

Exchange services for major foreign currencies are available. Please contact Reception for more details and assistance.

Dress Code

The general dress code at the hotel is smart casual. We respectfully advise guests to refrain from wearing tank tops, bathrobes, slippers or flip-flops in the public areas of the hotel, except when accessing or when at the swimming pool.

Housekeeping

Rooms are serviced in the morning, with a turn down service in the evening. Please advise if you have any preference for setup or service time. Should you have any additional amenities request or preference, please contact Housekeeping.

In-Room Dining

Please refer to the In-Room Dining Menu to choose from a selection of local delicacies and international dishes to enjoy in the comfort of your guestroom. Kindly contact In-Room Dining to place your order and advise our colleague of any food allergies or dietary requirements.

Internet Access/Wi-Fi

Rates apply for Wi-Fi internet services, please contact Reception details.

Complimentary Wi-Fi internet services are offered to Fans of M.O. members. To instantly become a member or for more information on Fans of M.O., please simply scan the QR code with your mobile phone or please contact Reception.

**Iron and Ironing Board**

The hotel guestrooms have an iron and ironing board in the wardrobe. If you wish to request for hotel laundry services or for assistance, please contact Housekeeping.

Laundry

Laundry, dry cleaning and pressing services are available throughout the day. Kindly complete the Laundry Service form located in the wardrobe and place it along with your garments into the laundry bag for collection by contacting Housekeeping.

Clean laundry will be delivered via the valet closet adjacent to the guestroom door.

Lost & Delayed Luggage

If your checked-in luggage has been delayed or misdirected by an airline, please contact Concierge for assistance.

Lost & Found

If you wish to report lost or found items, please contact Housekeeping for assistance.

Luggage Storage

If you wish to have your luggage stored at the hotel until your next visit, please contact Concierge for assistance.

Medical

For medical assistance or emergencies, please contact the Operator.

Messages

The message indicator on the telephone will illuminate if a written or voice message is received. Text messages will be printed and delivered to your room via the valet closet. Voice messages can be retrieved by pressing the Message button on your telephone or by contacting Concierge for assistance.

Mini-bar Cabinet

A selection of complimentary tea and coffee is available from the mini-bar cabinet. For your convenience and enjoyment, you can also choose from a selection of snacks and beverages. Please refer to the mini-bar menu for prices.

Pets

Pets are not allowed in the hotel with the exception of guide dogs.

Pillows

We are delighted to offer a selection of specialty pillows to suit your needs and preferences. Please contact Housekeeping for details and assistance.

Memory foam pillow – an ideal choice for back sleepers, designed with self-molding foam to absorb pressure and conform to the neck for better support of the head and spine. Memory foam reacts to body temperatures, keeping sleepers cool and refreshed.

Neck roll pillow – the contoured sides gently cradle the head and neck, enabling a natural spinal alignment. This reduces postural stress and eliminates stiffness of the neck and shoulders. The pillow supports the length of the neck to relieve pressure on cervical muscles.

Side sleeper pillow – providing side sleepers with ideal comfort and support for the neck and spine. The cover is made of %100 pure cotton, with a silky touch, filled with a mix of synthetic fibers.

Casper pillow – offers luxurious support and comfort for all sleeping positions.

Feather pillow – a classic form, mid loft pillow which provides comfort and softness.

Prayer Mat

A prayer mat is available in your bedside table. Please contact Housekeeping should you require additional prayer mats.

The Holy Quran

The Holy Quran is available in your bedside table.

Safe

A personal electronic safe is located in the wardrobe of your room for your convenience and use. The hotel also provides safe deposit boxes at Reception for your use, please contact Reception for details.

Security

The hotel is equipped with 24-hour CCTV surveillance in public areas to ensure the safety and security of our guests.

Shoe Shining Service

To request a shoe shining service, please place your shoes in the valet closet and press the valet or valet pick-up buttons, or contact Housekeeping for collection.

Smoking

Smoking is permitted only in smoking guestrooms and designated areas of restaurants or bars. Please contact Reception for locations of designated smoking areas in the hotel.

Umbrella

Umbrellas are available for use by guests staying at the hotel upon request. Please contact Concierge for assistance.

Valet Service & Parking

Complimentary valet service is available to hotel guests during their stay. For visitors, valet and parking charges apply, please contact Concierge for details.

Visitors

Visitors of guests staying at the hotel must register with official identification at Reception before proceeding to guestrooms.

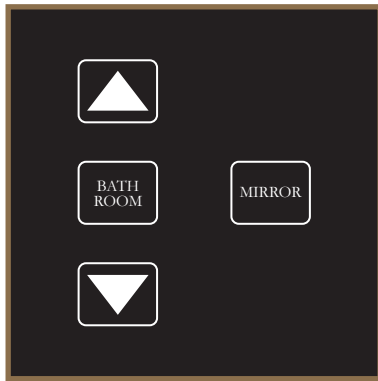
Wake-Up Calls

If you wish to request a wake-up call, please contact the Operator.

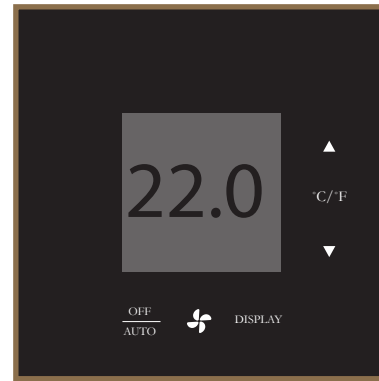
TECHNOLOGY

In-Room Controls

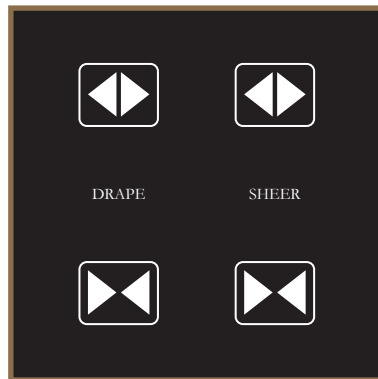
Each guestroom has individual control units that allow you to conveniently adjust your room conditions and request for hotel services. Should you require further assistance, please contact Reception who will be happy to assist you.



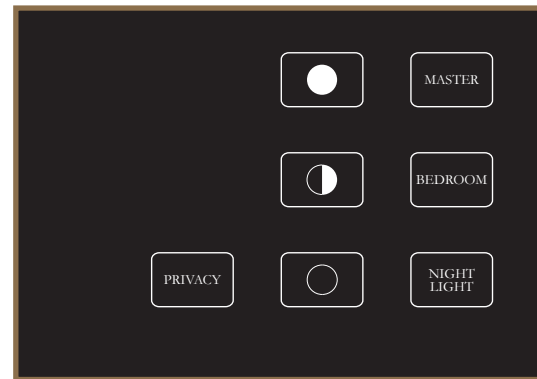
Bathroom control unit (lighting)



Thermostat



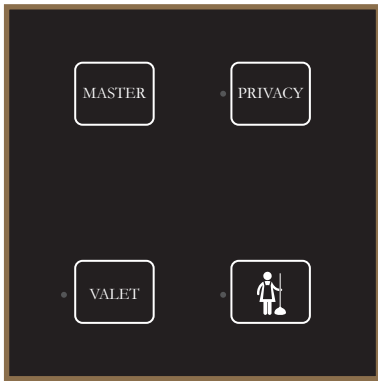
Curtains



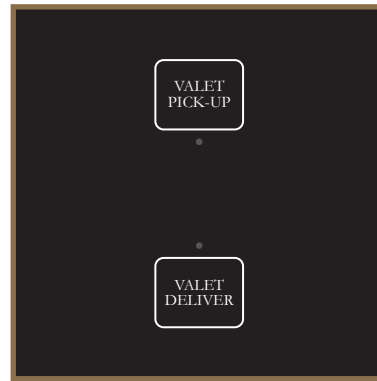
Bedside control unit

Valet Service

The valet delivery button will illuminate when an item is delivered to your valet closet. You may also request a valet pick-up service by pressing on the valet or valet pick-up buttons.



Multi-functional control unit



Valet closet

In-Room Technology

Each guestroom has a media centre and wireless streaming technology, which allow you to seamlessly connect your devices to the TV for audio and video features. Please contact Reception for details and assistance.

AirPlay

Airplay allows Apple devices to connect and directly view content on the TV. Please activate the Screen Mirroring on your Apple device and select AirPlay on the TV main menu.

Bluetooth

The speakers in your room support Bluetooth technology. To connect, please activate Bluetooth on your device and select the Speaker.

Chromecast

If you wish to display your Android device directly on the TV, please activate Cast and select Chromecast on the TV main menu.

Streaming

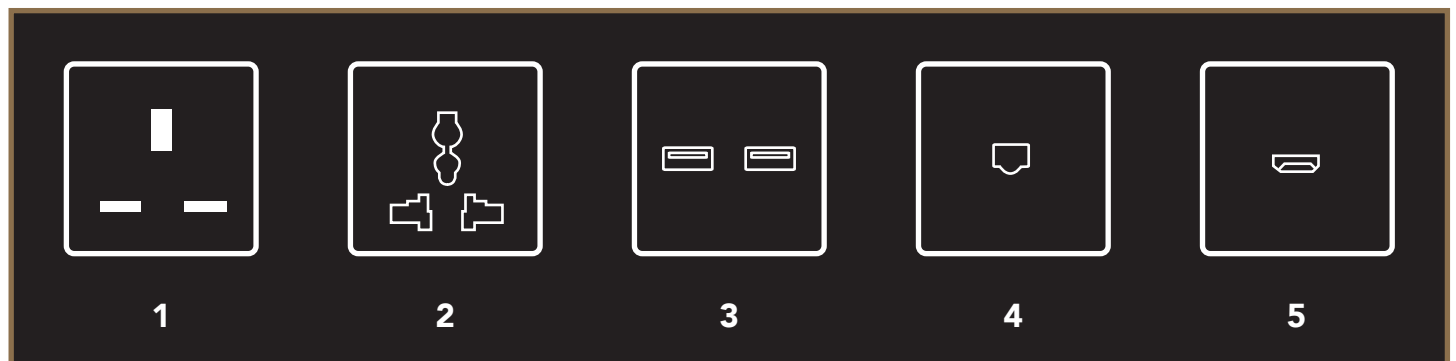
If you wish to view Netflix directly on the TV, please select Chromecast on the TV main menu and connect to the Netflix application on your personal device.

Multi-Media Connection Panels

There are multi-media connection panels located in the study desk and by the bedside tables of your guestroom. You can connect your device by using the cables provided in your study desk. If the cables provided in your guestroom do not meet your requirements to connect your device, kindly contact Reception to assist with a variety of the most commonly used cables.

1. Type G power socket
2. Universal power socket
3. USB input port
4. Network input port
5. HDMI input port

All power sockets in guestrooms are 220 volts with Type G socket (British Three-Pin socket). Please ensure your devices are compatible with the voltage provided. For assistance, please contact Housekeeping.



Telephone

Local and international calls can be made from guestroom telephones as follows:

Local Calls Dial 9 + Number
International Call Dial 00 + 9 + Country Code + Area Code (if applicable) + Number

Charges for international calls apply as follows. Please contact Operator for more information.

Country	Country Code	Charges (Per Minute)	Country	Country Code	Charges (Per Minute)
Afghanistan	93	8	Burundi	257	12
Albania	355	8	Cameroon	237	12
Algeria	213	12	Canada	1	12
Andorra	376	8	Cape Verde	238	12
Angola	244	12	Cayman Islands	1-345	12
Anguilla	1-264	12	Central African Republic	236	12
Antigua and Barbuda	1-268	12	Chad	235	12
Argentina	54	12	Chile	56	12
Armenia	374	8	China	86	8
Aruba	297	12	Colombia	57	12
Ascension	247	12	Comoro Islands	269	12
Australia	61	8	Congo	242	12
Austria	43	8	Cook Islands	682	12
Azerbaijan	994	8	Costa Rica	506	12
Bahamas	1-242	12	Croatia	385	8
Bahrain	973	6	Cuba	53	12
Bangladesh	880	8	Cyprus	357	8
Barbados	1-246	12	Czech Republic	420	8
Belarus	375	8	Democratic Republic of the Congo	243	12
Belgium	32	8	Denmark	45	8
Belize	501	12	Diego Garcia	246	12
Benin	229	12	Djibouti	253	12
Bermuda	1-441	12	Dominica	1-767	12
Bhutan	975	8	Dominican Republic	1-809 / 1-829 / 1-849	12
Bolivia	591	12	East Timor	670	12
Bosnia and Herzegovina	387	8	Ecuador	593	12
Botswana	267	12	Egypt	20	6
Brazil	55	12	El Salvador	503	12
Brunei	673	8	Equatorial Guinea	240	12
Bulgaria	359	8	Eritrea	291	12
Burkina Faso	226	12	Estonia	372	8

Country	Country Code	Charges (Per Minute)	Country	Country Code	Charges (Per Minute)
Ethiopia	251	12	Lesotho	266	12
Falkland Islands	500	12	Liberia	231	12
Faroe Islands	298	12	Libya	218	12
Fiji	679	8	Liechtenstein	423	8
Finland	358	8	Lithuania	370	8
France	33	8	Luxembourg	352	8
French Polynesia	689	12	Macau	853	8
Gabon	241	12	Macedonia	389	8
Gambia	220	12	Madagascar	261	12
Georgia	995	8	Malawi	265	12
Germany	49	8	Malaysia	60	8
Ghana	233	12	Maldives	960	8
Gibraltar	350	12	Mali	223	12
Greece	30	8	Malta	356	8
Greenland	299	12	Marshall Islands	692	12
Grenada	1-473	12	Martinique	596	12
Guadeloupe	590	12	Mauritania	222	12
Guam	1-671	12	Mauritius	230	12
Guatemala	502	12	Mexico	52	12
Guinea	224	12	Moldova	373	8
Guinea-Bissau	245	12	Monaco	377	8
Guyana	592	12	Mongolia	976	8
Haiti	509	12	Montserrat	1-664	12
Honduras	504	12	Morocco	212	12
Hong Kong	852	8	Mozambique	258	12
Hungary	36	8	Namibia	264	12
Iceland	354	8	Nauru	674	12
India	91	8	Nepal	977	8
Indonesia	62	8	Netherlands	31	8
Iran	98	6	Netherlands Antilles	599	12
Iraq	964	6	New Caledonia	687	12
Ireland	353	8	New Zealand	64	8
Italy	39	8	Nicaragua	505	12
Ivory Coast	225	12	Niger	227	12
Jamaica	1-876	12	Nigeria	234	12
Japan	81	8	Niue Island	683	12
Jordan	962	6	North Korea	850	8
Kazakhstan	7	8	Northern Mariana Islands	1-670	12
Kenya	254	12	Norway	47	8
Kiribati	686	12	Oman	968	6
Kuwait	965	6	Pakistan	92	8
Kyrgyzstan	996	12	Palau	680	12
Laos	856	8	Palestine	970	6
Latvia	371	8	Panama	507	12
Lebanon	961	8	Papua New Guinea	675	8

Country	Country Code	Charges (Per Minute)	Country	Country Code	Charges (Per Minute)
Paraguay	595	12	Togo	228	12
Peru	51	12	Tokelau	690	12
Philippines	63	8	Tonga	676	12
Poland	48	8	Trinidad and Tobago	1-868	12
Portugal	351	8	Tunisia	216	8
Puerto Rico	1-787 / 1-939	12	Turkey	90	8
Republic of the Congo	242	12	Turkmenistan	993	8
Reunion	262	12	Turks and Caicos Islands	1-649	12
Romania	40	8	Tuvalu	688	8
Russia	7	8	U.S. Virgin Islands	1-340	12
Rwanda	250	12	Uganda	256	12
Saint Barthelemy	590	12	Ukraine	380	8
Saint Helena	290	12	United Arab Emirates	971	6
Saint Kitts and Nevis	1-869	12	United Kingdom	44	8
Saint Lucia	1-758	12	United States	1	12
Saint Martin	590	12	Uruguay	598	12
Saint Pierre and Miquelon	508	12	Uzbekistan	998	8
Saint Vincent and the Grenadines	1-784	12	Vanuatu	678	12
Samoa	685	12	Vatican	379	12
San Marino	378	8	Venezuela	58	12
Sao Tome and Principe	239	12	Vietnam	84	8
Saudi Arabia	966	6	Wallis and Futuna	681	12
Senegal	221	12	Yemen	967	8
Serbia	381	8	Zambia	260	12
Seychelles	248	12	Zimbabwe	263	12
Sierra Leone	232	12			
Singapore	65	8			
Slovakia	421	8			
Slovenia	386	8			
Solomon Islands	677	12			
Somalia	252	12			
South Africa	27	12			
South Korea	82	8			
Spain	34	8			
Sri Lanka	94	8			
Sudan	249	12			
Suriname	597	12			
Swaziland	268	12			
Sweden	46	8			
Switzerland	41	8			
Syria	963	6			
Taiwan	886	8			
Tajikistan	992	8			
Tanzania	255	12			
Thailand	66	8			

SAFETY, SECURITY & EMERGENCY

Mandarin Oriental, Doha takes the safety and security of guests and colleagues with the utmost regard. The hotel complies with stringent fire and safety standards. All guestrooms, floors and public areas are fitted with smoke detectors and a sprinkler system, as well as a CCTV system for security surveillance in public areas.

Please take the time to familiarise yourself with the following information and contact Reception for more details or queries relating to safety, security and emergency procedures.

In emergencies, please press the "Emergency" button on the telephone or dial "0" for the Operator.

Upon Check-in

Please familiarise yourself with the security and safety information and features at the hotel:

- The nearest Emergency Exits and Exit Paths from your guestroom are marked on the Emergency Evacuation Plan displayed on the back of your guestroom door
- Take note of the nearest fire alarm switch and fire extinguisher
- A torch is placed in the drawer of the bedside table
- An Emergency button is located on telephones in the guestroom

For guests with accessibility needs, please inform Reception at check-in and/or contact them for details.

During Your Stay

For the comfort and safety of guests and colleagues, please note the following:

- The use of bokhour, shisha, charcoal, flame torch devices, candles and joss sticks are prohibited in guestrooms unless approved by senior management.
- For guests in smoking designated guestrooms, please avoid smoking in bed and ensure cigarettes and matches are disposed only in ashtrays and extinguished properly after use.
- Please ensure battery chargers, electrical or electronic devices are turned off and unplugged after use, particularly when away from the guestroom.
- Any type of cooking is prohibited in guestrooms, except for those equipped with kitchen.
- Please advise Concierge or Reception if you are attending activities such as desert safaris, dune bashing, diving, motor

racine ...etc.

- Please avoid leaving children, under 12 years old, unattended in guestrooms, particularly those with a balcony or terrace.

Detecting Fire or Smoke

Hotel Public Area

When you detect fire or smoke in a public area of the hotel, please remain calm and follow the below guidelines:

- Activate the nearest fire alarm switch or immediately notify any nearby colleagues
- Identify and proceed to the nearest Emergency Exit

Guestroom

When you detect fire or smoke in your guestroom, please remain calm and follow the below guidelines:

- Activate the nearest fire alarm switch located in the guest floor corridor or use the "Emergency" button on the telephone or dial "0" for the Operator
- Identify and proceed to the nearest and safest Emergency Exit

For guests with accessibility needs, please use the "Emergency" button on the telephone or dial "0" for the Operator or seek assistance directly from hotel colleagues.

Fire Alarm Sounds

If fire alarm sounds, please remain calm, listen and follow the instructions broadcasted on the public-address system.

Evacuation

If an evacuation is necessary, this will be broadcasted on the public-address system. In case of an evacuation due to fire, before opening your guestroom door to leave, touch and feel if it is hot:

If the door is NOT hot:

- Identify the nearest Emergency Exits and Exit Paths shown on the back of your guestroom door
- Open the door slightly and identify the nearest and safest Emergency Exit and Path
- Prepare to leave guestroom
 - Bring your room keycard, if possible
 - Do not bring any luggage
 - Take note of everyone in guestroom and leave together
 - Close guestroom door upon exiting
- Do not use elevators under any circumstances
- Proceed to the nearest Emergency Exit staircase and if there is smoke in the corridor, stay low as you proceed to the Emergency Exit staircase
- Proceed down the staircase until you exit from the building to the designated assembly point
- If you cannot use the Emergency Exit staircase or if it becomes unsafe, please return to your room or exit to a guest floor corridor and knock on guestroom doors to seek shelter, if other guests are within, or continue to find a safe place to shelter

If the door is hot:

- Do not open and remain in guestroom
- Seek assistance by using the Emergency button or dial "0" on the telephone
- Turn-off air conditioning system and close windows or any exterior facing doors to prevent air flow which will draw in smoke or fire
- Place wet towels under the door or in air vents to prevent smoke from entering and to keep your body cool, if necessary