

# news release

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## **MANDARIN ORIENTAL, TAIPEI AWARDED “BEST SERVICE: GOLD” AND “BEST OF THE BEST” AT THE 2017 TAIWAN SERVICE AWARDS**

**Hong Kong, 12 July 2017** – [Mandarin Oriental, Taipei](#) has received two awards from prestigious Taiwan financial newspaper, *Commercial Times*, at the 2017 Taiwan Service Awards. The hotel won “Best Service: Gold Award” in the hotel category and “Best of the Best Award” at Taiwan’s “Oscars” for the service industry. The hotel’s Duty Manager, Tien Lee, was recognised as "Service Elite" for her commitment to providing outstanding service.

The *Commercial Times* accolades follow the award of a five-star rating to the hotel from *Forbes Travel Guide*, earlier in 2017. Guests can experience Mandarin Oriental, Taipei’s exemplary service, accommodation, spa and dining by booking the hotel’s [Gourmet Retreat](#) room package, an exclusive offer that gives travellers the best opportunity for exploring this iconic landmark in one of Asia’s great cities.

Established by *Commercial Times* in 2012, the annual Taiwan Service Awards uses mystery guests verified by international inspection experts, SGS, to evaluate levels of service provided by 405 companies operating in 32 industries across the country.

“These recognitions serve as a testimony to our commitment to deliver legendary quality service to all guests from around the world. Our mission is to delight our guests each and every day, and we are honoured to be recognised as the leading hospitality brand in Taiwan,” said Michael Ziemer, General Manager of Mandarin Oriental, Taipei.

Guests booking the *Gourmet Retreat* package will stay in an elegant guestroom or suite, and enjoy one set dinner for two at [Bencotto](#), [Ya Ge](#) or [Café Un Deux Trois](#), and daily classic breakfast for two. Rates start from TWD 12,800 per night.

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The *Gourmet Retreat* package is valid until 20 December 2017, and a minimum two-night stay is required. Room rates are subject to 10% service charge and 5% tax. Advance reservation is required, and package offers are subject to availability and cannot be used with any other discount offer.

Reservations can be made through Mandarin Oriental Hotel Group's on-line reservations service at [www.mandarinoriental.com](http://www.mandarinoriental.com), by contacting the Group's worldwide sales and reservations offices, calling Mandarin Oriental, Taipei directly on +886 (2) 2715 6800 or e-mailing [motpe-reservations@mohg.com](mailto:motpe-reservations@mohg.com).

### **About Mandarin Oriental, Taipei**

[Mandarin Oriental, Taipei](#), with a prime location in the city's most established business district, delivers a new era of luxury hospitality. The hotel's 303 comfortable and luxurious [rooms and suites](#), are elegantly designed with classic inspiration and contemporary touches, and are the most spacious in the city. Six [restaurants and bars](#) showcase innovative and superlative cuisine, while the spacious [spa](#) introduces the Group's award-winning spa concepts together with holistic signature treatments and a range of wellness programmes. In addition, the diverse [meeting and event](#) spaces, including a spectacular wedding chapel, bring a level of sophistication and elegance to any occasion.

### **About Mandarin Oriental Hotel Group**

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the world's most luxurious hotels, resorts and residences. Having grown from its Asian roots into a global brand, the Group now operates 29 hotels and eight residences in 19 countries and territories, with each property reflecting the Group's oriental heritage and unique sense of place. Mandarin Oriental has a strong pipeline of hotels and residences under development, and is a member of the Jardine Matheson Group.

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Photography of Mandarin Oriental is available to download in the [Photo Library](#) of our [Media](#) section, at [www.mandarinoriental.com](http://www.mandarinoriental.com). Further information is also available on our [Social Media](#) channels.

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