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CHRISTIAN DOLENC APPOINTED AREA VICE PRESIDENT, OPERATIONS TO OVERSEE MANDARIN ORIENTAL'S SOUTH CHINA PROPERTIES

Hong Kong, 1 April 2023 -- <u>Mandarin Oriental Hotel Group</u> has announced the appointment of Christian Dolenc as Area Vice President, Operations.

Christian will continue in his role as General Manager of <u>Mandarin Oriental, Shenzhen</u>, meanwhile also overseeing the operations at Mandarin Oriental, Guangzhou and Mandarin Oriental, Sanya.

Christian has worked in the industry for more than two decades, having joined Mandarin Oriental Hotel Group at its flagship property, Mandarin Oriental, Hong Kong in 2010. Following experiences in Jakarta, Indonesia, and later returning to Hong Kong, where he was Hotel Manager for both the group's Excelsior and Landmark Mandarin Oriental properties, he was appointed General Manager at the group's award-winning Macau property in 2019. Mandarin Oriental, Shenzhen represents Christian's sixth property at Mandarin Oriental Hotel Group.

Prior to joining Mandarin Oriental Hotel Group, he gained a wide range of experiences at leading landmark hotels in Europe and Hong Kong with Rocco Forte Hotels and The Peninsula Hotel Group.

"Joining our newest property in Asia Pacific is an absolute honor." he said, "I am delighted to be working with each and every member of my passionate team and look forward to continuing to delight our guests with the levels of service excellence for which Mandarin Oriental, Shenzhen has already become renowned."

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This is already a landmark destination property which, despite being only open for one year, has been well positioned and achieved much success. I look forward to building on the strong foundation together with my dynamic team to further strengthen our positioning as a destination property in South China and the Greater Bay Area and working together with my colleagues in Guangzhou and Sanya to ensure Mandarin Oriental offers the very best of experiences to our fans traveling to South China"

Christian holds an MBA in International Hospitality and Service Industries Management by Glion Institute of Higher Education and completed Executive Education Programmes at EHL Lausanne, Switzerland and Cornell University, Ithaca, USA and INSEAD.

A German national born and raised in Munich, Germany, Christian speaks German, English and conversational Cantonese. He is married with three children and enjoys traveling and playing the saxophone in his leisure time.

About Mandarin Oriental, Shenzhen

With a panoramic view of the heart of the city and stunning Lotus Hill Park and Bijia Mountain Park, Mandarin Oriental, Shenzhen, is situated on the top levels of Tower One of UpperHills. The luxury property consists of 178 spacious guest rooms that offer breath-taking views of the city skyline. The Mandarin Club will enhance the guest experience with exclusive ambience and personalised service. The hotel has a total of eight distinctive restaurants and bars which will make it a Shenzhen destination-dining location. The Mandarin Spa features signature Mandarin Oriental wellness treatments, along with a fitness centre and the indoor lap pool with 30m high sky roof. The Cube, a unique landmark in Futian district, is an independent meeting space offering 1,500sqm of event space. The Gallery, on the 77th floor, is one of the highest banquet spaces in the city.

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About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the world's most luxurious hotels, resorts and residences. Having grown from its Asian roots into a global brand, the Group now operates 36 hotels and nine residences in 24 countries and territories, with each property reflecting the Group's oriental heritage, local culture and unique design. Mandarin Oriental has a strong pipeline of hotels and residences under development, and is a member of the Jardine Matheson Group.

Further information is available on our Social Media channels and website: <u>www.mandarinoriental.com</u>, including the <u>Photo Library</u> and <u>Media Centre</u>. Alternatively, please contact:

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