

news release

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MARTIN CRAMER JOINS MANDARIN ORIENTAL PUDONG, SHANGHAI AS GENERAL MANAGER

Hong Kong, 9 November 2020 – Mandarin Oriental Hotel Group has announced the appointment of Martin Cramer as General Manager of the award-winning [Mandarin Oriental Pudong, Shanghai](#).

A seasoned hotelier with a hospitality career spanning more than 30 years, Martin Cramer brings a wealth of experience to his new role. Most recently he managed the iconic [Emirates Palace](#) in Abu Dhabi, a symbol of exemplary luxury in Emirati hospitality, which became part of the Mandarin Oriental portfolio on 1 January 2020.

Prior to his appointment at Emirates Palace, Cramer spent three years with the Grand Millennium Muscat as Area General Manager where he supervised the operation and growth of the company within the Sultanate of Oman, growing its portfolio from two to five properties.

His rich experience extends across both established hotels and openings, with a strong emphasis on profitability, revenue management and growth. He has also held managerial roles at Sheraton Abu Dhabi Hotel & Resort, Sheraton Oman Hotel and Sheraton Pretoria Hotel & Towers.

He said “I am delighted to be in Shanghai to take up this prestigious post. The hotel’s riverside location is truly unique, and I look forward to working with our fantastic team to ensure that Mandarin Oriental Pudong, Shanghai continues to be the destination of choice for both business and leisure travelers alike in this dynamic bustling metropolis.”

Martin Cramer holds a degree in Hotel Business Administration from Bergius Hotel Management School Frankfurt, Germany and is fluent in German, Portuguese, English and Spanish.

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About Mandarin Oriental Pudong, Shanghai

Located on the east bank of the Huangpu River, amidst the dramatic skyline of the Lujiazui financial district, Mandarin Oriental Pudong, Shanghai redefines luxury waterfront living in Shanghai. A masterpiece of contemporary luxury overlooking the famous Shanghai waterfront, the hotel offers [362 contemporary guestrooms](#), including the largest Presidential Suite in Shanghai. A further 210 luxury residences are available at the [Mandarin Oriental Executive Apartments](#), Shanghai's only fully serviced luxury riverfront apartments. Mandarin Oriental Pudong, Shanghai offers guests and residents the luxury of waterfront living, complete with [celebrity chef restaurants](#), a holistic [spa](#), over 1,200 sqm of state-of-the-art meetings and [event spaces](#), and a 4,000-piece art collection, enhanced by the comforts of Mandarin Oriental's legendary service.

About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the world's most luxurious hotels, resorts and residences. Having grown from its Asian roots into a global brand, the Group now operates 33 hotels and seven residences in 23 countries and territories, with each property reflecting the Group's oriental heritage and unique sense of place. Mandarin Oriental has a strong pipeline of hotels and residences under development, and is a member of the Jardine Matheson Group.

Photography of Mandarin Oriental is available to download in the [Photo Library](#) of our [Media](#) section, at www.mandarinoriental.com. Further information is also available on our Social Media channels.

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