news release

Mandarin Oriental Hotel Group Limited 281 Gloucester Road, Causeway Bay, Hong Kong Telephone +852 2895 9288 Facsimile +852 2837 3500 www.mandarinoriental.com



MANDARIN ORIENTAL PUDONG, SHANGHAI WELCOMES CLEMENS HOERTH AS THE HOTEL'S NEW GENERAL MANAGER

Hong Kong, 29 May 2017 – <u>Mandarin Oriental Pudong, Shanghai</u> is pleased to announce the appointment of Clemens Hoerth as the hotel's new General Manager. Mr Hoerth joins Mandarin Oriental Pudong, Shanghai – a proud recipient of the prestigious Forbes Five-Star hotel award –from Mandarin Oriental Guangzhou, where he has been General Manager since the hotel's opening in 2013 and helped to establish it as one of the city's premier luxury hotels.

An experienced senior hospitality professional in Europe, the Middle East, China and South East Asia, Mr Hoerth is a German national who grew up in the beautiful Black Forest region. Fluent in German, English and French, he started his hospitality career in 1981 as an apprentice at the Hotel Vier Jahreszeiten Kempinski in Munich.

Mr Hoerth began his career with Mandarin Oriental Hotel Group in 1997, and has since held several key management positions. He was Resident Manager at Mandarin Oriental, Manila before taking up the role of Resident Manager at Mandarin Oriental, Singapore. His first General Manager position was at Mandarin Oriental, Surabaya. He later moved to the Czech Republic to become the opening General Manager at Mandarin Oriental, Prague, a role he held for six years.

"Clemens has a wealth of hospitality experience and we are delighted to have him on board. He has a comprehensive knowledge of China and Asia, and is well placed to ensure Mandarin Oriental Pudong, Shanghai's continued success as the leading luxury hotel in the city," said Richard Baker, Mandarin Oriental Hotel Group's Director Operations, Asia.

During his career, Mr Hoerth has been inspired by the challenge of bringing together diverse personalities and cultures to create unique guest experiences. Continuing Mandarin Oriental



Page 2

Hotel Group's proud heritage of delivering legendary service is a challenge he fully embraces. "Whether you are visiting a Mandarin Oriental Hotel in Prague, Washington DC, Hong Kong or New York, it is always the warmth of the service that provides a true sense of place. I look forward to continuing to provide this unique level of service for our guests in Shanghai," says Clemens Hoerth, General Manager, Mandarin Oriental Pudong, Shanghai.

About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the world's most luxurious hotels, resorts and residences. Having grown from its Asian roots into a global brand, the Group now operates 29 hotels and eight residences in 19 countries and territories, with each property reflecting the Group's oriental heritage and unique sense of place. Mandarin Oriental has a strong pipeline of hotels and residences under development, with the next hotel opening planned in Doha. Mandarin Oriental is a member of the Jardine Matheson Group.

Photographs of Mandarin Oriental are available for download in the <u>Photo Library</u> of our <u>Media</u> section on <u>www.mandarinoriental.com</u>.

Visit *Destination MO*, the online version of <u>Mandarin Oriental Hotel Group</u>'s bespoke publication, *MO*. News about our award-winning hotels, the best dining experiences, spa treatments, travel retreats and interviews with the Group's celebrity fans is now just a click away. Further information is also available on our <u>Social Media</u> channels.

-end-

For further information, please contact:

Corporate Office

Sally de Souza (<u>sallydes@mohg.com</u>) Group Communications – Corporate Tel: +852 2895 9160

www.mandarinoriental.com

Mandarin Oriental Pudong, Shanghai

Angela Cai (<u>cangela@mohg.com</u>) Director of Communications Tel: +86 21 2082 9887

www.mandarinoriental.com/shanghai