

information

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WE CARE AT MANDARIN ORIENTAL, PRAGUE

In response to the current COVID-19 pandemic, Mandarin Oriental has implemented an additional ‘We Care’ programme of stringent protocols to further safeguard the comfort, health and safety of guests and employees. The Group’s existing high standards of health and hygiene have been enhanced at every hotel around the world, and each property remains alert to local advice from health experts and government authorities, adapting best practices accordingly.

Lloyds Register, an internationally recognized independent assessor, audit the Group’s rigorous Fire, Life, Health, Safety & Security standards on an annual basis and have verified the new additional methods in place. In every department there are detailed operating procedures, manuals and training programmes that are adapted and implemented according to each individual location.

While some measures may vary according to destination and local government guidelines, as you would expect from Mandarin Oriental, at all times guest safety and comfort will be ensured.

A full list of groupwide ‘We Care’ initiatives can be viewed [here](#).

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For more information, please contact:

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