

news release

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MARCEL THOMA APPOINTED GENERAL MANAGER OF MANDARIN ORIENTAL, NEW YORK AND GROUP AREA VICE PRESIDENT, OPERATIONS



Hong Kong, 24 October 2023 – [Mandarin Oriental Hotel Group](#) has appointed Marcel Thoma as General Manager of [Mandarin Oriental, New York](#), overseeing the executive management and operations of the Five-Star hotel. Within the role, Mr. Thoma will also act as Area Vice President overseeing [Mandarin Oriental, Boston](#), [Mandarin Oriental, Santiago](#), [Mandarin Oriental Residences, Beverly Hills](#), [Mandarin Oriental Residences, Fifth Avenue](#), and [The Residences at Mandarin Oriental, New York](#) operations.

Mr. Thoma is delighted for his expansive new role in the Americas. “I am thrilled to return to New York, a city I called home for seven years. Its vibrant energy and world-class offerings are incomparable. Together with the dedicated team at Mandarin Oriental, New York, I look forward to channelling that energy and passion into delivering the highest standards of personal service and further elevating each guest experience.”

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Mr. Thoma joined the Mandarin Oriental Hotel Group three years ago and has over 25 years of luxury hospitality industry experience. Most recently the General Manager of [Mandarin Oriental, Marrakech](#), he began his career in Zürich at the luxury boutique Widder Hotel, followed by roles with Ritz-Carlton in Mexico and Spain. He then moved on to management roles with Rosewood Hotels & Resorts at The Carlyle in New York, Swire Hotel's The Upper House in Hong Kong and Mandarin Oriental Hotel Group's corporate headquarters. Swiss-born and a graduate from École Hôtelière de Lausanne, in addition to his native German, he also speaks English, French and conversational Spanish.

About Mandarin Oriental, New York

A stunning fusion of modern design with stylish oriental flair, [Mandarin Oriental, New York](#) features [244 elegant guestrooms and suites](#)—all with breathtaking views of Manhattan and Five-Star hospitality. Luxurious amenities include [MO Lounge](#), offering an all-day menu of elevated comfort food and well-crafted drinks with views of Central Park and the Manhattan skyline; a 14,500 square-foot Five-Star [Mandarin Oriental Spa](#); and a state-of-the-art [fitness center](#) with a 75-foot lap pool. In addition, there are premium meeting and event spaces, including a [6,000 square-foot pillar-less ballroom](#) with three walls of windows overlooking Central Park. Located in Columbus Circle's Deutsche Bank Center, Mandarin Oriental, New York is in an idyllic location just steps away from world-class dining, shopping and entertainment, including the Broadway Theater District, Lincoln Center, Central Park, Jazz at Lincoln Center, and The Shops at Columbus Circle's collection of luxury retail stores and restaurants.

About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the world's most luxurious hotels, resorts and residences. Having grown from its Asian roots into a global brand, the Group now operates 37 hotels and nine residences in 25 countries and

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territories, with each property reflecting the Group's oriental heritage, local culture and unique design. Mandarin Oriental has a strong pipeline of hotels and residences under development, and is a member of the Jardine Matheson Group.

Further information is available on our Social Media channels and website: www.mandarinoriental.com, including [Media Centre](#). Alternatively, please contact:

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