news release

Mandarin Oriental Hotel Group Limited 8th Floor, One Island East, Taikoo Place, 18 Westlands Road, Quarry Bay, Hong Kong Telephone +852 2895 9288 Facsimile +852 2837 3500 mandarinoriental.com



ROBERT LOWE APPOINTED GENERAL MANAGER OF MANDARIN ORIENTAL, NEW YORK AND AREA VICE PRESIDENT, OPERATIONS

Hong Kong, 6 December 2021 – <u>Mandarin Oriental Hotel Group</u> has appointed Robert Lowe as General Manager of <u>Mandarin Oriental</u>, <u>New York</u> and Area Vice President, Operations, overseeing <u>Mandarin Oriental</u>, <u>Boston</u>, <u>Mandarin Oriental</u>, <u>Washington DC</u> and <u>Mandarin</u> <u>Oriental</u>, <u>Santiago</u>.

This is a return for Robert to the New York property as he was previously Hotel Manager from 2010 to 2012. Robert is a veteran hotelier with over 30 years of hospitality industry experience. His career with the Group began in 1999 and during this time he has held senior commercial and leadership roles in San Francisco, Atlanta, Washington DC and was most recently General Manager at the Miami property.

Originally from Argentina, Robert attained his bachelor's degree in Hotel and Restaurant Management at Slough Polytechnic in England and prior to joining Mandarin Oriental, held various management positions with Hyatt Hotels.

"I'm delighted to be back at Mandarin Oriental, New York, our flagship hotel in The Americas, and a property I have always regarded as home. I am thrilled to return to this vibrant city and look forward to working with the fantastic and passionate team on further elevating the exceptional service and experiences for our Fans" said Robert.

About Mandarin Oriental, New York

A stunning fusion of modern design with stylish oriental flair, <u>Mandarin Oriental, New York</u> features <u>244 elegant guestrooms and suites</u>—all with breathtaking views of Manhattan and Five-Star hospitality. Luxurious amenities include <u>MO Lounge</u>, offering an all-day menu of elevated comfort food and well-crafted drinks with views of Central Park and the Manhattan skyline; a 14,500 square-foot Five-Star <u>Mandarin Oriental Spa</u>; and a state-of-the-art <u>fitness center</u> with a 75-foot lap pool. In addition, there are premium meeting and event spaces, including a <u>6,000 square-foot pillar-less ballroom</u> with three walls of windows overlooking



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Central Park. Located in Columbus Circle's Deutsche Bank Center, Mandarin Oriental, New York is in an idyllic location just steps away from world-class dining, shopping and entertainment, including the Broadway Theater District, Lincoln Center, Central Park, Jazz at Lincoln Center, and The Shops at Columbus Circle's collection of luxury retail stores and restaurants.

About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the world's most luxurious hotels, resorts and residences. Having grown from its Asian roots into a global brand, the Group now operates 35 hotels and seven residences in 24 countries and territories, with each property reflecting the Group's oriental heritage and unique sense of place. Mandarin Oriental has a strong pipeline of hotels and residences under development, and is a member of the Jardine Matheson Group.

Photography of Mandarin Oriental is available to download in the <u>Photo Library</u> of our <u>Media</u> section, at <u>www.mandarinoriental.com</u>. Further information is also available on our Social Media channels.

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For further information, please contact:

Corporate Office

Abbey Nayor (<u>anayor@mohg.com</u>) Group Communications – The Americas Tel: +1 (212) 830 9383 Mandarin Oriental, New York

Gail Cowper (<u>gcowper@mohg.com</u>) Marketing & Communications Tel: +1 (212) 805 8849