

information

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SUSANNE HATJE, GENERAL MANAGER

Susanne Hatje serves as the General Manager of the Five-Star [Mandarin Oriental, New York](#), the Group's flagship property in The Americas. Ms. Hatje has more than 25 years of experience in the hospitality industry and has held senior management positions with Mandarin Oriental for the past 18 years.

Prior to joining Mandarin Oriental, New York, Ms. Hatje served as Group Director of Residences, where she effectively managed all aspects of the Group's global portfolio of *Residences at Mandarin Oriental*. Previously, she was the launch General Manager at Mandarin Oriental, Boston and The Landmark Mandarin Oriental, Hong Kong, where she successfully positioned the hotels amongst the top luxury properties in their markets, garnering numerous accolades for each. Ms. Hatje has also served as General Manager of Mandarin Oriental, Munich and Resort Manager at Kahala Mandarin Oriental, Hawaii. Earlier in her career, she worked in New York City as Assistant Manager of The Mark, New York when the property was part of Rafael Hotels Ltd.

On numerous occasions, Ms. Hatje has been recognized for her leadership accomplishments. In 2017, she was named Virtuoso's "Hotelier of the Year" and in 2008, she was named one of Boston Business Journal's "40 Under 40" for establishing herself as a leader in the hospitality industry. In 2006, she was nominated for the "100 Masterminds of Tomorrow" exhibition sponsored by the German government to honor Germans who are shaping the future.

A German national, Ms. Hatje joined the hotel industry in 1988 as an apprentice at Atlantic Hotel Kempinski in Hamburg. While advancing her career, she continued her education through hospitality management programs at New York's prestigious Cornell University and Australia's Royal Melbourne Institute of Technology (RMIT) where she earned a Master's of

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Business Administration degree. When she is not working, the action-loving general manager enjoys Pilates, surfing, sailing and tennis.

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For further information, please contact:

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