

news release

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ROBERT LOWE APPOINTED GENERAL MANAGER OF MANDARIN ORIENTAL RITZ, MADRID, AND AREA VICE PRESIDENT OPERATIONS



Hong Kong, 11 July 2023 - [Mandarin Oriental](#) has announced the appointment of Robert Lowe as General Manager of [Mandarin Oriental Ritz, Madrid](#).

Robert will retain his position as Area Vice President Operations, in which he will now oversee operations at [Mandarin Oriental, Barcelona](#), [Mandarin Oriental, Canouan](#) and the opening of [Mandarin Oriental, Costa Navarino](#).

Robert was previously General Manager of [Mandarin Oriental, New York](#) where he has been instrumental in driving business results and evolving service and product quality at the hotel, and Area Vice President, Operations overseeing Mandarin Oriental, Boston and Mandarin Oriental, Santiago, as well as The Residences at Mandarin Oriental, Fifth Avenue New York, and Beverly Hills.

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Robert is a veteran hotelier with over 30 years of industry experience. His career with the Group began in 1999 as Director of Sales and Marketing at Mandarin Oriental, San Francisco before he was appointed Hotel Manager in 2005. Robert held several Hotel Manager roles within the company in Washington and New York before he was appointed General Manager of Mandarin Oriental, Atlanta and subsequently General Manager of Mandarin Oriental Miami in 2016.

In 2018, his role was expanded to that of Area Vice President Operations overseeing Mandarin Oriental, Santiago and the development of Mandarin Oriental, Boca Raton.

“I am delighted to be working at this landmark destination property, he said, which has been well positioned and achieved much success only two years after its reopening. I look forward to continuing to delight our guests and building a strong link to the city of Madrid, together with my passionate team. I am confident that Mandarin Oriental Ritz, Madrid is called to be positioned as one the most renowned hotels in Europe.”

Originally from Argentina, Robert attained his bachelor’s degree in Hotel and Restaurant management at Slough Polytechnic in England.

About Mandarin Oriental Ritz, Madrid

Mandarin Oriental Ritz, Madrid is a luxury Belle Époque palace located in the famous Golden Triangle of Art of Madrid. For over 113 years, the property has long been a pinnacle of style and luxury in Madrid. A lively gathering place for Spanish high society, the hotel’s restaurants and bars are a constant buzz of activity. With 100 elegantly designed rooms and 53 spacious suites, designed by Paris-based studio Gilles & Boissier, décor exudes a classic, contemporary feel with a soothing colour palette, luxurious fabrics and modern design accents. Views stretch out over the city, with some rooms and suites overlooking the Prado Museum. As a gastronomic

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destination, Mandarin Oriental Ritz, Madrid cements its reputation with the opening of five restaurants and bars by esteemed Spanish chef Quique Dacosta, including Deessa, the gastronomic restaurant awarded two Michelin stars only eighteen months after opening its doors. A new state-of-the-art wellness centre provides guests with an escape from urban life, focusing on their wellbeing with a newly indoor swimming pool, a vitality pool, experience showers and a dedicated treatment room to restore mind, body and soul. This spectacular property is the epitome of luxury and excellence.

About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the world's most luxurious hotels, resorts and residences. Having grown from its Asian roots into a global brand, the Group now operates 36 hotels and nine residences in 24 countries and territories, with each property reflecting the Group's oriental heritage, local culture and unique design. Mandarin Oriental has a strong pipeline of hotels and residences under development, and is a member of the Jardine Matheson Group.

Further information is available on our Social Media channels and website: www.mandarinoriental.com, including [Media Centre](#). Alternatively, please contact:

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