

news release

Mandarin Oriental Hotel Group Limited
8th Floor, One Island East, Taikoo Place, 18 Westlands Road, Quarry Bay, Hong Kong
Telephone +852 2895 9288 Facsimile +852 2837 3500
mandarinoriental.com



FRANCK DROIN APPOINTED GENERAL MANAGER OF MANDARIN ORIENTAL, MACAU

Hong Kong, 21 February 2023 -- [Mandarin Oriental Hotel Group](#) is delighted to announce the new appointment of Franck Droin as General Manager of [Mandarin Oriental, Macau](#). In his new position, Franck will oversee day-to-day hotel operations, leading the team in delivering operational excellence and innovative guest experiences.

A leader that is open-minded and enthusiastic, Franck a native French and German national, began his career in the hospitality industry at an early age. After receiving his Diploma from Les-Roches Hotel Management School, Switzerland in 2001, he underwent international placement in the Middle East, Africa, Europe and Southeast Asia.

Prior to Mandarin Oriental, Macau, Franck joined one of the flagship hotels of Mandarin Oriental Hotel Group located in Thailand as Hotel Manager in 2016 where he was responsible for overseeing all operations departments and a part of the remarkable renovation of Mandarin Oriental, Bangkok while playing a vital role during the unprecedented times during the pandemic.

“I am excited to be part of this dynamic and energetic team in Macau. I look forward to continually elevating the luxury hotel experiences and service standards in this vibrant city that never sleeps,” said Franck.

Fluent in French, German and English, Franck also holds a Master of Business Administration in International Management from Reims Management School. Passionate about sustainability, he has spoken in sustainability forums in Southeast Asia and Europe.

During his leisure time, Franck enjoys exploring Macau and learning about the city’s heritage, food and culture with his wife and children.

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About Mandarin Oriental, Macau

A waterfront luxury hotel, Mandarin Oriental, Macau is an elegant urban retreat exuding a subtle blend of the territory's Chinese and European heritage. Located in the city's entertainment and high-end retail centre, the hotel is just a few minutes' walk from the historic heart of town and enjoys easy access to all major transport hubs. The hotel has 213 well-appointed rooms and suites featuring panoramic views of the city's waterfront, and a tasteful range of dining facilities, including Vida Rica Restaurant and Bar, Lobby Lounge and Mandarin Oriental Cake Shop, offering a true epicurean indulgence. There are also extensive meeting facilities, and for complete relaxation and rejuvenation, The Spa at Mandarin Oriental, Macau, provides a comprehensive array of wellness, beauty and massage programmes. The overall spa and health facilities also include a state-of-the-art fitness centre and an outdoor heated swimming pool.

About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the world's most luxurious hotels, resorts and residences. Having grown from its Asian roots into a global brand, the Group now operates 36 hotels and nine residences in 24 countries and territories, with each property reflecting the Group's oriental heritage, local culture and unique design. Mandarin Oriental has a strong pipeline of hotels and residences under development, and is a member of the Jardine Matheson Group.

Further information is available on our Social Media channels and website: www.mandarinoriental.com, including the [Photo Library](#) and [Media Centre](#). Alternatively, please contact:

Corporate Office

Angela Cai (cangela@mohg.com)
Regional Brand Director Asia-Pacific

Mandarin Oriental, Macau

Jean Ho (jho@mohg.com)
Director of Communications
Tel: +853 8805 8810