news release

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CHRISTIAN DOLENC APPOINTED GENERAL MANAGER OF MANDARIN ORIENTAL, MACAU

Hong Kong, 29 May 2019 – <u>Mandarin Oriental Hotel Group</u> is delighted to announce the appointment of Christian Dolenc as General Manager of <u>Mandarin Oriental, Macau</u>. In his new position, Dolenc will oversee day-to-day hotel operations, leading the team in delivering operational excellence and innovative guest experiences.

Dolenc, a native German national, started in the hospitality industry at an early age. After receiving his Apprenticeship Diploma in Hotel and Catering Business in Munich, Germany in 2001, he underwent a range of placements in the United Kingdom, Switzerland and Germany.

Dolenc was appointed Assistant Front Office Manager at The Peninsula, Hong Kong in 2008 and in 2010, joined Mandarin Oriental, Hong Kong as Front Office Manager. In 2012, he transferred to Mandarin Oriental, Jakarta to take on the role of Director of Rooms before relocating back to Hong Kong as Hotel Manager of The Excelsior, Hong Kong in 2016. Most recently, Dolenc was Hotel Manager of The Landmark Mandarin Oriental, Hong Kong.

"I am delighted to be joining the Mandarin Oriental, Macau team and look forward to working with my energetic and dynamic colleagues, continuing to elevate the luxury hotel experience and service standards in this ever-evolving dynamic city." said Dolenc.

A Master of Business Administration in International Hospitality and Service Industries Management by Glion Institute of Higher Education graduate, he also holds a Certificate from the Executive Education Programme awarded by EHL Lausanne, Switzerland and Cornell University, Ithaca, New York.

Christian is married with two children, speaks fluent German, English and conversational Cantonese and in his leisure time enjoys traveling, contemporary music and plays the saxophone.

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Page 2

About Mandarin Oriental, Macau

A non-gaming luxury hotel, <u>Mandarin Oriental, Macau</u> is an elegant urban retreat exuding a subtle blend of the territory's Chinese and European heritage. Located in the city's entertainment and high-end retail centre, the hotel is just a few minutes' walk from the historic heart of town and enjoys easy access to all major transport hubs. The hotel has 213 well-appointed rooms and suites featuring panoramic views of the city's waterfront, and a tasteful range of dining facilities, including <u>Vida Rica Restaurant and Bar</u>, <u>Lobby Lounge</u> and <u>The Mandarin Oriental Shop</u>, offering a true epicurean indulgence. There are also extensive meeting facilities, and for complete relaxation and rejuvenation, <u>The Spa at Mandarin Oriental</u>, <u>Macau</u>, an eight-time Forbes Five-Star winner, provides a comprehensive array of wellness, beauty and massage programmes. The overall spa and health facilities also include a state-of-the-art fitness centre and an outdoor heated swimming pool.

About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the world's most luxurious hotels, resorts and residences. Having grown from its Asian roots into a global brand, the Group now operates 32 hotels and six residences in 23 countries and territories, with each property reflecting the Group's oriental heritage and unique sense of place. Mandarin Oriental has a strong pipeline of hotels and residences under development, and is a member of the Jardine Matheson Group.

Photography of Mandarin Oriental is available to download in the <u>Photo Library</u> of our <u>Media</u> section, at <u>www.mandarinoriental.com</u>. Further information is also available on our Social Media channels.

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