

IN TRIBUTE TO THE NEW SEASON OF DOWNTON ABBEY: MANDARIN ORIENTAL HYDE PARK, LONDON INTRODUCES NEW BUTLER SERVICE

Hong Kong, 3 September 2013 – In anticipation of the fourth season of acclaimed television drama *Downton Abbey* this autumn, [Mandarin Oriental Hyde Park, London](#) is offering its premier suite guests' their very own Lord Grantham experience with a new butler service.

Guests' staying in the Royal, Imperial and Presidential Suites at Mandarin Oriental Hyde Park will have their own personal butler on hand to attend to every requirement from the moment of arrival to departure. Following in the well-trodden footsteps of the legendary Mr Carson, Mandarin Oriental Hyde Park's butlers adhere to the same strict etiquette of the *Downton Abbey* household, to offer the finest assistance.

Taking residence at the hotel, Mandarin Oriental Hyde Park's butlers have been trained to offer guests' the meticulous service standards observed by Mr Carson and his team at *Downton Abbey*. Butlers are on hand to assist with every requirement from private in-suite check-in and check-out, packing and unpacking and valet service, as well as a complete concierge service for all restaurant reservations, private transfers and shopping requests. Trained at Buckingham Palace, Mandarin Oriental Hyde Park's butlers are at the service of guests for more personal daily tasks including delivering breakfast in suite, with morning correspondence and newspapers, offering a daily shoe shine, running a bath with a menu of bubbles, salts and oils to select from, preparing afternoon tea in the suite's private salon or even a private cocktail on the suite's balcony overlooking Hyde Park, or luxury picnic beside the Serpentine.

Located in the heart of fashionable Knightsbridge, the suites at Mandarin Oriental Hyde Park's offer striking views over leafy Hyde Park, where the household cavalry passes daily. Evoking a feeling of staying in a private apartment, the opulent Presidential and Imperial suites each have their own separate salon and large marbled bathroom, while the 242 square-

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metre Royal Suite includes a master bedroom and bathroom, separate living room, dining room and kitchen and two adjoining additional bedrooms, complemented by original artwork and the city's only sweeping 70 metre balcony overlooking Hyde Park.

Lead-in rates for a Premier Suite at Mandarin Oriental Hyde Park start from GBP 2,500 + VAT per night, subject to availability, valid until 31 December 2013.

About Mandarin Oriental Hyde Park, London

With bustling Knightsbridge on its doorstep and leafy Hyde Park at its rear, Mandarin Oriental Hyde Park is London's most prestigious address. Blending sumptuous guestrooms with a world-leading spa and a stylish bar, it is the definitive destination for a luxury escape. And with two award-winning restaurants including Bar Boulud, London and Dinner by Heston Blumenthal, the first London restaurant for one of the UK's most renowned chefs, Mandarin Oriental Hyde Park stands at the culinary centre of the capital.

About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the most luxurious hotels, resorts and residences. The Group has grown from a well-respected Asian hotel company into a global brand and now operates, or has under development, 45 hotels representing over 11,000 rooms in 27 countries, with 19 hotels in Asia, 12 in The Americas and 14 in Europe, Middle East and North Africa. In addition, the Group operates or has under development, 14 Residences at Mandarin Oriental connected to its properties.

Photography of Mandarin Oriental is available to download, in high and low resolution, in the [Photo Library](#) of our *Media* section, at www.mandarinoriental.com. Please join us on Facebook (www.facebook.com/MandarinOriental) and Twitter (www.twitter.com/mo_hotels)

Visit [Destination MO](#) (www.destinationMO.info), the online version of [Mandarin Oriental Hotel Group](#)'s bespoke publication, *MO*. News about our award-winning hotels, the best dining experiences, spa treatments, travel retreats and interviews with the Group's celebrity fans is now just a click away.

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