

news release

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GLOBAL LUXURY TRAVEL NETWORK VIRTUOSO® NAMES AMANDA HYNDMAN BEST HOTELIER OF THE YEAR 2019

London, 26 August 2019 – Amanda Hyndman, Area Vice President, Operations and General Manager at [Mandarin Oriental Hyde Park, London](#) was voted Hotelier of the Year at the [2019 Virtuoso Best of the Best Awards](#) at the 31st annual Virtuoso Travel Week conference in Las Vegas.

With more than 30 years of experience in the luxury hospitality industry, Amanda joined Mandarin Oriental Hotel Group in 2007 as General Manager of The Excelsior Hong Kong, before taking on General Manager roles at Mandarin Oriental Washington D.C., and Mandarin Oriental, Bangkok where she oversaw the completion of the Authors' Wing renovation and the hotel's 140th Anniversary. In 2018, she joined Mandarin Oriental Hyde Park, London as General Manager and Area Vice President, Operations.

In April 2019, Mandarin Oriental Hyde Park, London re-opened to great acclaim, having completed the most extensive restoration in its 117-year history. The hotel is focused on delivering bespoke luxury experiences through kind and generous service.

Speaking about this recent accolade, Amanda said, "This award is for our entire team who take care of our guests each and every day. It is recognition for their ongoing passion and commitment towards becoming the best, and I am honoured to receive it on their behalf."

"The Best of the Best Awards celebrate those who embody the Virtuoso spirit by demonstrating leadership in further service and innovation in an industry where excellence is the norm" said Albert Herrera, Virtuoso Senior Vice President, Global Product Partnerships. Virtuoso's 20,000 professional travel advisors from 50 countries served as Best of the Best award voters. The nominees included 1,300 carefully selected properties in more than 100 countries and encompassed more five-star hotels than any other programmes.

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Other recent accolades for Mandarin Oriental Hyde Park, London include the 2019 Five Stars Forbes Travel Guide for both Hotel and Spa categories, 2018 Extra Mile Award by Hotel Cateys, 2018 Best Business Hotel in UK by Condé Nast Traveller, and Best CSR Strategy by HR Excellence Awards 2019 in recognition of the #FANtasticLondon campaign. The hotel committed to retain all colleagues and delivered 40,000 hours of community service during the temporary closure. Going forward in 2019, a further commitment of 10,000 hours has been made with many colleagues still volunteering at various local charities.

About Virtuoso

Virtuoso® is a leading international travel agency network specializing in luxury and experiential travel. This by-invitation-only organization comprises over 1,000 travel agency partners with 20,000 elite travel advisors in 50 countries. For more information, visit <http://www.virtuoso.com>

About Mandarin Oriental Hyde Park, London

Sitting between glorious Royal Parkland and the buzz of central Knightsbridge, Mandarin Oriental Hyde Park, London is re-imagined and re-invented, offering the essence of timeless heritage coupled with contemporary flair and impeccable service. As part of the most-extensive multi-million-pound restoration in the hotel's history, internationally-renowned designer Joyce Wang, oversaw the new design of all the rooms, suites and public areas, inspired by the natural beauty of neighbouring Hyde Park and the glamour of the 20th century Golden Age of travel. The stunning re-imagining of The Spa at Mandarin Oriental, London along with the hotel's destination restaurants and Mandarin Bar, were directed by esteemed New York designer Adam D Tihany.

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About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the world's most luxurious hotels, resorts and residences. Having grown from its Asian roots into a global brand, the Group now operates 32 hotels and seven residences in 23 countries and territories, with each property reflecting the Group's oriental heritage and unique sense of place. Mandarin Oriental has a strong pipeline of hotels and residences under development, and is a member of the Jardine Matheson Group.

Photography of Mandarin Oriental is available to download in the [Photo Library](#) of our [Media](#) section, at www.mandarinoriental.com. Further information is also available on our Social Media channels.

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