

information

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Donald Bowman, General Manager

Donald Bowman is a leading luxury hotelier with an international career in hospitality and hotels spanning over 30 years.

He realized his passion for service in a small restaurant in Edinburgh that prompted him to study an honors degree in Hotel and Catering Management at Surrey University. After graduating he joined Forte Hotels, Europe's largest and leading hotel group at the time and worked at some of their most prestigious hotels in London including the Waldorf, The Cumberland and the Hyde Park as well as spending several years in their corporate office working on strategy and analysis for the VP of Sales and Marketing.

Donald was inspired to work and travel internationally and he joined the Rafael Group of Hotels at the beautiful Elbow Beach resort in Bermuda where he worked up through the ranks of Rooms Division, Resort Operations and IT Management. During his tenure the resort was taken over by Mandarin Oriental Hotel Group and this provided Donald the opportunity to transfer to some of their prestigious luxury properties around the world, including San Francisco and Honolulu, while growing his career with the group.

He was selected to open the flagship Mandarin Oriental, Las Vegas as Hotel Manager where he joined the team 18 months prior to the opening and was instrumental in establishing the foundation for service excellence that led to the hotel becoming one of the few Forbes triple Five-Star hotels in the world. His opening experience led him to the unique opportunity of becoming General Manager of PUBLIC Chicago, for the launch of Ian Schrager's new boutique brand. He orchestrated the opening and developed the new brand standards with Ian leading to a highly successful launch of PUBLIC Hotels and the highly acclaimed relaunch of the legendary Pump Room Restaurant in collaboration with Chef Jean-Georges Vongerichten. The hotel opening was voted the best of 2012.

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Donald was drawn back to Mandarin Oriental, San Francisco as General Manager where he successfully launched a new restaurant and spa and repositioned the hotel following a \$25m renovation. The results spoke for themselves and the hotel was firmly established as the leader in the market with exponential EBITDA growth and, after Donald's first year at the helm, the hotel was honored with the double Forbes Five-Star award for the hotel and the brand new Spa.

Following the sale of the hotel in early 2015, Donald led the team seamlessly through the transition and deflagging before relocating back to his home in Las Vegas. Upon returning to Las Vegas, Donald shared his skills in luxury hospitality, openings and service delivery through various consulting projects.

In April 2016, Mr. Donald Bowman was appointed General Manager of Mandarin Oriental, Las Vegas. Donald brings a wealth of knowledge in hotel management and international luxury operations to his role. He will lead the triple Forbes-Five Star hotel with his strategic planning and commitment to delivering luxury experiences. Donald lives in Las Vegas with his wife Ellen where they enjoy living life to the full with outdoor pursuits including running, biking, swimming, golfing and more. Donald is a founding Board Member of the Ironheart Foundation a charity that works to transform and empower those affected by heart disease. He is also the producer of a feature length documentary HEART: Flatline to Finish Line created to raise awareness for the Ironheart Foundation.

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For further information, please contact:

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