

information

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INNOVATIVE MEETING AND CONVENTION FACILITIES AT MANDARIN ORIENTAL, KUALA LUMPUR

[Mandarin Oriental, Kuala Lumpur](#) introduces a dimension of class and luxury through its extensive meeting and conference facilities. The hotel is a 629-room luxury property adjacent to the magnificent 88-storey PETRONAS Twin Towers and is an integral part of the Kuala Lumpur City Centre (KLCC) project.

Ruby Loo, Director of Commerce for Mandarin Oriental, Kuala Lumpur said, “Mandarin Oriental understands the needs and concerns of individuals who are responsible for organising and hosting meetings and events. Successful events do not just happen, and the priorities of our clients are seamless organisation, fault-free equipment and impeccable presentation and service. At Mandarin Oriental, we believe in taking full responsibility for helping clients derive the maximum benefit from their meetings. Our dedicated events team are trained to provide a seamless experience for every event and ensure a response within 24 hours of the initial enquiry, personal planning and the appointment of a specialised team, alongside well-equipped meeting rooms and technical assistance”.

Guests are guaranteed an enhanced experience during the planning and execution of any meetings and events. In order to address such specific details, Mandarin Oriental has made significant adjustments in the hotel team structure. A specialised service personnel attending to all pre-event planning, as well as a Function Host who is appointed as the point of contact for the duration of the event itself. This has garnered much success in all past events.

Mandarin Oriental, Kuala Lumpur offers a total of 11 function rooms and two ballrooms. A distinct characteristic of its Grand Ballroom is that it is the largest pillarless ballroom offering natural daylight located in the city centre. The Grand Ballroom boasts a capacity of 2,400 people theatre-style seating with a pre-event foyer with floor-to-ceiling windows that offer stunning views of KLCC Park.

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The second ballroom, known as the Diamond Ballroom, is located on the ground level and can accommodate 350 guests for a sit-down dinner. Next to the Diamond Ballroom is the Group Registration Area, which will effectively function as a secretariat or the delegate registration area. The 11 meeting suites, five of which offer view of the park, are located on Level 2. These rooms can be configured for corporate meetings, cocktails, private dinners and much more.

The state-of-the-art support facilities at Mandarin Oriental, Kuala Lumpur are unrivalled by any other in the city. Most of the projection systems, sound systems and other technical accessories are built in each of the meeting suites. These support facilities include a hook-up function for live broadcasting, banquet table spot lights and conference systems.

Another unique feature of the hotel is the separate street level entrance to the ballrooms that will certainly be a welcome respite from Kuala Lumpur's traffic woes. In supporting large meetings and events, the hotel offers a large guestroom inventory while its location lends itself to an extensive leisure and entertainment facilities within walking distance - the KLCC Park, Suria KLCC shopping centre and PETRONAS Philharmonic Concert Hall among others.

Loo continued, "Our prestigious address in the heart of the city's most futuristic and progressive development is certainly an important driving force behind our business. As such, we have put great thought and care into planning every meetings and events with our clients to ensure all their needs are met".

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