# information

Mandarin Oriental, Kuala Lumpur Kuala Lumpur City Centre, P.O. Box 10905, 50088 Kuala Lumpur, Malaysia Telephone (603) 2380 8888 Facsimile (603) 2380 8833 mandarinoriental.com



### MANDARIN ORIENTAL, KUALA LUMPUR GENERAL INFORMATION

Mandarin Oriental, Kuala Lumpur opened in October 1998. Developed as part of a joint venture with KLCC Property Holdings Sdn Bhd, Mandarin Oriental Hotel Group holds 25% interest and manages the property.

As part of the Kuala Lumpur City Centre (KLCC) project, the hotel enjoys a prime location in the heart of one of Asia's premier capitals. Situated adjacent to the famed 88-storey PETRONAS Twin Towers, the hotel's strategic location guarantees that guests are at the centre of both the leisure and business aspects of the city.

Accommodation at Mandarin Oriental, Kuala Lumpur represents the epitome of luxury. The hotel features 629 guestrooms, including 20 elegantly appointed suites and 40 executive apartments. Thoughtfully designed with comfort in mind, the rich woods, plush fabrics and engaging artworks will appeal to the most discerning traveller. Aimed at providing a residential feel, the in-room features include all the luxuries associated with a Mandarin Oriental guestroom. Non-smoking rooms are also available.

A new dimension in luxury living, the exclusive Mandarin Oriental Club, highlights seven private Mandarin Oriental Club floors, comprising 146 guest rooms, 12 Park Suites, 6 Club Suites, one Presidential Suite and one Royal Suite. Each of these rooms overlooks either KLCC Park or the city's impressive skyline.

Along-with in-room registration, some of the many benefits which Club guests will enjoy are complimentary breakfast, deli lunch, evening cocktails, hors d'oeuvres, coffee or tea, soft drinks and snacks at the Club Lounge; pressing, laundry and dry cleaning services; use of the Club Lounge Business Centre, Boardrooms, reading room; complimentary wired and wireless Internet at the Club Lounge and in the privacy of their own room.



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Guests at the hotel will also be able to select from a vast array of innovative cuisines, with seven restaurants and bars providing an extensive choice of menus, appealing to every palate and each offering a unique dining experience. Guests can opt for fine Cantonese cuisine at Lai Po Heen which specialises in classic Cantonese delicacies and Dim Sum, or simply indulge at Mandarin Grill, a classic steakhouse with an elegant twist.

Lavish buffet breakfast, lunch and dinner are served in Mosaic, ranging from local specialities to international favourites at interactive kitchens within the restaurant, whilst the Lounge on the Park serves the most luscious afternoon tea. Alternatively, enjoy a relaxing lunch by the pool overlooking KLCC Park where global tapas and wood-fired pizzas are available at AQUA Restaurant & Bar.

Those wishing to hold an event at the hotel, the conference and banqueting facilities are unrivalled in the city. The property is home to the largest pillar-less Grand Ballroom in Kuala Lumpur and can accommodate up to 1,800 guests for a sit-down dinner, while the Diamond Ballroom can sit up to 300 guests. Both venues have been refurbished in 2013.

The newly renovated 11 meeting suites can be configured for larger-scale conferences are supported by a wide range of state-of-the-art audio-visual equipment, which, added to Mandarin Oriental's legendary service, professional expertise and flair for creating successful events, guarantee a function to remember.

The hotel also provides world-class facilities for its business travellers, with a Business & Conference Centre equipped with the latest technology and offering a full range of professional secretarial services.



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Meanwhile, for the ultimate approach to the well-being of body, mind and soul, the hotel offers fitness and recreational facilities second to none, which has completed a major renovation in 2015. Guests can choose from a selection of massages and beauty treatments at The Spa or alternatively relax in The Fitness & Wellness Centre's whirlpool, sauna or steam room. In addition to an infinity-edge outdoor swimming pool, guests can take advantage of the plush cabanas and sun loungers while sipping on refreshing beverage and light snacks from AQUA Restaurant & Bar. For Pilates, and yoga enthusiasts, the Mind & Body Studio highlights some of these classes with qualified instructors. Annual membership of The Fitness & Wellness Centre is available for Gold and Platinum memberships, and entitle members to complimentary fitness assessment, body composition analysis, usage of the tennis court, treatment at The Spa as well as savings for the usage of , laundry and dry cleaning, dining at AQUA Restaurant & Bar, and Hair Culture salon.

With two tennis courts available on-site, Mandarin Oriental, Kuala Lumpur is in a partnership with the global leader in tennis development, Peter Burwash International Tennis. Providing world-class tennis services ranging from programs, coaching, tournaments and more for tennis enthusiasts, PBI has been managing tennis operations for over 40 years and the success of PBI as tennis Management Company is attributed to its focus in providing quality programs and professionals with an unrelenting passion for customer service.

Numerous additional facilities offered include valet parking, MO Shop, hair salon and a cigar divan. These, combined with the hotel's easy access via both private and public transport, as well as its proximity to the iconic PETRONAS Twin Towers, Suria KLCC shopping centre, PETRONAS Philharmonic Concert Hall and 50-acre park, ensure that the hotel is strategically positioned to offer the most comprehensive and luxurious facilities in the city. Complemented with the renowned service and hospitality that is synonymous to the Mandarin Oriental brand, Mandarin Oriental, Kuala Lumpur is a premier business and leisure address in Malaysia.



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An award-winning hotel, Mandarin Oriental, Kuala Lumpur has been recognized with international and local awards over the past year, including Malaysia Leading Hotel in World Travel Awards 2018, Best Luxury Hotel in Kuala Lumpur in APAC Insider 2018, 5-Star Hotel Gold Award by Kuala Lumpur Mayor's Tourism Awards 2017 – 2019, Best Hotels & Resorts in Malaysia in DestinAsian Reader's Choice Awards 2017, No. 1 Hotel in Kuala Lumpur by Travel + Leisure's World's Best Awards 2017, ASEAN Green Hotel Award 2016 – 2018, to name a few.

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