

news release

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AMANDA HYNDMAN APPOINTED GENERAL MANAGER OF MANDARIN ORIENTAL, HONG KONG, AREA VICE PRESIDENT, OPERATIONS AND GROUP DIRECTOR OF QUALITY & ROOMS

Hong Kong, 30 November 2021 --- [Mandarin Oriental Hotel Group](#) has announced the appointment of Amanda Hyndman as General Manager of [Mandarin Oriental, Hong Kong](#), Area Vice President of Operations and Group Director of Quality & Rooms.

In addition to managing the Group's flagship property, she will oversee operations at The Landmark Mandarin Oriental, Hong Kong, Mandarin Oriental, Guangzhou, Mandarin Oriental, Macau and Mandarin Oriental, Sanya. Her corporate responsibilities extend to the Group's Rooms Division and Quality Service programme, managing all aspects of global operational standards as well as Rooms Division, including Front Office, Housekeeping and Guest Services.

A seasoned hotelier and no stranger to the city, Amanda joined the Group in 2007 as General Manager of The Excelsior, Hong Kong, before taking on General Manager roles at Mandarin Oriental, Washington D.C., and Mandarin Oriental, Bangkok where she oversaw the historic Authors' Wing renovation and hotel's 140th Anniversary.

In 2018, she joined Mandarin Oriental Hyde Park, London as General Manager and Area Vice President, Operations and was responsible for the most extensive renovation in the hotel's 100+ year history, successfully positioning the property as one of the finest hotels in Europe while also overseeing Mandarin Oriental properties in Munich and Prague.

Hyndman is a British national, Fellow of the Hotel & Catering International Management Association, holds a BA (Hons) in Hotel Management from the University of Strathclyde and was voted Hotelier of the Year by the global luxury travel network, VIRTUOSO® in 2019, all of which demonstrate her commitment to the hospitality industry.

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Amanda is passionate about service excellence and said “I am absolutely delighted to be back in Asia taking the helm of this iconic property and supporting our growing portfolio. My colleagues and I are fully committed to further enhancing the bespoke guest experience in delivering the exemplary level of sophistication and warmth of Mandarin Oriental through kind and generous service. I look forward to welcoming our Fans to this much loved address.”

About Mandarin Oriental, Hong Kong

The iconic [Mandarin Oriental, Hong Kong](#) is the epitome of contemporary luxury combined with Oriental heritage. Having delighted guests with award-winning services and impressive facilities for 57 years, it is a much-loved address for those seeking an exclusive sanctuary in the heart of the city. The hotel’s spacious [rooms and suites](#) offer magnificent views of the renowned Victoria Harbour and the city’s skyline. A collection of nine outstanding [restaurants and bars](#), including two that hold Michelin Star status, a Shanghainese-inspired [holistic spa](#), an indoor pool, a 24-hour fitness centre and Club Lounge, make Mandarin Oriental, Hong Kong the quintessential “home away from home” for discerning leisure and business travellers alike.

About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the world’s most luxurious hotels, resorts and residences. Having grown from its Asian roots into a global brand, the Group now operates 35 hotels and seven residences in 24 countries and territories, with each property reflecting the Group’s oriental heritage and unique sense of place. Mandarin Oriental has a strong pipeline of hotels and residences under development, and is a member of the Jardine Matheson Group.

Photography of Mandarin Oriental is available to download in the [Photo Library](#) of our [Media](#) section, at www.mandarinoriental.com. Further information is also available on our Social Media channels.

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