information

Mandarin Oriental, Hong Kong Limited 5 Connaught Road Central, Hong Kong Telephone + 852 2522 0111 Facsimile + 852 2810 6190 mandarinoriental.com



MANDARIN ORIENTAL, HONG KONG – TECHNOLOGY

Mandarin Oriental, Hong Kong offers the ultimate in guest-centric <u>technology</u>. Recognising the technological sophistication of today's travellers, Mandarin Oriental continues to lead the hospitality industry's digital revolution, and has invested significant research and effort in supplying Mandarin Oriental, Hong Kong with the most advanced technology available, ensuring that the hotel boasts a bespoke in-room entertainment system that is user-friendly. The hotel offers some of the first and finest high-definition channels in Hong Kong.

Each of the hotel's <u>494 rooms and suites</u> has a built-in state-of-the-art entertainment system that includes a high definition television, with sizes ranging from 48 to 60 inches. The system is controlled centrally through a single remote control and on-screen menus. It offers extensive complimentary range of 80 television channels.

Wireless Bluetooth speakers are also available in the guest rooms where guests can enjoy premium music from almost any device. High-quality Wi-Fi Internet access is offered throughout the property and, for the optimum in relaxation, an LCD television has been installed in each of the oversized bathrooms.

The rooms' entertainment systems are complemented by an auxiliary panel located in the guestroom desk, which allows guests to power up their own equipment. USB charging stations are available on the desk and bedside table. It provides sufficient charging power to the your equipment. A technology kit containing a range of commonly used cabling has also been placed in each of the rooms to take the stress out of travelling.

Further in-room enhancements include easy access to hotel billing via the LCD television, together with SMART lighting and temperature controls that record guests' preferences so that, on their return, the room is exactly as it was left.

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A pioneer in luxury service standards, Mandarin Oriental, Hong Kong is the first hotel to

offer 24-hour business and technology butlers on-site who provide support to guests at any

time of the day or night. This experienced team of technology experts can assist not only

with troubleshooting, but also with sourcing the latest equipment and software. Meanwhile,

the business and technology centre offers an impressive array of electronic devices, from

mobile telephones to laptops, video cameras and an array of audio visual accessories. Plus,

for the young or young at heart, Xbox 360 and Wii games consoles are available on loan to

guests free of charge.

Mandarin Oriental Hotel Group also offers all guests exceptional high-speed Internet service

on a complimentary basis to guests who create an online profile and book published rates

through the luxury hotel company's website mandarinoriental.com. Guests doing so can

enjoy complimentary access to exceptional on-line connectivity via superior bandwidths for

up to six personal devices at every participating Mandarin Oriental hotel worldwide.

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For further information, please contact:

Mandarin Oriental, Hong Kong

Jenny Johnston (jjohnston@mohg.com)

Director of Marketing Communications

Tel: +852 2825 4060

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