

information

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AMANDA HYNDMAN, GENERAL MANAGER OF MANDARIN ORIENTAL, HONG KONG, AREA VICE PRESIDENT, OPERATIONS AND GROUP DIRECTOR OF QUALITY & ROOMS

Amanda Hyndman is General Manager of [Mandarin Oriental, Hong Kong](#), Area Vice President of Operations and Group Director of Quality & Rooms.

In addition to managing the Group's flagship property, she oversees operations at The Landmark Mandarin Oriental, Hong Kong, Mandarin Oriental, Guangzhou, Mandarin Oriental, Macau and Mandarin Oriental, Sanya. Her corporate responsibilities extend to the Group's Rooms Division and Quality Service programme, managing all aspects of global operational standards as well as Rooms Division, including Front Office, Housekeeping and Guest Services.

A seasoned hotelier, she joined the Group in 2007 as General Manager of The Excelsior, Hong Kong, before taking on General Manager roles at Mandarin Oriental, Washington D.C., and Mandarin Oriental, Bangkok where she oversaw the historic Authors' Wing renovation and hotel's 140th Anniversary.

In 2018, she joined Mandarin Oriental Hyde Park, London as General Manager and Area Vice President, Operations and was responsible for the most extensive renovation in the hotel's 100+ year history, successfully positioning the property as one of the finest hotels in Europe while also overseeing Mandarin Oriental properties in Munich and Prague.

Hyndman is a British national, Fellow of the Hotel & Catering International Management Association, holds a BA (Hons) in Hotel Management from the University of Strathclyde and was voted Hotelier of the Year by the global luxury travel network, VIRTUOSO® in 2019, all of which demonstrate her passion and commitment to the hospitality industry.

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Upon her appointment, she said “I am absolutely delighted to be back in Asia taking the helm of this iconic property and supporting our growing portfolio. My colleagues and I are fully committed to further enhancing the bespoke guest experience in delivering the exemplary level of sophistication and warmth of Mandarin Oriental through kind and generous service. I look forward to welcoming our Fans to this much loved address.”

For further information, please contact:

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