

news release

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MANDARIN ORIENTAL HOTEL GROUP ACHIEVES TOP RATINGS IN THE 2016 FORBES FIVE AND FOUR STAR AWARDS

Hong Kong, 24 February 2016 -- [Mandarin Oriental Hotel Group](#) attained the highest rankings for many of its hotels, restaurants and spas in the 58th annual ‘Oscars’ of the hotel industry: the *Forbes Travel Guide Five & Four Star Awards*. A record of 18 hotels have been awarded, with three new additions to the Five Star category this year: [Mandarin Oriental, Milan](#), the Group’s newest hotel, was the only property in the city to be honoured with the Five Star accolade. Also awarded were [Mandarin Oriental, Paris](#) and [Mandarin Oriental, Guangzhou](#).

Of particular note, the Group’s flagship property [Mandarin Oriental, Hong Kong](#), once again achieved a record of ‘five’ Five Star ratings across all three categories for the hotel, spa and three of its restaurants, the Michelin-starred *Pierre, Mandarin Grill + Bar* and the *Krug Room*. It is the only hotel in the world to receive this honour.

The Group’s second Hong Kong property, [The Landmark Mandarin Oriental](#) was again awarded Five Stars for its hotel, spa and two Michelin-starred restaurant *Amber* as was [Mandarin Oriental, Macau](#). They both join [Mandarin Oriental, Las Vegas](#) and [Mandarin Oriental, Miami](#), as five of only fourteen hotels worldwide to hold this prestigious honour, the most of any other hotel group. In addition the Group’s hotels are the only ones in Miami and Las Vegas to be so awarded.

Eleven of the Group’s hotels achieved Five Star distinction in both the hotel and spa categories; [Mandarin Oriental, Boston](#), [Mandarin Oriental, Las Vegas](#), [Mandarin Oriental, Miami](#), [Mandarin Oriental, New York](#), [Mandarin Oriental, Bangkok](#), [Mandarin Oriental, Hong Kong](#), [The Landmark Mandarin Oriental, Hong Kong](#), [Mandarin Oriental, Macau](#), [Mandarin Oriental, Singapore](#), [Mandarin Oriental Pudong, Shanghai](#) and [Mandarin Oriental, Tokyo](#). [Mandarin Oriental, Washington D.C.](#) achieved Four Star status for both the hotel and spa.



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[Mandarin Oriental, Atlanta](#), [Mandarin Oriental, Geneva](#), [Mandarin Oriental Hyde Park, London](#) and [Mandarin Oriental, Washington D.C.](#) achieved Four Star hotel status.

In addition, out of 47 Forbes Five Star Spas, twelve are Spas at Mandarin Oriental, more than any other hotel company. The list includes the Spas at Mandarin Oriental located in Boston, Las Vegas, Miami and New York together with London, Bangkok, both hotels in Hong Kong, Macau, Shanghai, Singapore and Tokyo. There were three new additions to the Forbes Four Star Spa category at Mandarin Oriental hotels in Guangzhou, Milan and Paris.

In continued recognition of the Group's commitment to dining excellence, [Twist by Pierre Gagnaire](#) at Mandarin Oriental, Las Vegas, [Azul](#) at Mandarin Oriental, Miami, [Pierre](#), [The Krug Room](#) and [Mandarin Grill](#) at Mandarin Oriental, Hong Kong, [Amber](#) at The Landmark Mandarin Oriental and [Vida Rica](#) at Mandarin Oriental, Macau achieved the Five Star award. [Man Wah](#) at Mandarin Oriental, Hong Kong and [Asiate](#) at Mandarin Oriental, New York were both awarded a Four Star mark of excellence.

"We are delighted that so many of our properties have been honoured with the top level of hospitality distinction in the *Forbes* Five and Four Star awards," said Michael Hobson, Chief Marketing Officer at Mandarin Oriental. "Ensuring that we operate to the highest possible standards every day, this is truly a testament of our hotels' legendary service and commitment to excellence."

According to *Forbes*, standards for Forbes Five Star Award certifications are exact, and few properties meet them. Within the industry, these awards are highly coveted and highly respected. In 2016, 154 hotels achieved Forbes Five Star Award status, 56 restaurants and 47 spas have achieved the Forbes Five Star Award.

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Forbes Travel Guide's (formerly *Mobil Travel Guide*) Star Awards ratings process is based on more than 500 standardized criteria for hotels, restaurants and spas worldwide, making it the most rigorous and comprehensive in the industry. To achieve *Forbes Travel Guide* Four and Five Star status, properties must meet or exceed the bar-setting service standards, which are determined through an unannounced, undercover service evaluation conducted by *Forbes Travel Guide's* expert inspectors.

Photo caption: Mandarin Oriental, Milan – the Group's newest hotel, was the only *Forbes* Five Star property to be honoured in the city.

About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the most luxurious hotels, resorts and residences. Having grown from a well-respected Asian hotel company into a global brand, the Group now operates, or has under development, 47 hotels representing 11,000 rooms in 25 countries, with 21 hotels in Asia, 10 in The Americas and 16 in Europe, Middle East and North Africa. In addition, the Group operates or has under development, 17 *Residences at Mandarin Oriental* connected to its properties.

Photography of Mandarin Oriental is available to download in the [Photo Library](#) of our [Media](#) section, at www.mandarinoriental.com.

Visit [Destination MO](http://www.mandarinoriental.com/destination-mo/) (<http://www.mandarinoriental.com/destination-mo/>), the online version of [Mandarin Oriental Hotel Group's](#) bespoke publication, *MO*. News about our award-winning hotels, the best dining experiences, spa treatments, travel retreats and interviews with the Group's celebrity fans is now just a click away. Further information is also available on our [Social Media](#) channels.

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