

# news release

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## **MANDARIN ORIENTAL HOTEL GROUP INTRODUCES COMPLIMENTARY HIGH-SPEED INTERNET ACCESS FOR LOYAL GUESTS OF THE BRAND**

*Exclusive new benefit for guests who create an online profile and book via [mandarinoriental.com](http://mandarinoriental.com)*

**HONG KONG, 28 October 2013** -- Mandarin Oriental Hotel Group today announced that it will offer its exceptional high-speed internet service on a complimentary basis to guests who create an online profile and book published rates through the luxury hotel company's website [mandarinoriental.com](http://mandarinoriental.com).

Creating an online profile ensures that guests' preferences and needs are better met across the portfolio. Booking accommodation at rates published on [mandarinoriental.com](http://mandarinoriental.com) also benefits guests, as the Group promises that rates offered online are the [best available](#) anywhere. If a better rate can be found it will not only be matched, but guests will receive a further 10% reduction.

In return, guests can enjoy complimentary access to exceptional on-line connectivity via superior bandwidths for up to six personal devices at every participating Mandarin Oriental hotel worldwide.

"At Mandarin Oriental we pride ourselves on providing exceptional service, and in this digital age, we understand that fast internet connections are essential. With the added benefit of being able to seamlessly connect up to six devices in the comfort of their room, our guests can work comfortably and efficiently", said Michael Hobson, Mandarin Oriental Hotel Group's Chief Marketing Officer.

As an extension, guests who book Mandarin Oriental's *Best Available Rate* via selected travel agency partners will also receive complimentary high-speed internet access.

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### **About Mandarin Oriental Hotel Group**

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the most luxurious hotels, resorts and residences. The Group has grown from a well-respected Asian hotel company into a global brand and now operates, or has under development, 45 hotels representing over 11,000 rooms in 26 countries, with 20 hotels in Asia, 11 in The Americas and 14 in Europe, Middle East and North Africa. In addition, the Group operates or has under development, 13 Residences at Mandarin Oriental connected to its properties.

Photography of Mandarin Oriental is available to download, in high and low resolution, in the [Photo Library](#) of our *Media* section, at [www.mandarinoriental.com](http://www.mandarinoriental.com). Please join us on Facebook ([www.facebook.com/MandarinOriental](http://www.facebook.com/MandarinOriental)) and Twitter ([www.twitter.com/mo\\_hotels](http://www.twitter.com/mo_hotels)).

Visit [Destination MO](http://www.destinationMO.info) ([www.destinationMO.info](http://www.destinationMO.info)), the online version of [Mandarin Oriental Hotel Group](#)'s bespoke publication, *MO*. News about our award-winning hotels, the best dining experiences, spa treatments, travel retreats and interviews with the Group's celebrity fans is now just a click away.

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