news release

Mandarin Oriental Hotel Group Limited 8th Floor, One Island East, Taikoo Place, 18 Westlands Road, Quarry Bay, Hong Kong Telephone +852 2895 9288 Facsimile +852 2837 3500 mandarinoriental.com



MANDARIN ORIENTAL HOTEL GROUP ACHIEVES TOP RATINGS IN THE PRESTIGIOUS 2023 FORBES AWARDS



Hong Kong, 21 February 2023 -- Mandarin Oriental Hotel Group attained the highest rankings for many of its hotels, restaurants and spas in the annual Forbes Travel Guide Five- & Four-Star Awards. A record 30 hotels have been recognised, with 26 hotels earning the prized Five-Star Award achievement.

The iconic Mandarin Oriental, Hong Kong, once again achieved Five Star ratings across all three categories for the hotel, spa and three of its restaurants, the Michelin-starred Man Wah and Mandarin Grill + Bar; as well as Krug Room.



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Mandarin Oriental, Macau, along with <u>The Landmark Mandarin Oriental</u>, <u>Hong Kong</u> have both received Five Stars across in all three categories for their exceptional hotel, spa, and restaurant services, a distinction that only a few hotels worldwide have achieved..

14 of the Group's hotels achieved Five Star distinction in both the hotel and spa categories; <u>The Landmark Mandarin Oriental</u>, <u>Hong Kong</u>, <u>Mandarin Oriental</u>, <u>Bangkok</u>, <u>Mandarin Oriental</u>, <u>Boston</u>, <u>Mandarin Oriental</u>, <u>Doha</u>, <u>Mandarin Oriental</u>, <u>Guangzhou</u>, <u>Mandarin Oriental Jumeira</u>, <u>Dubai</u>, <u>Mandarin Oriental</u>, <u>Hong Kong</u>, <u>Mandarin Oriental Hyde Park</u>, <u>London</u>, <u>Mandarin Oriental</u>, <u>Macau</u>, <u>Mandarin Oriental</u>, <u>Miami</u>, <u>Mandarin Oriental</u>, <u>New York</u>, <u>Mandarin Oriental</u>, <u>Singapore</u>, <u>Mandarin Oriental</u>, <u>Tokyo</u> and <u>Mandarin Oriental</u> Wangfujing, Beijing.

In addition, out of 119 Forbes Five Star Spas, 15 are The Spas at Mandarin Oriental, more than any other hotel group. The winners include Spas at Mandarin Oriental properties located in Boston, Miami and New York together with London, Barcelona, Guangzhou, Hong Kong, Macau, Singapore and Tokyo.

As a testament to the Group's commitment to dining excellence, <u>The Krug Room</u>, <u>Man Wah</u> and <u>Mandarin Grill</u> at Mandarin Oriental, Hong Kong, <u>Amber</u> at The Landmark Mandarin Oriental and <u>Vida Rica</u> at Mandarin Oriental, Macau, all achieved the Five Star award.

According to *Forbes*, standards for Forbes Five Star Award certifications are exact, and few properties meet them. To achieve *Forbes Travel Guide* Four and Five Star status, properties must meet or exceed the bar-setting service standards, which are determined through an unannounced, undercover service evaluation conducted by *Forbes Travel Guide*'s expert inspectors. In 2023, 360 hotels achieved Forbes Five Star Award status, 79 restaurants and 119 spas have achieved the Forbes Five Star Award.



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About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the world's most luxurious hotels, resorts and residences. Having grown from its Asian roots into a global brand, the Group now operates 36 hotels and nine residences in 24 countries and territories, with each property reflecting the Group's oriental heritage, local culture and unique design. Mandarin Oriental has a strong pipeline of hotels and residences under development, and is a member of the Jardine Matheson Group.

Further information is available on our Social Media channels and website: www.mandarinoriental.com, including the Photo Library and Media Centre. Alternatively, please contact:

Corporate Office

Chris Orlikowski (<u>corlikowski@mohg.com</u>)
Director of Global Communications

Abbey Nayor (<u>anayor@mohg.com</u>) Regional Brand Director The Americas

Angela Cai (<u>cangela@mohg.com</u>) Regional Brand Director Asia-Pacific Ashraf Amaani (<u>aamaani@mohg.com</u>) Senior Brand Director Middle East, North Africa, Turkey & SE Asia

Emilie Pichon (<u>epichon@mohg.com</u>) Regional Brand Director Europe