

news release

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MANDARIN ORIENTAL HOTEL GROUP ACHIEVES TOP RATINGS IN THE 2018 FORBES FIVE AND FOUR STAR AWARDS

Hong Kong, 26 February 2018 -- [Mandarin Oriental Hotel Group](#) attained the highest rankings for many of its hotels, restaurants and spas in the 60th annual *Forbes Travel Guide Five & Four Star Awards*. A record 23 hotels have been recognized, with two new additions in the Five Star category this year: [Mandarin Oriental, Marrakech](#) and [Mandarin Oriental, Munich](#).

Of particular note, the Group's flagship property [Mandarin Oriental, Hong Kong](#), once again achieved six Five Star ratings across all three categories for the hotel, spa and four of its restaurants, the Michelin-starred *Pierre, Man Wah, Mandarin Grill + Bar* and the *Krug Room*. This iconic property is the only city hotel in the world to receive this honour.

The Group's second Hong Kong property, [The Landmark Mandarin Oriental](#) was again awarded Five Stars across the three categories for its hotel, spa and two Michelin-starred restaurant *Amber*. Along with [Mandarin Oriental, Las Vegas](#) and [Mandarin Oriental, Macau](#), this prestigious honour was only accomplished by a handful of hotels worldwide.

Thirteen of the Group's hotels achieved Five Star distinction in both the hotel and spa categories; [Mandarin Oriental, Bangkok](#), [Mandarin Oriental, Guangzhou](#), [Mandarin Oriental, Boston](#), [Mandarin Oriental, Hong Kong](#), [The Landmark Mandarin Oriental, Hong Kong](#), [Mandarin Oriental, Las Vegas](#), [Mandarin Oriental, Macau](#), [Mandarin Oriental, Miami](#), [Mandarin Oriental, New York](#), [Mandarin Oriental, Singapore](#), [Mandarin Oriental Pudong, Shanghai](#), [Mandarin Oriental, Taipei](#) and [Mandarin Oriental, Tokyo](#). In addition, [Mandarin Oriental, Barcelona](#), [Mandarin Oriental, Milan](#) and [Mandarin Oriental, Paris](#) achieved the Five Star distinction for the hotel and Four Stars for their spa.

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[Mandarin Oriental, Prague](#) and [Mandarin Oriental, Washington D.C.](#) achieved Four Star status for both the hotel and spa. [Mandarin Oriental, Atlanta](#), [Mandarin Oriental, Geneva](#) and [Mandarin Oriental Hyde Park, London](#) achieved Four Star hotel status.

In addition, out of 60 Forbes Five Star Spas, 14 are Spas at Mandarin Oriental, more than any other hotel group. The list includes the Spas at Mandarin Oriental located in Boston, Las Vegas, Miami and New York together with London, Bangkok, Guangzhou, both hotels in Hong Kong, Macau, Shanghai, Singapore, Taipei and Tokyo. There were two new additions to the Forbes Four Star Spa category, for Mandarin Oriental hotels in Marrakech and Prague.

In continued recognition of the Group's commitment to dining excellence, [Twist by Pierre Gagnaire](#) at Mandarin Oriental, Las Vegas; [Pierre](#), [The Krug Room](#), [Man Wah](#) and [Mandarin Grill](#) at Mandarin Oriental, Hong Kong, [Amber](#) at The Landmark Mandarin Oriental and [Vida Rica](#) at Mandarin Oriental, Macau achieved the Five Star award. [Ebony](#) at Mandarin Oriental, Guangzhou, [Yong Yi Ting](#) at Mandarin Oriental Pudong, Shanghai and [Asiate](#) at Mandarin Oriental, New York were awarded a Four Star mark of excellence.

"The *Forbes* Five and Four-Star awards are some of the most important in the hotel industry. We are delighted that our commitment to excellence has been recognized with this level of hospitality distinction at so many of our properties" said Christoph Mares, Chief Operating Officer at Mandarin Oriental Hotel Group.

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According to *Forbes*, standards for Forbes Five Star Award certifications are exact, and few properties meet them. To achieve *Forbes Travel Guide* Four and Five Star status, properties must meet or exceed the bar-setting service standards, which are determined through an unannounced, undercover service evaluation conducted by *Forbes Travel Guide*'s expert inspectors. In 2018, 199 hotels achieved Forbes Five Star Award status, 64 restaurants and 60 spas have achieved the Forbes Five Star Award.

About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the world's most luxurious hotels, resorts and residences. Having grown from its Asian roots into a global brand, the Group now operates 31 hotels and eight residences in 21 countries and territories, with each property reflecting the Group's oriental heritage and unique sense of place. Mandarin Oriental has a strong pipeline of hotels and residences under development, and is a member of the Jardine Matheson Group.

Photography of Mandarin Oriental is available to download in the [Photo Library](#) of our [Media](#) section, at www.mandarinoriental.com. Further information is also available on our [Social Media](#) channels.

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