



MANDARIN ORIENTAL HOTEL GROUP ACHIEVES TOP RATINGS IN THE 2015 FORBES FIVE AND FOUR STAR AWARDS

Hong Kong, 12 February 2015 -- [Mandarin Oriental Hotel Group](#) attained the highest rankings for many of its hotels, restaurants and spas in the 57th annual ‘Oscars’ of the hotel industry: the *Forbes Travel Guide Five & Four Star Awards*. A record of 15 hotels have been awarded, with two new additions to the Five Star category this year: [Mandarin Oriental, Bangkok](#) and [Mandarin Oriental, Tokyo](#).

Of particular note, the Group’s flagship property [Mandarin Oriental, Hong Kong](#), achieved a record of ‘five’ Five Star ratings across all three categories for the hotel, spa and three of its restaurants, the Michelin-starred *Pierre* and the *Mandarin Grill* have been joined this year by the *Krug Room*. It is the only city hotel worldwide to receive this honour.

The Group’s second Hong Kong property, [The Landmark Mandarin Oriental](#) also achieved Five Stars for its hotel, spa and two Michelin-starred restaurant *Amber* as did [Mandarin Oriental, Macau](#). They both join [Mandarin Oriental, Las Vegas](#) and [Mandarin Oriental, Miami](#), as four of only ten hotels worldwide to hold this prestigious honour, the most of any other hotel group. In addition the Group’s hotels are the only ones in Miami and Las Vegas to be so awarded.

Twelve of the Group’s hotels achieved Five Star distinction in both the hotel and spa categories; [Mandarin Oriental, Boston](#), [Mandarin Oriental, Las Vegas](#), [Mandarin Oriental, Miami](#), [Mandarin Oriental, New York](#), [Mandarin Oriental, San Francisco](#), [Mandarin Oriental, Hong Kong](#), [The Landmark Mandarin Oriental, Hong Kong](#), [Mandarin Oriental, Macau](#), [Mandarin Oriental, Singapore](#) and [Mandarin Oriental Pudong, Shanghai](#) were joined by new award-winners [Mandarin Oriental, Bangkok](#) and [Mandarin Oriental, Tokyo](#).



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[Mandarin Oriental, Atlanta](#), [Mandarin Oriental Hyde Park, London](#) and [Mandarin Oriental, Washington D.C.](#) achieved Four Star hotel status.

In addition, out of 48 Forbes Five Star Spas, thirteen are Spas at Mandarin Oriental, more than any other hotel company. The list includes the Spas at Mandarin Oriental located in Boston, Las Vegas, Miami, New York and San Francisco together with London, Singapore, Macau and both hotels in Hong Kong. Three new additions to this year's honours list are the spas in and Bangkok, Shanghai and Tokyo. The Spa at Mandarin Oriental, Washington D.C. achieved Four Star spa status.

In continued recognition of the Group's commitment to dining excellence, [Twist by Pierre Gagnaire](#) at Mandarin Oriental, Las Vegas, [Azul](#) at Mandarin Oriental, Miami, [Pierre](#), [The Krug Room](#) and [Mandarin Grill](#) at Mandarin Oriental, Hong Kong, [Amber](#) at The Landmark Mandarin Oriental and [Vida Rica](#) at Mandarin Oriental, Macau achieved the Five Star award. [Man Wah](#) at Mandarin Oriental, Hong Kong was awarded a Four Star mark of excellence.

"We are delighted that so many of our properties have been honoured with the top level of hospitality distinction in the *Forbes* Five and Four Star awards," said Michael Hobson, Chief Marketing Officer at Mandarin Oriental. "Ensuring that we operate to the highest possible standards every day, this is truly a testament of our hotels' legendary service and commitment to excellence."

According to *Forbes*, standards for Forbes Five Star Award certifications are exact, and few properties meet them. Within the industry, these awards are highly coveted and highly respected.

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In 2015, 115 hotels achieved Forbes Five Star Award status, 55 restaurants and 48 spas have achieved the Forbes Five Star Award.

Forbes Travel Guide's (formerly Mobil Travel Guide) Star Awards ratings process is based on more than 500 standardized criteria for hotels, restaurants and spas worldwide, making it the most rigorous and comprehensive in the industry. To achieve Forbes Travel Guide Four and Five Star status, properties must meet or exceed the bar-setting service standards, which are determined through an unannounced, undercover service evaluation conducted by Forbes Travel Guide's expert inspectors.

Photo caption: Mandarin Oriental, Hong Kong

About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the most luxurious hotels, resorts and residences. Having grown from a well-respected Asian hotel company into a global brand, the Group now operates, or has under development, 45 hotels representing close to 11,000 rooms in 25 countries, with 20 hotels in Asia, ten in The Americas and 15 in Europe, Middle East and North Africa. In addition, the Group operates or has under development, 15 Residences at Mandarin Oriental connected to its properties.

Photography of Mandarin Oriental is available to download in the [Photo Library](#) of our [Media](#) section, at www.mandarinoriental.com.

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