

# news release

Mandarin Oriental Hotel Group Limited  
281 Gloucester Road, Causeway Bay, Hong Kong  
Telephone +852 2895 9288 Facsimile +852 2837 3500  
www.mandarinoriental.com



## **MANDARIN ORIENTAL HOTEL GROUP ANNOUNCES SENIOR MANAGEMENT APPOINTMENTS**

**Hong Kong, 1 November 2017** – [Mandarin Oriental Hotel Group](#) has announced the following senior management appointments.

Christoph Mares has been promoted to Chief Operating Officer, effective 1, January 2018 and will be responsible for global hotel operations as well as overseeing the operational functions of Food and Beverage, Rooms and Quality, as well as Spa and Wellness. Christoph will be based at the Group's Hong Kong corporate office, moving from his current position in London as Executive Vice President, Operations Director, Europe, Middle East, Africa and India (EMEAI).

Christoph has over 25 years' experience in luxury hotel management around the world. He first joined Mandarin Oriental in 2000, and held senior management positions in the London, Paris and Munich hotels. In 2008, he joined Emaar Hospitality Group LLC as Chief Operating Officer. He returned to Mandarin Oriental in 2009 in his current position.

Richard Baker, currently Executive Vice President, Operations Director – Asia, has been appointed Group Chief Relationship Officer effective 1, January 2018. In this new role, Richard will lead the company's portfolio management focus, bringing new hotel opening projects to fruition, and managing key owner and partner relationships. Richard will continue to be responsible for The Residences at Mandarin Oriental portfolio. He will also coordinate internal projects, ensuring the Group's readiness for its future growth. Richard will remain based at the Group's Hong Kong corporate office.

Richard has over 30 years' experience in luxury hotel management, holding senior management positions with Rosewood Hotels and Resorts and Four Seasons, before joining Mandarin Oriental in 2006 as General Manager, Corporate in the Americas. He was promoted to Executive Vice President, Operations Director – The Americas in 2008, before moving to Asia in 2013 to take up his current role.

-more-



Page 2

Paul Massot has been appointed Group Development Director, responsible for driving the company's global development strategy and development pipeline. He is based at the Group's London corporate office, and has recently appointed additional regional development resources to support the Group's expansion strategy.

Paul joined the Group's flagship, Mandarin Oriental, Hong Kong in 1990, before moving to the corporate office in Hong Kong as Vice President of Sales & Marketing for Asia Pacific. In 2001, he joined the Group's corporate office in London as Senior Vice President of Sales Worldwide, before taking over responsibility for hotel development in EMEA in 2006 and adding the Americas region to his area of responsibility in 2016.

Paul has more than 25 years' experience in hospitality, having previously worked in Europe, South Africa and the USA with Trust House Forte Hotels and Southern Sun Hotels.

"These senior appointments will ensure that the Group is well equipped to manage its future growth while maintaining the operational and service excellence for which Mandarin Oriental is renowned," said James Riley, Group Chief Executive of Mandarin Oriental Hotel Group.

### **About Mandarin Oriental Hotel Group**

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the world's most luxurious hotels, resorts and residences. Having grown from its Asian roots into a global brand, the Group now operates 31 hotels and eight residences in 21 countries and territories, with each property reflecting the Group's oriental heritage and unique sense of place. Mandarin Oriental has a strong pipeline of hotels and residences under development, and is a member of the Jardine Matheson Group.

Photography of Mandarin Oriental is available to download in the [Photo Library](#) of our [Media](#) section, at [www.mandarinoriental.com](http://www.mandarinoriental.com). Further information is also available on our [Social Media](#) channels.

-end-



For further information, please contact:

*Corporate Office*

Abbey Naylor ([anaylor@mohg.com](mailto:anaylor@mohg.com))  
The America  
Tel: +1 (212) 830 9383

Vanina Sommer ([vsommer@mohg.com](mailto:vsommer@mohg.com))  
South Europe, Middle East and Africa  
Tel: +33 (1) 70 98 70 50

Live Haugen ([lhaugen@mohg.com](mailto:lhaugen@mohg.com))  
North and East Europe  
Tel: +44 (20) 7908 7813

Sally de Souza ([sallydes@mohg.com](mailto:sallydes@mohg.com))  
Corporate  
Tel: +852 2895 9160

Shevaun Leach ([shevaunl@mohg.com](mailto:shevaunl@mohg.com))  
Asia Pacific  
Tel: +852 2895 9286