

2016 Half Year Results Highlights

US \$ m	June 2016	June 2015
Combined Total Revenue *	644	641
Underlying EBITDA	71	82

^{*} Includes revenue from the Group's total portfolio of hotels

2016 Half Year Results Highlights

Underlying EBITDA by geography *

US \$ m	June 2016	June 2015
Hong Kong	33	35
Other Asia	24	23
Europe	9	16
The Americas	5	8
	<u>71</u>	<u>82</u>

^{*} Subsidiaries and share of results of associates and joint ventures

2016 Half Year Results Highlights

	June 2016	•
Underlying Profit Attributable to Shareholders (US\$ m)	25	33
Underlying Earnings per Share (US ¢)	1.97	2.92

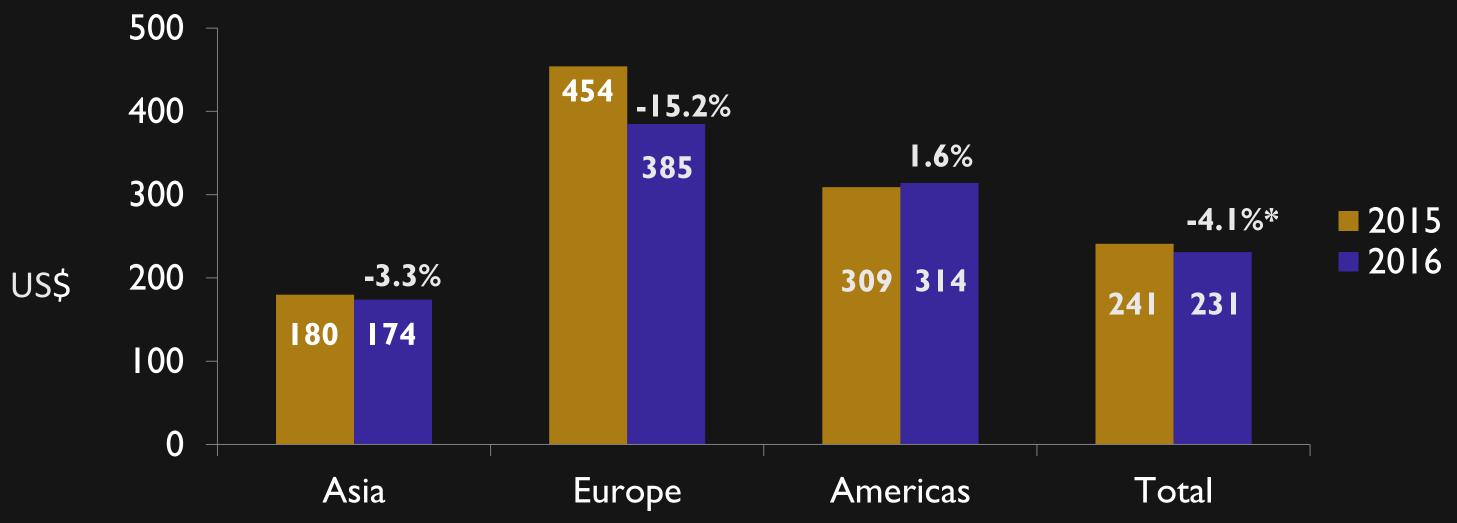
- Adjusted net asset value per share at 30th June 2016 was US\$2.83. This compares to US\$2.84 at 31st December 2015
- Interim dividend of $US \not\in I.5$ per share, compared with $US \not\in 2$ in the same period in 2015

Agenda

- Strengthen our competitive performance in all markets
- Be widely recognized as the world's best luxury hotel group
- Grow the global portfolio of hotels
- Cashflow, Net Debt and Significant Capital Commitments
- Outlook

Strengthen our Competitive Position

2016 Half-Year RevPAR Performance



^{*} Total RevPAR down by 2.5% in local currency terms Includes only hotels that were operational in both years





REVIEW OF OWNED AND PARTIALLY OWNED HOTELS

Strengthen our Competitive Position ASIA

Hong Kong Citywide market softness

Tokyo Positive trading momentum

Bangkok Renovation well received

Singapore Stable performance

Jakarta Challenging conditions

Strengthen our Competitive Position Europe

London Decline in demand across luxury hotel segment

Munich Return to normal operations with Nobu Matsuhisa restaurant launched

Paris Ongoing security concerns and increased supply

Geneva Reduced demand

Madrid Improved operating performance

Strengthen our Competitive Position Americas

Washington DC Results impacted by room renovation

Boston Enhanced contribution following the acquisition

New York Suite renovation leads to improved performance

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- Outlook

To be widely recognised as the world's best luxury hotel group

- Award winning hotels at the top of their markets
- Delivering contemporary luxury with a sense of place
- Attracting individuals who pay a premium for luxury experiences
- Higher spending leisure guests account for almost 50% of Group's business

Forbes Five Star Awards 14 Mandarin Oriental hotels achieved 'Five Star' ranking

Mandarin Oriental, Bangkok Mandarin Oriental, Guangzhou Mandarin Oriental, Hong Kong The Landmark Mandarin Oriental, Hong Kong Mandarin Oriental, Macau Mandarin Oriental Pudong, Shanghai Mandarin Oriental, Singapore Mandarin Oriental, Tokyo Mandarin Oriental, Milan Mandarin Oriental, Paris Mandarin Oriental, Boston Mandarin Oriental, Las Vegas Mandarin Oriental, Miami Mandarin Oriental, New York

Institutional Investor

World's Best Hotels

14 Mandarin Oriental hotels ranked as the best in their location

Mandarin Oriental, Bangkok

Mandarin Oriental, Boston

Mandarin Oriental, Hong Kong

The Landmark Mandarin Oriental, Hong Kong

Mandarin Oriental, Kuala Lumpur

Mandarin Oriental Hyde Park, London

Hotel Ritz, Madrid

Mandarin Oriental, Miami

Mandarin Oriental, Munich

Mandarin Oriental, New York

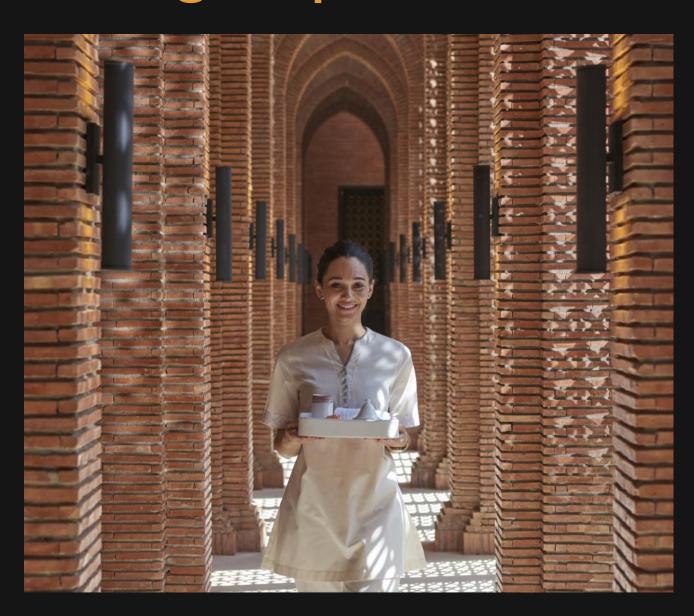
Mandarin Oriental, Singapore

Mandarin Oriental, Taipei

Mandarin Oriental, Tokyo

Mandarin Oriental, Washington D.C.

To be widely recognised as the world's best luxury hotel group



Core Brand Attributes

- Legendary service
- Creative hotel design and architecture
- Innovative dining
- Spa and wellness



Michelin Star Status I I restaurants with 16 stars More than any other hotel group

Mandarin Oriental, Hong Kong
Pierre (Two stars);
Man Wah; Mandarin Grill+Bar

The Landmark Mandarin Oriental,
Hong Kong
Amber (Two stars)

Mandarin Oriental, Tokyo Signature; Sense; Tapas Molecular Bar

Mandarin Oriental, Barcelona *Moments (Two stars)*

Mandarin Oriental Hyde Park, London

Dinner (Two stars)

Mandarin Oriental, Paris
Sur Mesure (Two stars)

Mandarin Oriental, Milan Seta

2016 San Pellegrino Award

- Amber
 The Landmark Mandarin Oriental, Hong Kong
- Dinner by Heston Blumenthal
 Mandarin Oriental Hyde Park, London



Forbes 'Five Star Spas'

Mandarin Oriental, Bangkok

Mandarin Oriental, Hong Kong

The Landmark Mandarin Oriental, Hong Kong

Mandarin Oriental, Macau

Mandarin Oriental, Singapore

Mandarin Oriental Pudong, Shanghai

Mandarin Oriental, Tokyo

Mandarin Oriental Hyde Park, London

Mandarin Oriental, Boston

Mandarin Oriental, Las Vegas

Mandarin Oriental, Miami

Mandarin Oriental, New York

12 'Five Star Spas'
More than any other hotel group







DEVELOPMENT STRATEGY

CURRENT GLOBAL PORTFOLIO



8,029 rooms

19 countries and territories

MANDARIN ORIENTAL

Tokyo

Taipei

HOTELS UNDER DEVELOPMENT Beijing Istanbul **Boca Raton** Marbella Beirut Chengdu Chongqing Doha Turks & Caicos Shenzhen Abu Dhabi Dubai Manila **Maldives** Costa Rica

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Development Strategy

- Increased management contracts, brand of choice for owners
- Continual re-investment in flagship properties
- Selective investment in strategic locations
- Strategy of ownership and management at the core of our business

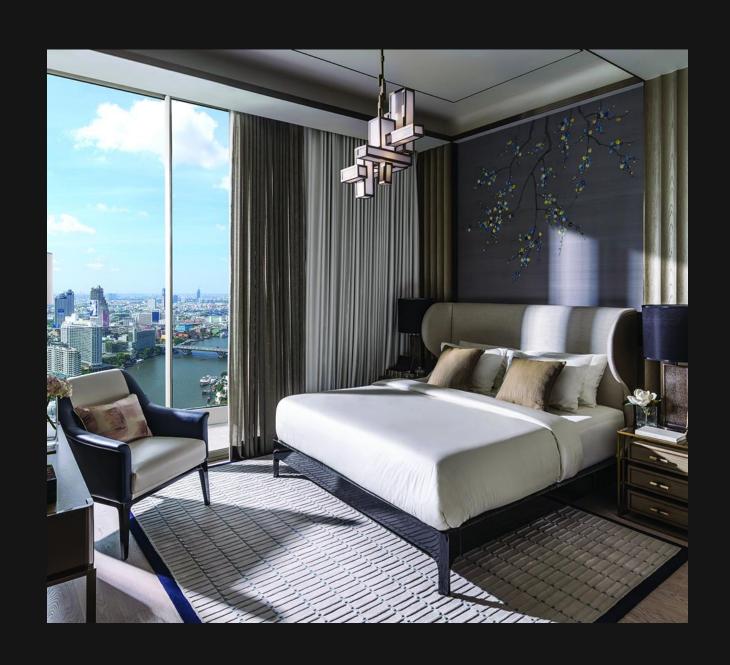
Hotels under Development



Mandarin Oriental, Doha (Management contract) Opening 2017

- First Mandarin Oriental in Middle East
- A new city centre development
- 158 guestrooms and 91 serviced apartments

Residences at Mandarin Oriental



- Eight Residences around the world
- Provide one-off branding fees and ongoing management fees
- Bali Residences announced earlier this month
- Bangkok Residences being marketed for sale



CASH FLOW, NET DEBT & SIGNIFICANT CAPITAL COMMITMENTS

Summary Cash Flow Statement

US \$ m	June 2016	June 2015
Operating Activities		
EBITDA from subsidiaries	56	69
Dividends and interest from associates and JVs	4	4
Net interest paid	(5)	(6)
Tax paid	(8)	(5)
Other (principally working capital)	(15)	(16)
Total	32	46

- Weighted average interest was 2.1% (2.0% in 2015)
- Underlying EBITDA net interest was 10.0 times (9.5 times in 2015)

Summary Cash Flow Statement

US \$ m	June 2016	June 2015
Investing Activities		
Madrid acquisition	-	(73)
Boston acquisition	(140)	
Capital expenditure at existing hotels	(32)	(14)
Others	(2)	(1)
Total	(174)	(88)

Financial Review

Summary Cash Flow Statement

US \$ m	June 2016	June 2015
Operating Activities	32	46
Investing Activities	(174)	(88)
Financing Activities		
Issue of shares	-	316
Net drawdown/(repayment) of borrowings	51	(261)
Dividends paid	(38)	(50)
Other	-	(1)
Net decrease in cash	(129)	(38)
Opening cash balance 1st Jan	308	324
Effect of exchange rate changes	2	(5)
Closing cash balance 30th June	181	281

Financial Review

	June	Dec
	2016	2015
Net debt (US\$ million)	304	132
Adjusted shareholders' funds (US\$ million)	3,555	3,569
Gearing	9%	4%

Future Significant Capital Commitments (as previously announced)

		US\$	Timing
London renovation		I30m	2016-17
Madrid renovation (Group's 50% share)		50m	2017-18
Munich extension*		125m	2017-21
	Total	305m	

- Projects will be funded through the use of an appropriate mix of external debt and Group cash reserves
- * Excludes US\$17 million already spent up to 30th June 2015

Financial Review

- Approximately 50% of Group's debt hedged
- Average tenor of Group's borrowings is 3.1 years
- US\$181 million of cash and US\$81 million of undrawn committed facilities

Outlook

- Challenging conditions likely to continue in key markets
- Focus on service delivery and product quality whilst managing costs
- Future earnings supported by flagship hotel renovations and new openings
- Strong balance sheet

