## **TERMS & CONDITIONS**

## FOR ARRIVALS BETWEEN 19 DECEMBER 2025 AND 5 JANUARY 2026 INCLUSIVE.

- The rate quoted is per room, per night, subject to a **17.7% service charge and applicable tax**, and is quoted in **Thai Baht**.
- For Rooms: Full accommodation charges and the New Year's Eve Gala Dinner (inclusive of tax and service charge) are required to be paid by **30 September 2025**. This payment is non-refundable and non-changeable.
- For Suites: A 25% deposit covering accommodation and the New Year's Eve Gala Dinner (inclusive of tax and service charge) is required within 24 hours of booking. This deposit is refundable until 30 September 2025. The remaining 75% balance must be paid by 30 September 2025, after which cancellations will be subject to a 100% charge.
- A minimum four-night stay is required for arrivals between **28 and 31 December 2025** (inclusive).
- New Year's Eve Gala Celebrations: Guests staying on 31 December 2025 are required to experience our New Year's Eve Gala a truly memorable addition to their festive holiday. This event at Riverside Terrace features a lavish international buffet, live entertainment, and the best vantage point to enjoy Bangkok's spectacular fireworks display. Due to high demand, advance payment for the New Year's Eve Gala Dinner is essential and non-refundable, with payment required by 30 September 2025 to secure reservations.

Mandarin Oriental, Bangkok is dedicated to providing all guests with a sophisticated and enjoyable environment. We kindly request that guests wear elegant attire. After 6:30pm, gentlemen are required to wear a smart shirt, long trousers, and closed shoes.

Smoking is not permitted inside the hotel. Designated outdoor smoking areas are available, and guests who have booked accommodation with a balcony may smoke in this area only.

For further information, please contact us. We look forward to welcoming you to Mandarin Oriental, Bangkok.

