

news release

Mandarin Oriental Hotel Group Limited
8th Floor, One Island East, Taikoo Place, 18 Westlands Road, Quarry Bay, Hong Kong
Telephone +852 2895 9288 Facsimile +852 2837 3500
mandarinoriental.com



MANDARIN ORIENTAL AWARDED 24 5-STAR HOTELS AND 16 5-STAR SPAS IN THE FORBES TRAVEL GUIDE

The Group underlines its standing as the world's most awarded spa operator



Hong Kong, February 12, 2024 - [Mandarin Oriental Hotel Group](#) has claimed the highest number of Five-Stars to date with 24 hotels and 16 spas recognised in the prestigious annual Forbes Travel Guide Awards for 2024.

Across the Group's global portfolio, from New York to London and Bangkok to Dubai, 2024 marks the year with the highest number of spas listed. By Forbes' own definition, Five-Star properties 'Deliver an outstanding experience and consistently offer a highly customised level of service'.

This year, 12 of the Group's hotels achieved the Five-Star distinction in both the hotel and spa categories, namely The Landmark Mandarin Oriental, Hong Kong, Mandarin Oriental, Bangkok, Mandarin Oriental, Boston, Mandarin Oriental, Doha, Mandarin Oriental Jumeira,

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Dubai, Mandarin Oriental, Hong Kong, Mandarin Oriental Hyde Park, London, Mandarin Oriental, New York, Mandarin Oriental, Shenzhen, Mandarin Oriental, Singapore, Mandarin Oriental, Tokyo and Mandarin Oriental Wangfujing, Beijing.

Mandarin Oriental, New York was once again named a Five-Star Hotel and Spa, while The Spa carries the particular distinction of being the most established Five-Star spa awardee on the entire East Coast, marking 18 straight years of the accolade. Elsewhere in the Americas, Mandarin Oriental, Boston, has won Five-Star ratings for both hotel and spa since it opened in 2008.

In the United Kingdom, Mandarin Oriental Hyde Park, London secured the coveted Five-Star rating for hotel and spa.

In Switzerland, no hotel in the city of Luzern was awarded Five Stars last year, but Mandarin Oriental, Luzern received the recognition in its first full year of operation, while Mandarin Oriental, Milan was once again named the only Five-Star hotel in the city.

In the Middle East, Mandarin Oriental, Doha was the only hotel in the Qatari capital to win Five Stars in both the hotel and spa categories, while Mandarin Oriental Jumeira, Dubai also secured the hotel and spa distinction.

In Asia Pacific, Mandarin Oriental Wangfujing, Beijing again received the highest Five-Star accolade as both a hotel and a spa, marking the fourth consecutive year it has done so since opening. The Landmark Mandarin Oriental, Hong Kong again achieved the top hotel and spa rating, as it has annually since 2010, while Mandarin Oriental, Guangzhou retained the Five-Star rating for its spa for the seventh straight year.

Forbes is a global rating system for luxury hotels, restaurants and spas, where highly-trained inspectors visit every property and evaluate them based on up to 900 objective criteria.

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About Mandarin Oriental Hotel Group

Mandarin Oriental is the award-winning owner and operator of some of the world's most luxurious hotels, resorts and residences. Recognised for creating exceptional properties, each destination reflects the Group's oriental heritage, local culture and unique design. The Group's mission is to completely delight and inspire guests through delivering passionate service. Having grown from its Asian roots over 60 years ago into a global brand, the Group now operates 38 Hotels, 11 Residences and 23 Exclusive Homes in 25 countries and territories with many more projects under development. Mandarin Oriental continues to drive its reputation as an innovative leader in luxury hospitality, delivering sustainable growth over the long term.

Further information is available on our Social Media channels and website: www.mandarinoriental.com, including [Media Centre](#). Alternatively, please contact:

Corporate Office

Chris Orlikowski (corlikowski@mohg.com)
Director of Global Communications

Abbey Naylor (anaylor@mohg.com)
Brand Director The Americas