

MANDARIN ORIENTAL ATTAINS GSTC-COMMITTED STATUS



Hong Kong, 29 February 2024 - [Mandarin Oriental](#) is delighted to announce that it has achieved GSTC-Committed status, reinforcing its commitment to sustainable tourism practices. This recognition is a testament to the Group's adoption of the Global Sustainable Tourism Council (GSTC) Industry Criteria v3.0.

The GSTC Industry Criteria, which Mandarin Oriental has embraced, encompasses corporate offices and all managed branded properties worldwide. The attainment of GSTC-Committed status signifies Mandarin Oriental's dedication to incorporating the GSTC Criteria into its policy, plan, and operations. This distinction ensures that the organisation adheres to global standards for sustainable tourism management.

Laurent Kleitman, CEO of Mandarin Oriental Hotel Group, remarked on the achievement: "This recognition reflects our commitment to sustainable practices. As a Group, we have developed a comprehensive plan to implement the GSTC Criteria, and we are proud to align ourselves with global standards for sustainable tourism."

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Mandarin Oriental's Pledge to Sustainability: Pursuit of GSTC Certification

In tandem with gaining GSTC-Committed status, Mandarin Oriental Hotel Group has committed to implementing the GSTC Criteria across its entire organisation. The Group will continue to actively pursue GSTC Certification this year, aligning each of its hotels with the highest social and environmental standards within the industry. Eleven Mandarin Oriental hotels were accredited with GSTC Certification in 2023. The Group utilises the GSTC-Recognised Greenview Portal as its sustainability management system, ensuring transparency and accountability in its sustainability initiatives.

Mandarin Oriental remains committed in its mission to creating exceptional guest experiences while contributing positively to the communities and environments in which it operates.

About Mandarin Oriental Hotel Group

Mandarin Oriental is the award-winning owner and operator of some of the world's most luxurious hotels, resorts and residences. Recognised for creating exceptional properties, each destination reflects the Group's oriental heritage, local culture and unique design. The Group's mission is to completely delight and inspire guests through delivering passionate service. Having grown from its Asian roots over 60 years ago into a global brand, the Group now operates 38 Hotels, 11 Residences and 23 Exclusive Homes in 25 countries and territories with many more projects under development. Mandarin Oriental continues to drive its reputation as an innovative leader in luxury hospitality, delivering sustainable growth over the long term.

Further information is available on our Social Media channels and website: www.mandarinoriental.com, including [Media Centre](#). Alternatively, please contact:

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