



Smoking Policy

Kindly be advised that all Mandarin Oriental, New York guestrooms and suites, meeting and event spaces, and public areas are designated as non-smoking. Guests in violation of this policy will incur a deep-cleaning service charge up to USD 1,000.

Pet Policy

Mandarin Oriental, New York welcomes dogs up to 25 pounds. The property takes extra care of its pet-friendly guestrooms by conducting thorough cleanings after guests and their pets depart. Therefore, upon check-in guests must complete a pet indemnity form and the hotel will charge a USD 250 cleaning fee upon departure.