

# news release

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## **MANDARIN ORIENTAL, TAIPEI NAMED BEST BUSINESS HOTEL AT GLOBAL VIEWS MAGAZINE'S 2014 FIVE-STAR SERVICE AWARDS**

**Taipei, 2 December 2014** – In the first six months since its opening, [Mandarin Oriental, Taipei](#) was recognised as the “Best Business Hotel” at Global Views magazine’s 2014 Five-Star Service Awards. The outstanding result affirmed Mandarin Oriental, Taipei’s brand image of delivering excellent service.

Global Views magazine is a prestigious business publication published in Taiwan. In its twelfth year, Global Views’ Five-Star Service Awards, also known as “The Oscars of the Service Industry in Taiwan”, evaluated a total of 268 companies in 19 industries, with 25 professional mystery shoppers. Mandarin Oriental, Taipei stood out among 20 competing five-star hotels and was named the “Best Business Hotel” at Global Views magazine’s 2014 Five-Star Service Awards, highlighting the hotel’s outstanding performances in service attitude, problem-solving skills and other evaluation indicators.

“On behalf of the entire Mandarin Oriental, Taipei team, I would like to express our sincere appreciation for this special recognition presented by Global Views magazine. We are deeply honoured to have received this award within the hotel’s first five months of operations, since its opening in May. This would not have been possible without the tremendous hard work and absolute passion of the hotel team. On a daily basis, they are committed to delivering Mandarin Oriental’s renowned Legendary Service Quality to our guests combined with the sincerity of Taiwanese hospitality.

We are also thankful for the great support of the local community in embracing our hotel into the heart of Taiwan’s luxury hospitality sector. We will remain committed to making a difference every day by delivering the best service to completely delight and satisfy our guests from around the world”, says Mr Paul Jones, General Manager of Mandarin Oriental, Taipei.

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To give everyone an opportunity to experience Mandarin Oriental, Taipei's exemplary service and facilities, the hotel introduced ["Festive Celebration"](#), an exclusive offer available until 28 February 2015 in which guests can enjoy the most spacious accommodation in the city, in-room breakfast for two, a bottle of Ruinart Brut Champagne and TWD 5,000 restaurant or spa credit per stay. This offer allows guests to experience a luxurious retreat in the city with an array of exquisite restaurants and an indulgent spa highlighting the Group's award-winning spa concept and coveted holistic signature treatments. For more information or to make a reservation, please call +886 (2) 2715 6888 or visit <http://www.mandarinoriental.com/taipei/>.

### **About Mandarin Oriental, Taipei**

[Mandarin Oriental, Taipei](#), with a prime location in the city's most established business district, is poised to deliver a new era of luxury hospitality. The hotel's 303 comfortable and luxurious [rooms and suites](#) are elegantly designed with classic inspiration and contemporary touches, and are the most spacious in the city. Six [restaurants and bars](#) showcase innovative and superlative cuisine, while the spacious [spa](#) introduces the Group's award-winning spa concepts together with holistic signature treatments and a range of wellness programmes. In addition, the diverse [meeting and event](#) spaces, including a spectacular wedding chapel, bring a level of sophistication and elegance to any occasion.

### **About Mandarin Oriental Hotel Group**

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the most luxurious hotels, resorts and residences. Having grown from a well-respected Asian hotel company into a global brand, the Group now operates, or has under development, 45 hotels representing close to 11,000 rooms in 25 countries, with 20 hotels in Asia, ten in The Americas and 15 in Europe, Middle East and North Africa. In addition, the Group operates or has under development, 14 Residences at Mandarin Oriental connected to its properties.

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Photos of Mandarin Oriental are available to download in the [Photo Library](#) of our [Media](#) section, at [www.mandarinoriental.com](http://www.mandarinoriental.com).

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