news release

Mandarin Oriental Hotel Group Limited 281 Gloucester Road, Causeway Bay, Hong Kong Telephone +852 2895 9288 Facsimile +852 2837 3500 www.mandarinoriental.com



MANDARIN ORIENTAL, SAN FRANCISCO UNVEILS NEW, LUXURIOUS SPA A Journey of the Senses Awaits at San Francisco's "Urban Oasis"

HONG KONG, 19 September 2012 – On 1 October, <u>Mandarin Oriental, San Francisco</u> will unveil its new 8,000-square-foot Spa and Fitness Center, a rejuvenating retreat unlike any other in the city with comprehensive facilities and a unique offering of holistic Asian-inspired spa treatments.

In honor of the opening, guests are invited to enjoy two special offers that are valid between 1 October to 16 November 2012. For every 1 hour 20 minute rejuvenating body massage booked, guests will receive a complimentary signature Mandarin Oriental Quintessence Body Scrub valued at USD80. Guests booking a specialized facial will receive a complimentary Revitalizing Eye Treatment, valued at USD50.

Located on the hotel's 3rd floor, a dedicated team of holistic therapists, led by Director of Spa, Kristy Whitford, will guide guests through a sensory experience that touches the mind, body and spirit, providing hotel guests and day-spa users with a harmonious experience of well-being in an unparalleled spa environment. Designed to reflect the elevated level of luxury intrinsic to Mandarin Oriental Hotel Group, The Spa offers a tranquil, meditative setting and features a total of four treatment suites, including a special couple's suite and a relaxing Tea Lounge for guests to rest and reflect.

Design highlights include a warm, natural color palette with subtle Asian detailing. The walls feature richly textured, mocha-hued coverings accented with illuminated golden tones, and the interior is further accentuated with museum quality art pieces that are on display throughout. Also on display is an elegant six-foot statue of Kuan-Yin, Goddess of Mercy, holding the peach of life.



Page 2

Treatments

The spa will offer *Mandarin Oriental's Signature Spa Therapies* developed in consultation with specialists in Traditional Chinese Medicine and master aroma therapists, the *Mandarin Oriental Signature Spa Therapies* consist of a relaxing, hands-on body massage ritual that combines the powerful effects of Oriental meridian massage with the therapeutic benefits of custom-blended essential oils, created uniquely for Mandarin Oriental. The signature 60-minute *Oriental Essence* massage will present guests a firm, full-body massage concentrating on neck, shoulder and lower back areas to leave the body, mind, and spirit energized, revitalized, and in perfect harmony. Other treatments include the 1 hour 50 minute *Oriental Harmony*, a treatment performed by two therapists working in perfect unison to replenish the skin using a soft scrub followed by a massage to balance the body.

In addition, guests can book personalized journeys called "Time Rituals" which encourage guests to book time rather than specific treatments, so that services can be tailor-made to meet specific needs. Intended to restore a natural state of equilibrium, and attend to the body's specifics needs, a Time Ritual is tailor made for individual guests. Beginning with a welcoming foot ritual, each Time Ritual will provide a peaceful path to an unforgettable experience.

The Spa will also offer personalized massages and body treatments utilizing products from *Aromatherapy Associates*, an expert in the spa field producing natural essential oil-based products that improve one's general state of health and wellbeing physically and emotionally.

Designer treatments will include the *Mother-to-be* to nurture and support expecting mothers in a time of constant change, and *Cocoon for the New Mother* to provide new mothers with special attention after the stresses of pregnancy with a nourishing, regenerative treatment.

Guests will be encouraged to arrive a minimum of 15 minutes prior to their scheduled treatment beginning their spa experience with the exchange of shoes for comfortable slippers, an enduring



Page 3

Oriental welcome that signifies the leaving of the external world behind. Guests will be able to enjoy a welcoming cup of tea before being escorted to treatment suites. As Time Rituals begin, spa-goers will be treated to Mandarin Oriental's signature footbath in the privacy of their suite. At the conclusion of each treatment, guests will be offered a signature tea and escorted back to the relaxation lounge.

An array of specialized facials will also be available, including *Beauty by Mandarin Oriental*, a series of results-oriented anti-aging facial treatments designed to maximize tone, texture and skin radiance using bespoke products and equipment from Aromatherapy Associates. A full array of body massages, body wraps and scrubs, Gentleman Essential treatments, hand and foot rejuvenations, and nail care will complete The Spa's offers. The Spa can also tailor time to include single services as well as half- and full-day programs.

Fitness and Retail

The spacious Fitness Center will keep hotel guests motivated and challenged featuring the latest range of Technogym equipment and Precor Machines. For those who wish to continue their spa experience at home, the Spa Boutique will offer a full range of Mandarin Oriental Signature products that have been developed specifically for the Group by the award-winning UK based company, Aromatherapy Associates as well as Aromatherapy Associates own line of products.

The Spa at Mandarin Oriental, San Francisco will be open daily from 9 a.m. to 9 p.m. for all hotel guests and spa goers. The Fitness Center will be open 24 hours to hotel guests only. For reservations and more information, please call +1 (415) 276-9608 or email <u>mosfo-spa@mohg.com</u>



Page 4

About Mandarin Oriental, San Francisco

Celebrating its 25th anniversary, the 158-room Mandarin Oriental, San Francisco is located in the heart of the city and offers unparalleled panoramic views of the bay and beyond from the top 11 floors of San Francisco's third tallest building, 345 California Center. Having recently completed an extensive refurbishment with the addition of *Brasserie S&P* restaurant and bar, and an 8,000 square foot Spa and Fitness Center, the hotel is consistently ranked among the world's top hotels by leading authorities. Features include Travel + Leisure World's Best Hotels Awards 2011, the Conde Nast Traveler Gold List 2011, U.S. News & World Report's Best Hotels in the USA, Institutional Investor's World's Best Hotels 2011, and is one of Andrew Harper's Hideaway Report's 2011 top 20 City Hotels in the World.

About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the world's most prestigious hotels and resorts. The Group now operates, or has under development, 45 hotels representing 11,000 rooms in 28 countries, with 19 hotels in Asia, 13 in The Americas and 13 in Europe, Middle East and North Africa. In addition, the Group operates, or has under development, 14 *Residences at Mandarin Oriental* connected to its properties.

Photography of Mandarin Oriental is available to download, in high and low resolution, in the <u>*Photo Library*</u> of our *Media* section, at <u>www.mandarinoriental.com</u>. Please join us on Facebook (<u>www.facebook.com/MandarinOriental</u>) and Twitter (<u>www.twitter.com/mo_hotels</u>)

Visit <u>Destination MO</u> (www.destinationMO.info), the online version of <u>Mandarin Oriental Hotel</u> <u>Group</u>'s bespoke publication, MO. News about our award-winning hotels, the best dining experiences, spa treatments, travel retreats and interviews with the Group's celebrity fans is now just a click away.



For further information, please contact:

Corporate Office

Jill Kluge (jillk@mohg.com) Group Communications – Global Tel: +44 (20) 7908 7888

Sally de Souza (<u>sallydes@mohg.com</u>) Group Communications – Corporate/Asia Tel: +852 2895 9160

Live Haugen (<u>lhaugen@mohg.com</u>) Group Communications – Europe, Middle East and Africa Tel: +44 (20) 7908 7813

Vanina Sommer (<u>vsommer@mohg.com</u>) Regional Director of Marketing - Southern Europe Tel: +33 (1) 55 04 80 24

Danielle DeVoe (<u>ddevoe@mohg.com</u>) Group Communications – The Americas Tel: +1 (212) 830 9380

www.mandarinoriental.com

Mandarin Oriental, San Francisco

Edwina A. Kluender (<u>ekluender@mohg.com</u>) Director of Communications Tel: +1 (415) 276 9780 <u>www.mandarinoriental.com/sanfrancisco</u>