news release

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MANDARIN ORIENTAL HOTEL GROUP APPOINTS SUSANNE HATJE AS GENERAL MANAGER OF MANDARIN ORIENTAL, NEW YORK

Hong Kong, 17 June 2013 - <u>Mandarin Oriental Hotel Group</u> is delighted to announce the appointment of Susanne Hatje as General Manager of its North American flagship hotel, <u>Mandarin Oriental</u>, New York, effective today.

Ms. Hatje has over 25 years of experience in the hospitality industry and has held senior management positions at Mandarin Oriental for the past 13 years. She joins Mandarin Oriental, New York from her previous post as Group Director of Residences, where she successfully managed all aspects of the Group's global portfolio of *Residences at Mandarin Oriental*. Previously, Hatje was the launch General Manager at Mandarin Oriental, Boston and The Landmark Mandarin Oriental, Hong Kong, where she effectively positioned the hotels amongst the top luxury properties in their markets. She was also General Manager of Mandarin Oriental, Munich and Resort Manager at Kahala Mandarin Oriental, Hawaii. Earlier in her career, Hatje worked in New York City as Assistant Manager of The Mark, New York, when the property was part of Rafael Hotels Ltd.

Ms. Hatje succeeds Jan Goessing, who is being promoted to Executive Vice President, Operations Director, The Americas, effective 1 July 2013. Commenting on Hatje's appointment, Goessing said, "Mandarin Oriental, New York has an outstanding reputation as one of the world's finest hotels and it requires a dynamic and accomplished General Manager to ensure its continued success. With many years of leadership and brand experience, as well as her charisma and commitment to excellence, Susanne is ideally positioned to steer Mandarin Oriental's North American flagship hotel."

A German national, Ms. Hatje joined the hotel industry in 1988 as an apprentice at Atlantic Hotel Kempinski in Hamburg. While advancing her career, Susanne has furthered her education with a



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hospitality management programme at New York's Cornell University and has also received a Masters of Business Administration from the Royal Melbourne Institute of Technology (RMIT) in Australia.

About Mandarin Oriental, New York

A stunning fusion of modern design with stylish Oriental flair, Mandarin Oriental, New York features 244 elegant guestrooms and suites — all with breathtaking views of Manhattan and Five-Star hospitality. Luxurious amenities include Asiate, the hotel's elegant restaurant; MObar created by noted interior designer, Tony Chi; the Lobby Lounge with dramatic views of Central Park; a 14,500-square-foot, Five-Star Mandarin Oriental Spa; and a state-of-the-art fitness center with a 75-foot lap pool. In addition, there is premium meeting and event space, including a 6,000-square-foot pillar-less ballroom with three walls of windows overlooking Central Park. Located in Columbus Circle's Time Warner Center, Mandarin Oriental, New York is just steps away from world-class dining, shopping and entertainment, including the Broadway Theater District, Lincoln Center, Central Park, Jazz at Lincoln Center and the Time Warner Center's collection of upscale retail shops and restaurants.

About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the world's most prestigious hotels and resorts. The Group now operates, or has under development, 45 hotels representing over 11,000 rooms in 27 countries, with 19 hotels in Asia, 12 in The Americas and 14 in Europe, Middle East and North Africa. In addition, the Group operates, or has under development, 14 *Residences at Mandarin Oriental* connected to its properties.

Photography of Mandarin Oriental is available to download, in high and low resolution, in the *Photo Library* of our *Media* section, at www.mandarinoriental.com. Please join us on Facebook (www.facebook.com/MandarinOriental) and Twitter (www.twitter.com/mo_hotels)

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