news release

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MANDARIN ORIENTAL, HONG KONG, THE MANDARIN SPA, PIERRE & MANDARIN GRILL + BAR ALL RECEIVE FIVE-STARS BY FORBES TRAVEL GUIDE

Hong Kong, 5 February 2014 – <u>Mandarin Oriental, Hong Kong</u> and <u>The Mandarin Spa</u> have once again been awarded five stars in the prestigious <u>Forbes Travel Guide</u>, and for the first time ever, both <u>Pierre</u> and <u>Mandarin Grill + Bar</u> were also awarded five stars. This is the guide's highest accolade and makes Mandarin Oriental, Hong Kong one of only three hotels in the world to offer five stars in four areas. With <u>Man Wah</u> also receiving four stars, Mandarin Oriental, Hong Kong is now the only hotel boasting 24 Forbes Travel Guide stars. A hotel's five-star ranking denotes "one of the finest establishments in the world, delivering guests an experience beyond their expectations," and that for a restaurant represents "a truly unique and distinctive dining experience that consistently provides exceptional food, superlative service and elegant décor', whilst a five-star honour is awarded to spas that offer "an exceptional experience with no detail overlooked. These properties wow you with extraordinary design facilities, and uncompromising service".

"Mandarin Oriental, Hong Kong is delighted to have received five-star ranking within four different areas," said General Manager Jonas A Schuermann. "The *Forbes Travel Guide* is one of the most respected publications in the travel industry and very few hotels are awarded five stars; for us to receive so many is one that makes me so proud. This is a testament to the dedication, hard work and effort made by our 800 colleagues every day who ensure that our guests receive the quality and service for which Mandarin Oriental, Hong Kong is renowned. Having recently received a second Michelin star for Pierre, and Mandarin Grill + Bar retaining its Michelin star, this really has made our '50 Fantastic Years' anniversary celebrations all the more special."

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"Our Star Ratings recognize the finest hotels, restaurants and spas in the world. These ratings serve as guideposts for consumers seeking exceptional travel experiences, and our primary mission is to serve the consumer," said Michael Cascone, President of Forbes Travel Guide. "We're proud to be associated with the new additions to our global list."

Mandarin Oriental, Hong Kong was acknowledged in 2013 with a series of accolades from three of the restaurants receiving Michelin stars, to being voted the Hotel of the Year by Virtuoso® in its Best of the Best Hotel Awards 2013, along with one of the Top Hotels in the World by the readers of both *Travel + Leisure* and *Conde Nast Traveler USA*.

About Forbes Travel Guide:

Forbes Travel Guide, formerly Mobil Travel Guide, is the originator of the prestigious Five Star Rating system, and has provided the travel industry's most comprehensive ratings and reviews of hotels, restaurants and spas since 1958. Forbes Travel Guide has a team of expert inspectors who anonymously evaluate properties against up to 800 rigorous and objective standards, providing consumers the insight to make better-informed travel and leisure decisions. Forbes Travel Guide is the gold standard for luxury hospitality ratings worldwide. For more information about Forbes Travel Guide, visit www.forbestravelguide.com.

ForbesTravelGuide.com combines the objectivity and heritage of the Forbes Travel Guide Star Rating system with insightful recommendations from a hand-selected group of travel experts, tastemakers and Forbes Travel Guide inspectors. ForbesTravelGuide.com is the exclusive online destination for Forbes Travel Guide's list of Star Rated hotels, restaurants and spas, and gives its registered members exclusive access to special offers and curated experiences from select Forbes Travel Guide partners. For a detailed explanation of how Forbes Travel Guide compiles its Star ratings visit www.forbestravelguide.com/about/ratings.



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About Mandarin Oriental, Hong Kong

The iconic <u>Mandarin Oriental, Hong Kong</u> is the epitome of contemporary luxury combined with Oriental heritage. Having delighted guests with award-winning service and impressive facilities for 50 years, it is the much-loved address for those seeking an exclusive sanctuary in the heart of this exciting city. The spacious <u>rooms and suites</u> offer magnificent views of the famous Victoria Harbour and the city skyline. A collection of 10 outstanding <u>restaurants and bars</u>, including three with Michelin stars, and a Shanghainese-inspired <u>holistic spa</u>, indoor pool and 24-hour fitness centre, make Mandarin Oriental, Hong Kong the recognised home away from home for discerning leisure and business travellers alike.

About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the world's most prestigious hotels and resorts. The Group now operates, or has under development, 45 hotels representing 11,000 rooms in 28 countries, with 19 hotels in Asia, 13 in The Americas and 13 in Europe, the Middle East and North Africa. In addition, the Group operates, or has under development, 14 *Residences at Mandarin Oriental* connected to its properties.

Photographs of Mandarin Oriental are available to download, in high and low resolution, from the <u>Photo Library</u> of our <u>Media</u> section at <u>www.mandarinoriental.com</u>. Please join us on Facebook (<u>www.facebook.com/MandarinOriental</u>) and Twitter (<u>www.twitter.com/mo_hotels</u>)

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