news release

Mandarin Oriental Hotel Group Limited 281 Gloucester Road, Causeway Bay, Hong Kong Telephone +852 2895 9288 Facsimile +852 2837 3500 www.mandarinoriental.com



VIDA RICA RESTAURANT WINS TOP AWARD IN MACAU'S FIRST "QUALITY TOURISM SERVICES ACCREDITATION SCHEME"

Hong Kong, 10 December 2014 – <u>Mandarin Oriental, Macau</u>'s signature <u>Vida Rica</u> <u>Restaurant</u> topped the "2014 Quality Tourism Services Accreditation Scheme" launched for the first time by the Macau Government Tourist Office. Classified in the highest category of Deluxe Restaurant, Vida Rica received the "Star Merchant Award" with 23 other dining establishments by successfully passing a series of stringent assessments, and was the only restaurant that also won the "Service Star Award".

The Quality Tourism Services Accreditation Scheme aims to establish service quality standards for Macau's tourism industry, and to encourage and support industry practitioners to provide services of higher quality. Being graded under four different groups, which include Deluxe Restaurant, First Class Restaurant, Second Class Restaurant and Food and Beverage Establishments, 86 out of 99 merchants qualified for the rigorous evaluation.

"I am enormously proud of the team of Vida Rica Restaurant for its extraordinary achievement," said Martin Schnider, the hotel's General Manager. "The years of hard work and dedication from our team have set a very high standard for Macau's food and beverage industry."

Photographed is the general manager of Mandarin Oriental, Macau, Mr Martin Schnider, receiving the "Service Star Award" from the director of the Macau Government Tourist Office, Ms Maria Helena de Senna Fernandes.

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About Vida Rica Restaurant

Ranked no. 1 on Tripadvisor, <u>Vida Rica Restaurant</u> is an all-day dining destination featuring expansive views over the South China Sea through a spectacular glass wall. Designed with a tasteful blend of East and West, Vida Rica Restaurant is perfect for special occasions and exclusive parties by offering intimate seating arrangements, luxurious private dining rooms and the grand Chef's Table. Using only the finest and freshest ingredients, the talented culinary team imparts delicate and exciting touches to traditional dishes, infusing them with originality and character. Highlights are classic-meets-contemporary French cuisine created by Dominique Bugnand, director of Culinary Operations and Food & Beverage. Various dim sums, Chinese specialties and Portuguese delicacies are also served to delight. For enquiries and reservations, please call +853 8805 8918 or email momac-vidarica@mohg.com.

About Mandarin Oriental, Macau

Mandarin Oriental, Macau is ideally situated in the heart of Macau's business, entertainment and high-end retail districts, offering easy access to all major tourist sites and transport hubs. Both Macau International Airport and the Macau-China border are only 10 minutes by car, whilst the Hong Kong-Macau ferry terminal is just a short five-minute drive away. From here, Hong Kong's airport can be directly accessed by ferry in 45 minutes and Central Hong Kong in just one hour.

About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the most luxurious hotels, resorts and residences. Having grown from a well-respected Asian hotel company into a global brand, the Group now operates, or has under development, 45 hotels representing close to 11,000 rooms in 25 countries, with 20 hotels in Asia, 10 in The Americas and 15 in Europe, Middle East and North Africa. In addition, the Group operates or has under development, 14 Residences at Mandarin Oriental connected to its properties.



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Photographs of Mandarin Oriental are available to download from the <u>Photo Library</u> of our <u>Media</u> section at <u>www.mandarinoriental.com</u>.

Visit <u>Destination MO</u> (http://www.mandarinoriental.com/destination-mo/), the online version of <u>Mandarin Oriental Hotel Group</u>'s bespoke publication, *MO*. News about our award-winning hotels, the best dining experiences, spa treatments, travel retreats and interviews with the Group's celebrity fans is now just a click away. Further information is also available on our <u>Social Media</u> channels.

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For further information, please contact:

Corporate Office

Sally de Souza (<u>sallydes@mohg.com</u>) Group Communications – Corporate/Asia Tel: +852 2895 9160

www.mandarinoriental.com

Mandarin Oriental, Macau

Ada Chio de la Cruz (<u>adac@mohg.com</u>) Director of Marketing Communications Tel: +853 8805 8810

Crystal Liu (<u>cliu@mohg.com</u>) Communications Manager Tel: +853 8805 8814 <u>www.mandarinoriental.com/macau</u>