## news release

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# THE LANDMARK MANDARIN ORIENTAL SHINES AT THE FORBES TRAVEL GUIDE AND TRAVEL & LEISURE TRAVEL AWARDS

**Hong Kong, 16 February 2015** – <u>The Landmark Mandarin Oriental, Hong Kong</u> marks its 10<sup>th</sup> anniversary by winning prestigious *2015 Forbes Travel Guide Star Awards* with triple Five Star distinctions across all three categories for hotel, spa and restaurant. At the *Travel & Leisure 2014 Annual Travel Awards*, The Oriental Spa also earned the coveted Best SPA award.

Forbes Travel Guide rates and recommends the world's best travel experiences with a panel of inspectors who personally visit nearly 1,000 hotels, restaurants and spas all over the world to identify the best properties. The Landmark Mandarin Oriental is one of only three hotels in Hong Kong with 15 Stars.

The *Annual Travel Awards*, established since 2009 by *Travel & Leisure China* and *Travel & Leisure GOLF*, recognizes the world's leading hotels, airlines, cruise lines and golf courses. The Best Spa award was presented at a ceremony in Shanghai on 12 February following the votes of high-end travelers, editors and readers.

"We are honored to have achieved 15 Stars in the 2015 Forbes Travel Guide Star Awards for the hotel, our two Michelin-starred restaurant Amber and The Oriental Spa, which has also been crowned as Best Spa by 2014 Annual Travel Awards," said Torsten van Dullemen, General Manager of The Landmark Mandarin Oriental. "These outstanding achievements reflect our commitment to consistent service excellence which could not have been possible without the efforts of my knowledgeable and passionate team here at The Landmark Mandarin Oriental. In line with Mandarin Oriental Group's service philosophy, we will continue to bring the highly personalized service we are known for to ever higher levels."



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According to *Forbes*, standards for Forbes Five Star Award certifications are exact, and few properties meet them. Within the industry, these awards are highly coveted and deeply respected. In 2015, only 115 hotels achieved Forbes Five Star Award status, 55 restaurants and 48 spas have achieved the Forbes Five Star Award.

Forbes Travel Guide's (formerly Mobil Travel Guide) Star Awards ratings process is based on more than 500 standardized criteria for hotels, restaurants and spas worldwide, making it the most rigorous and comprehensive in the industry. To achieve Forbes Travel Guide Five Star status, properties must exceed these bar-setting service standards, which are determined through an unannounced, undercover service evaluation conducted by Forbes Travel Guide's expert inspectors.

#### **About The Landmark Mandarin Oriental, Hong Kong**

Intimate, contemporary and ideally placed in the vortex of Hong Kong's financial and luxury shopping districts, The Landmark Mandarin Oriental, Hong Kong sets the standard for personal service and stylish sophistication. State-of-the-art technology compliments alluring interiors in all 113 spacious rooms and suites , each one a tranquil retreat for business and leisure travelers. Chef Richard Ekkebus helms the kitchen at two Michelin-starred Amber restaurant and world renowned musical talents play in the unparalleled exclusivity of MO Bar , equally popular on Sundays for its indulgent lobster lunch. Escape Hong Kong's urban bustle at The Oriental Spa with rejuvenating Yoga and Pilates plus the pure pleasures of exclusive facials, body treatments and award winning Signature Treatments. For more information and reservations visit <a href="https://www.mandarinoriental.com/landmark">www.mandarinoriental.com/landmark</a>.



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### **About Mandarin Oriental Hotel Group**

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the most luxurious hotels, resorts and residences. Having grown from a well-respected Asian hotel company into a global brand, the Group now operates, or has under development, 45 hotels representing close to 11,000 rooms in 25 countries, with 20 hotels in Asia, ten in The Americas and 15 in Europe, Middle East and North Africa. In addition, the Group operates or has under development, 14 Residences at Mandarin Oriental connected to its properties.

Photography of Mandarin Oriental is available to download in the <u>Photo Library</u> of our <u>Media</u> section, at <u>www.mandarinoriental.com</u>.

Visit <u>Destination MO</u> (<u>http://www.mandarinoriental.com/destination-mo/</u>), the online version of <u>Mandarin Oriental Hotel Group</u>'s bespoke publication, *MO*. News about our award-winning hotels, the best dining experiences, spa treatments, travel retreats and interviews with the Group's celebrity fans is now just a click away. Further information is also available on our <u>Social Media</u> channels.

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