

news release

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MANDARIN ORIENTAL HOTEL GROUP ACHIEVES TOP RATINGS IN THE 2013 FORBES FIVE AND FOUR STAR AWARDS

Hong Kong, 28 February 2013 -- [Mandarin Oriental Hotel Group](#) attained high rankings for its hotels, restaurants and spas in the 55th annual ‘Oscars’ of the hotel industry: the *Forbes Travel Guide Five & Four Star Awards*.

Eight of the Group’s hotels achieved Five Star distinction in both the hotel and spa categories; [Mandarin Oriental, Boston](#), [Mandarin Oriental, New York](#), [Mandarin Oriental, Las Vegas](#), [Mandarin Oriental, Hong Kong](#), [Mandarin Oriental, Singapore](#) and [The Landmark Mandarin Oriental, Hong Kong](#) and were joined by new award-winners [Mandarin Oriental, Miami](#) and [Mandarin Oriental, Macau](#). For the first time, Mandarin Oriental, Miami achieved the Forbes Five Star Award across all three categories, for its hotel, spa and restaurant, and becomes the second property within the Group to garner this accolade. Mandarin Oriental, Las Vegas and Mandarin Oriental, Miami are two of only six hotels worldwide to hold this prestigious honor, the most out of any other hotel group and the only hotels in Miami and Las Vegas to be so awarded. The new [Mandarin Oriental, Atlanta](#), and newly renovated [Mandarin Oriental, San Francisco](#) achieved Four Star hotel status.

In addition, out of 35 Forbes Five Star Spas, eight are Spas at Mandarin Oriental, more than any other hotel company. The list includes the Spas at Mandarin Oriental located in Boston, Las Vegas, Miami, New York, together with Singapore, Macau and both hotels in Hong Kong.

In recognition of the Group’s dining excellence, [Twist by Pierre Gagnaire](#) at Mandarin Oriental, Las Vegas and [Azul](#) at Mandarin Oriental, Miami, achieved the Five Star award. Three restaurants were awarded a Four Star mark of excellence which include: [Asiate](#) at Mandarin Oriental, New York, [CityZen](#) at [Mandarin Oriental, Washington D.C.](#), and [Asana](#) at Mandarin Oriental, Boston.



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“We are delighted for so many of our properties to have been honoured with the top level of hospitality distinction in the *Forbes* Five and Four Star awards,” said Michael Hobson, Chief Marketing Officer at Mandarin Oriental. “Ensuring that we operate to the highest possible standards every day, this is truly a testament of our hotels’ legendary service and commitment to excellence.”

According to *Forbes*, standards for Forbes Five Star Award certifications are exact, and few properties meet them. Within the industry, these awards are highly coveted and highly respected. In 2013, only 76 hotels achieved Forbes Five Star Award status, 28 restaurants and 35 spas have achieved the Forbes Five Star Award.

Forbes Travel Guide’s (formerly Mobil Travel Guide) Star Awards ratings process is based on more than 500 standardized criteria for hotels, restaurants and spas worldwide, making it the most rigorous and comprehensive in the industry. To achieve Forbes Travel Guide Four and Five Star status, properties must meet or exceed the bar-setting service standards, which are determined through an unannounced, undercover service evaluation conducted by Forbes Travel Guide’s expert inspectors.

About Mandarin Oriental Hotel Group

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the world's most prestigious hotels and resorts. The Group now operates, or has under development, 45 hotels representing 11,000 rooms in 28 countries, with 19 hotels in Asia, 13 in The Americas and 13 in Europe, Middle East and North Africa. In addition, the Group operates, or has under development, 14 *Residences at Mandarin Oriental* connected to its properties.

Photography of Mandarin Oriental is available to download, in high and low resolution, in the [Photo Library](#) of our *Media* section, at www.mandarinoriental.com. Please join us on Facebook

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