

news release

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MANDARIN ORIENTAL HOTEL GROUP ACHIEVES TOP RATINGS IN THE 2014 FORBES FIVE AND FOUR STAR AWARDS

Hong Kong, 23 January 2014 -- [Mandarin Oriental Hotel Group](#) attained among the highest rankings for its hotels, restaurants and spas in the 56th annual ‘Oscars’ of the hotel industry: the *Forbes Travel Guide Five & Four Star Awards* with a record of 13 hotels being awarded.

Of particular note, the Group’s flagship property [Mandarin Oriental, Hong Kong](#), achieved quadruple Five Star ratings across all three categories for its hotel, spa and two of its Michelin-starred restaurants, *Pierre* and the *Mandarin Grill*. It is one of only three hotels worldwide to receive this honour.

The Group’s second Hong Kong property, [The Landmark Mandarin Oriental](#) also achieved Five Stars for its hotel, spa and two Michelin-starred restaurant *Amber*. It joins [Mandarin Oriental, Las Vegas](#) and [Mandarin Oriental, Miami](#), as three of only nine hotels worldwide to hold this prestigious honour, the most of any other hotel group. In addition the Group’s hotels are the only ones in Miami and Las Vegas to be so awarded.

The Group’s newest hotel, [Mandarin Oriental Pudong, Shanghai](#) which has been open for less than a year, was honoured for the first time with the Forbes Five Star award in the hotel category, and was one of only four hotels in the city to be so awarded.

Nine of the Group’s hotels achieved Five Star distinction in both the hotel and spa categories; [Mandarin Oriental, Boston](#), [Mandarin Oriental, New York](#), [Mandarin Oriental, Las Vegas](#), [Mandarin Oriental, Hong Kong](#), [Mandarin Oriental, Singapore](#) and [The Landmark Mandarin Oriental, Hong Kong](#) [Mandarin Oriental, Miami](#), [Mandarin Oriental, Macau](#) and were joined by new award-winner [Mandarin Oriental, San Francisco](#).



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[Mandarin Oriental, Atlanta](#), [Mandarin Oriental Hyde Park, London](#) and [Mandarin Oriental, Washington D.C.](#) achieved Four Star hotel status.

In addition, out of 41 Forbes Five Star Spas, ten are Spas at Mandarin Oriental, more than any other hotel company. The list includes the Spas at Mandarin Oriental located in Boston, Las Vegas, Miami and New York, together with Singapore, Macau and both hotels in Hong Kong. Two new additions to this year's honours list are the spas in San Francisco and London. The Spa at Mandarin Oriental, Washington D.C. achieved Four Star spa status.

In continued recognition of the Group's commitment to dining excellence, [Twist by Pierre Gagnaire](#) at Mandarin Oriental, Las Vegas, [Azul](#) at Mandarin Oriental, Miami, [Pierre](#) and [Mandarin Grill](#) at Mandarin Oriental, Hong Kong and [Amber](#) at The Landmark Mandarin Oriental achieved the Five Star award.

Five restaurants were also awarded a Four Star mark of excellence which include: [Asiate](#) at Mandarin Oriental, New York, [CityZen](#) at Mandarin Oriental, Washington D.C., [Asana](#) at Mandarin Oriental, Boston, and two new additions -- [Man Wah](#) at Mandarin Oriental, Hong Kong and [Vida Rica](#) at Mandarin Oriental, Macau.

"We are delighted that so many of our properties have been honoured with the top level of hospitality distinction in the *Forbes* Five and Four Star awards," said Michael Hobson, Chief Marketing Officer at Mandarin Oriental. "Ensuring that we operate to the highest possible standards every day, this is truly a testament of our hotels' legendary service and commitment to excellence."

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According to *Forbes*, standards for Forbes Five Star Award certifications are exact, and few properties meet them. Within the industry, these awards are highly coveted and highly respected. In 2014, only 97 hotels achieved Forbes Five Star Award status, 48 restaurants and 41 spas have achieved the Forbes Five Star Award.

Forbes Travel Guide's (formerly Mobil Travel Guide) Star Awards ratings process is based on more than 500 standardized criteria for hotels, restaurants and spas worldwide, making it the most rigorous and comprehensive in the industry. To achieve Forbes Travel Guide Four and Five Star status, properties must meet or exceed the bar-setting service standards, which are determined through an unannounced, undercover service evaluation conducted by Forbes Travel Guide's expert inspectors.

About Mandarin Oriental

Mandarin Oriental Hotel Group is the award-winning owner and operator of some of the most luxurious hotels, resorts and residences. The Group has grown from a well-respected Asian hotel company into a global brand and now operates, or has under development, 45 hotels representing over 11,000 rooms in 26 countries, with 20 hotels in Asia, 11 in The Americas and 14 in Europe, Middle East and North Africa. In addition, the Group operates or has under development, 13 Residences at Mandarin Oriental connected to its properties.

Photography of Mandarin Oriental is available to download in the [Photo Library](#) of our [Media](#) section, at www.mandarinoriental.com.

Visit [Destination MO](http://www.mandarinoriental.com/destination-mo/) (<http://www.mandarinoriental.com/destination-mo/>), the online version of [Mandarin Oriental Hotel Group](#)'s bespoke publication, *MO*. News about our award-winning hotels, the best dining experiences, spa treatments, travel retreats and interviews with the Group's celebrity fans is now just a click away. Further information is also available on our [Social Media](#) channels.

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